Memorandum



DATE March 30, 2018

CITY OF DALLAS

^{TO} Honorable Mayor and Members of the City Council

SUBJECT Removal of Sign Toppers in the Buckner Terrace Neighborhood

At the March 28, 2018, Council Agenda meeting, Ms. Kay Taylor and Ms. Sherry Crawford, residents of the Enclave at Grove Hill (EGH) gated community, requested the "Buckner Terrace" sign toppers (neighborhood identifiers placed above street signs) at the intersections of Grove Hill Road with Samuell Boulevard and Forney Road be removed.

By way of background, the Buckner Terrace Homeowners Association (BTHA) approached the City in early 2017 to install 178 sign toppers in the Buckner Terrace neighborhood, a much larger neighborhood surrounding but separate from the EGH community. City staff installed all 178 sign toppers in March-April of 2017. Part of the installation was funded by the Grow South Neighborhood Challenge Grant for \$5,500.

While none of the sign toppers were within the gated boundaries of the EGH, two sign toppers were installed on City rights-of-way at the intersections of Grove Hill Road with Ladeau Drive and Belteau Lane – entry and exit points for the EGH. In January of 2018, BTHA requested staff remove the two sign toppers, presumably in response to a petition circulated by Ms. Taylor and signed by a majority of EGH residents. Staff removed the sign toppers on January 19, 2018.

A sign topper is not a traffic safety or traffic control requirement. It is a tool to foster neighborhood pride and a sense of belonging. City staff works with Homeowner Associations (HOAs) to install sign toppers at their request – the HOAs bear fabrication and installation costs. Per department policy, all requests for installation or removal of sign toppers must come through the HOA.

Ms. Taylor contacted staff in March 2018 to request that two additional sign toppers be removed at the intersections of Grove Hill Road with Samuell Boulevard and Forney Road. Staff reached out to the president of EGH Homeowners Association, Ms. Jennifer King, and to BTHA (because they paid for the original installation of the sign toppers, which are not within EGH boundaries) – both HOAs disagreed with Ms. Taylor's request and indicated the two sign toppers should stay.

Staff has communicated their decision to Ms. Taylor and requested that she work with the HOAs to have them request the removal of the sign toppers. Staff will remove the sign toppers if they receive a request from the HOAs.

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If you have any questions, please contact me at (214) 671-3465 or majed.alghafry@dallascityhall.com.

6 Majed Al-Ghafry

Assistant City Manager

c: T.C. Broadnax, City Manager Larry Casto, City Attorney Craig D. Kinton, City Auditor Bilierae Johnson, City Secretary (Interim) Daniel F. Solis, Administrative Judge Kimberly Bizor Tolbert, Chief of Staff to the City Manager Jo M. (Jody) Puckett, Assistant City Manager (Interim) Jon Fortune, Assistant City Manager Joey Zapata, Assistant City Manager M. Elizabeth Reich, Chief Financial Officer Nadia Chandler Hardy, Chief of Community Services Raquel Favela, Chief of Economic Development & Neighborhood Services Theresa O'Donnell, Chief of Resilience Directors and Assistant Directors