Memorandum



DATE April 13, 2018

TO Honorable Mayor and Members of the City Council

SUBJECT Taking Care of Business - April 10, 2018

Update Items

MDHA Contract Update

As previously communicated, contract negotiations remain in progress with the Metro Dallas Homeless Alliance (MDHA). At the request of the Citizen Homelessness Commission (CHC), the Office of Homeless Solutions (OHS) has revised the scope of services for the MDHA contract. The contract term is reduced from twelve to five months (May 1, 2018 to September 30, 2018) and is a pay for performance model with payment in three installments once benchmarks are accomplished. The overarching goal is for service providers to achieve 86% participation in HMIS by September 30, 2018. Payment installments will be made at 70, 80, and 86% participation. An additional enhancement from previous contract is the requirement of two public briefings to Human and Social Needs Committee. All enhancements align with recommendations from the Audit of Homeless Response System Effectiveness completed in December 2017. MDHA leadership will be providing an update to the CHC on April 12, 2018. Should you have any questions or concerns, please contact Monica Hardman, Managing Director of the Office of Homeless Solutions.

New Items

DACA Renewal Clinic

The Office of Welcoming Communities and Immigrant Affairs (WCIA), together with numerous community partner organizations will be holding a FREE Deferred Action for Childhood Arrivals (DACA) Renewal Clinic on Saturday, April 14, 2018, at Mountain View College, from 9:00 am until 2:00 pm. While the status of the DACA program remains under legal review, existing DACA recipients remain eligible to renew their current status. The DFW area is home to more than 60,000 DACA-eligible recipients. WCIA and its partner organizations hope to assist 100 young people to renew their DACA status at the clinic. WCIA invites all Councilmembers and their staff to visit the clinic as schedules allow. Should you have any questions or concerns, please contact Liz Cedillo-Pereira, Director of the Office of Welcoming Communities and Immigrant Affairs.

Filming/Photography of City Hall Garage Entrance/Exit

Recently, Staff have received reports of a suspicious individual taking photographs and/or video of vehicles entering and exiting the City Hall garage. This individual is a member of a group called "First Amendment Auditors", conducting the same activity at various local, state, and federal facilities across the country over the last several years. The intent of their activities is to test the limits of the First Amendment as it pertains to the right of free speech. At this time, Staff will continue to monitor their activities and

DATE April 13, 2018

SUBJECT Taking Care of Business – April 10, 2018

ensure safe access to and from City Hall parking garage. Should you have any questions or concerns, please contact Errick Thompson, Director of Equipment and Building Services.

Fair Housing Partners Forum

In celebration of the 50th anniversary of the passage of the Fair Housing Act of1968, the Fair Housing and Human Rights Office invites you to attend the Fair Housing Partners Forum on Thursday, April 12th from 9 a.m. – 3:30 p.m. at the Hall of State in Fair Park. The agenda includes dynamic speakers and presentations on Fair Housing and Affordable Housing issues. Councilmembers are invited to attend the entire event or just portions of the event as your schedule allows. If you plan on attending during the lunch hour, please RSVP to bronson.inyabri@dallascityhall.com. Should you have any questions or concerns, please contact Beverly Davis, Director of Fair Housing and Human Rights Office.

Emergency Solutions Grant

On Monday April 2, 2018, the Office of Homeless Solutions (OHS) provided a briefing to Human and Social Needs Committee on the Emergency Solutions Grant (ESG) recommendations for FY17-18. ESG funds are awarded by the Department of Housing and Urban Development (HUD) to serve individuals and families who are at risk or experiencing homelessness. On January 11, 2018, the City of Dallas Business Development and Procurement Services (BDPS) advertised the 2017-18 ESG Request for Competitive Sealed Proposals (RFCSP). Eleven of the twelve applicants were recommended for funding. Funding recommendations are provided in the attached document which has also been provided to the Human and Social Needs Committee on April 2, 2018. The Council Committee forwarded the ESG recommendation as an individual item to Council for consideration and approval on April 25, 2018. Should you have any questions or concerns, please contact Monica Hardman, Managing Director of the Office of Homeless Solutions.

DFR Media Inquiry – Sprinkler System Issues at the Statler

The Dallas Fire-Rescue Department recently received an inquiry from the Dallas Morning News regarding sprinkler system issues at the Statler Downtown Dallas. During construction in the location, acoustical caulking was used on the plastic sprinkler piping to seal the hole that was left in the wall around the pipe. The caulking had a negative reaction with the plastic piping; causing it to leak. The sprinkler system had to be taken out of service, in sections, while the sprinkler company makes the necessary repairs. In the meanwhile DFR will conduct a Fire Watch on the areas affected. For your convenience, I have attached the response provided by DFR. Should you have any questions or concerns, please contact Christopher Martinez, Fire Marshal.

Media Inquiries

As of April 10th, the City has received media requests from various news outlets regarding the following topics:

- Timberglen Branch Library
- Marsalis Avenue Bridge Repair

April 13, 2018

DATE SUBJECT

Taking Care of Business - April 10, 2018

Dallas Police Media

Please see the attached document compiling information provided to the media outlets for the week of April 3rd – April 10th for your reference and in the event you are contacted by the press. Should you have any questions or concerns, please contact Kimberly Bizor Tolbert, Chief of Staff.

Look Ahead

2020 Census

For the first time since 1950, the U.S. Census Bureau has added a question regarding citizenship status to the 2020 Census. Full count advocates have raised concerns that this question may exacerbate undercounts among populations that have historically been difficult to enumerate and in locations that have historically been undercounted. including urban areas. Additionally, new census questions usually undergo a pretesting process that can take years. The 2020 Census citizenship question was only recently inserted and is not even included in the "dress rehearsal" field test currently taking place in Providence, Rhode Island. In response to the addition of this question, several states and cities, along with the US Conference of Mayors, have filed a lawsuit against the United States Department of Commerce and the U.S. Census Bureau. The link to the text of the filing can be found here. The City of Dallas is currently working with communities likely to be impacted by the citizenship question and will convene an initial Community Dialogue on May 11, 2018. Following the Community Dialogue, Staff will provide the City Council with feedback received from attendees. Should you have any questions or concerns, please contact Brett Wilkinson, Managing Director of Office of Strategic Partnerships and Government Affairs.

"End Panhandling Now" Campaign

On April 18, 2018 staff will present the "End Panhandling Now" campaign at the City Council briefing meeting. The goal of the campaign is to decrease giving directly to panhandlers by educating the public about the public safety and public health impacts of panhandling. The proposed project will involve 3 components – public education. community services, and enforcement. The public education campaign will utilize creative and impactful messaging and social media targeting to reach individuals who may contribute to panhandlers and educate them on the potential impact of giving to panhandlers. Staff will target "hot spots", identified by DPD data, 311 service requests, and public input. The community services component will deploy outreach workers to identify and engage known panhandlers, and to respond to panhandling reports. These outreach workers will work to understand the specific needs of the panhandlers and to refer them to community programs and services, such as shelters, mental health programs, substance abuse treatment, and job skills and training programs. DPD will continue to handle enforcement according to applicable city code. Where possible, DPD will issue v citations, referring panhandlers to community courts, where they may access case management and programming referrals. This campaign is a collaborative effort between the Office of Community Care, Dallas Police Department, Public Affairs Office, 311, and the Office of Homeless Solutions.

DATE April 13, 2018

SUBJECT Taking Care of Business – April 10, 2018

An overview of the proposed project was presented to the Public Safety and Criminal Justice Committee on February 26, 2018. Should you have any questions or concerns, please contact Nadia Chandler-Hardy, Chief of Community Services or Jessica Galleshaw, Director of the Office of Community Care.

New Markets Tax Credit 101

On April 20th, the Office of Economic Development and Dallas Development Fund (DDF) will host a New Markets Tax Credit (NMTC) 101 session to provide information on how to access and use NMTC as a financing tool in City Hall. A networking session will begin at 8:30 a.m.in the Flag Room, with the NMTC 101 presentation beginning at 9:00 a.m. in Council Chambers. The City of Dallas created DDF in 2009, and the nonprofit entity has overseen the allocation of \$130 million in NMTC awards to date. In February, DDF received a new \$55 million NMTC allocation from the U.S. Department of Treasury. Those funds will be used as a source of capital to support community and economic development in distressed parts of the City. Eligible project types include commercial offices, retail development, mixed-use properties, industrial facilities, educational facilities, health facilities, hotels, and many others. The NMTC 101 session is intended to introduce the funding source to first time users, and to update stakeholders who have not used the tool recently. We invite lenders, developers, city officials, and others interested in redevelopment of Dallas's low-income communities to attend. Should you have any questions or concerns, please contact Courtney Poque, Director of the Office of Economic Development.

City Manager

Larry Casto, City Attorney
Craig D. Kinton, City Auditor
Bilierae Johnson, City Secretary (Interim)
Daniel F. Solis, Administrative Judge
Kimberly Bizor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager
Jo M. (Jody) Puckett, Assistant City Manager (Interim)

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Nadia Chandler Hardy, Chief of Community Services
Raquel Favela, Chief of Economic Development & Neighborhood Services
Theresa O'Donnell, Chief of Resilience
Directors and Assistant Directors

Memorandum



DATE March 30, 2018

Honorable Members of the Human and Social Needs Committee:
Councilmember Casey Thomas, II (Chair), Deputy Mayor Pro Tem Adam Medrano (Vice Chair), Mayor Pro Tem Dwaine R. Caraway, Councilmember Omar Narvaez, Councilmember Mark Clayton, Councilmember B. Adam McGough

SUBJECT FY17-18 Emergency Solutions Grant Funding Recommendations

Attached is the briefing presentation on the Emergency Solutions Grant (ESG) funding recommendations for this fiscal year. These funds have been awarded to the City by the United States Department of Housing and Urban Development to serve individuals and families who are at risk or experiencing homelessness.

The proposed recommendations have been provided to the Citizen Homelessness Commission for informational purposes. With the support of the Human and Social Needs Committee, staff will seek the full council's consideration and approval on April 25, 2018.

Please contact me if you have any questions or require any additional information.

Nadia Chandler Hardy

Nadia Chandler Hardy Chief of Community Services

C: Honorable Mayor and Members of the City Council T.C. Broadnax, City Manager Larry Casto, City Attorney Craig D. Kinton, City Auditor Billerae Johnson, City Secretary (Interim) Daniel F. Solis, Administrative Judge Kimberly Bizor Tolbert, Chief of Staff to the City Manager Majed A. Al-Ghafry, Assistant City Manager

Jo M. (Jody) Puckett, Assistant City Manager (Interim)
Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Theresa O'Donnell, Chief of Resilience
Raquel Favela, Chief of Economic Development & Neighborhood Services
Directors and Assistant Directors

FY17-18 Emergency Solutions Grant Funding Recommendations

Human & Social Needs Committee

April 2, 2018

Lori Davidson
Homeless Solutions
Specialist
Office of Homeless Solutions

Charletra Sharp
Program Administrator
Office of Homeless Solutions



City of Dallas

Overview

- Purpose
- Background
- Program Budget
- Eligible Program Service Categories
- Proposals
- Contract Award Recommendations
- Next Steps



Purpose

- Provide background of the FY2017-18 Emergency Solutions Grant (ESG)
- Summarize service provider proposals
- Examine staff recommendations for funding awards

Background

- On August 7, 2017, City Council adopted the FY2017-18 Consolidated Plan Budget for the U.S. Department of Housing and Urban Development (HUD) grant funds.
 - ESG budgeted for the amount of \$3,117,540
 - Grant funding available October 1, 2017 and contingent upon approval of the City's FY2017-18 Action Plan and HUD grant agreements
- On September 14, 2017, the City of Dallas Business Development and Procurement Services (BDPS) advertised the 2017-18 ESG Request for Competitive Sealed Proposals (RFCSP).
 - On December 13, 2017, City Council rejected proposals per Council Resolution 17-171874
- On January 11, 2018, the City of Dallas BDPS advertised the 2017-18 ESG RFCSP.
 - Proposals from services providers were solicited for Rapid Re-Housing,
 Emergency Shelter, and Homelessness Prevention



Program Budget

| Program Service Category | Approximate Amount Available | |
|--------------------------|---------------------------------|--|
| Rapid Re-Housing | \$ 1,065,784 | |
| | | |
| Emergency Shelter | \$ 439,802 | |
| Homelessness Prevention | \$ 50,000 | |
| Total | \$ 1,555,586 | |

Eligible Program Service Categories

- Rapid Re-Housing
 - Rental Assistance
 - Housing Relocation & Stabilization Services Financial Assistance/Housing Services
- Emergency Shelter
 - Essential Services
 - Shelter Operations
- Homelessness Prevention
 - Rental Assistance
 - Housing Relocation & Stabilization Services Financial Assistance/ Housing Services



ESG Proposals

Total twelve (12) proposals submitted:

- Rapid Re-Housing
 - Bridge Steps
 - Catholic Charities of Dallas
 - DFW Veterans Transitional Housing
 - Family Gateway, Inc.
 - Shared Housing Center, Inc.
- 2. Homelessness Prevention
 - Open Arms, Inc. dba Bryan's House
- 3. Emergency Shelter
 - Bridge Steps
 - Family Gateway, Inc.
 - Family Place
 - Legal Aid NW Texas
 - Shared Housing Center, Inc.
 - Shelter Ministries of Dallas dba Austin Street Center



Contract Award Recommendations

Rapid Re-Housing

| Provider Name | # of People to be Served | Average Score | Amount Requested | Award Recommendation |
|---|--------------------------|------------------|---------------------|----------------------|
| Shared Housing Center | 140 | 74.0 | \$292,763 | \$292,763 |
| Family Gateway | 20 | 74.0 | \$281,120 | \$281,120 |
| Bridge Steps | 80 | 66.3 | \$460,840 | \$275,621 |
| Catholic Charities | 40 | 70.5 | \$216,280 | \$216,280 |
| DFW Veterans Transitional Housing | 20 | 20.8 | \$640,375 | \$0 |



Contract Award Recommendations (cont.)

Emergency Shelter

| Provider Name | # of People to be Served | Average Score | Amount Requested | Award Recommendation |
|--------------------------|--------------------------|------------------|---------------------|----------------------|
| Austin Street | 140 | 75.7 | \$205,145 | \$134,000 |
| Bridge Steps | 340 | 68.0 | \$439,802 | \$110,000 |
| Family Gateway | 100 | 72.8 | \$164,520 | \$80,000 |
| Family Place | 1200 | 74.0 | \$90,000 | \$65,000 |
| Shared Housing Center | 75 | 71.8 | \$84,000 | \$30,000 |
| Legal Aid NW TX | 60 | 71.8 | \$50,000 | \$20,000 |



Contract Award Recommendations (cont.)

Homelessness Prevention

| Provider Name | # of People to be Served | Average Score | Amount Requested | Award Recommendation |
|---|--------------------------|------------------|---------------------|----------------------|
| Open Arms, Inc. dba Bryan's House | 210 | 76.5 | \$50,000 | \$50,000 |

Next Steps

- Staff will recommend ESG service contracts to City Council for consideration and approval on April 25, 2018.
- Staff recommends forwarding to full City Council for consideration and approval.

FY17-18 Emergency Solutions Grant Funding Recommendations

Human & Social Needs Committee April 2, 2018

Lori Davidson Homeless Solutions Specialist Office of Homeless Solutions

Charletra Sharp
Program Administrator
Office of Homeless Solutions



City of Dallas



Dallas Fire-Rescue Department Media Requests

Dallas Morning News' Miles Moffeit: Request to speak with Fire Marshal about "Sprinkler System Woes" going on at the Statler.

NOTE: The Fire Marshal was in training, so the department opted to issue the following statement.

City Response: During the installation of the automatic sprinkler system, in the Statler, a number of leaks were discovered. The leaks appear to be isolated at the locations where the piping enters the hotel and apartment units through the wall. While the leaks are being repaired, the sprinkler system is being taken out of service in sections. During this process, a Fire Watch is being done for the areas affected.



Public Affairs & Outreach Media Requests

April 2, 2018 to April 9, 2018

April 4; Ken Kalthoff, NBC 5; Hello Dallas PAO:

I understand the results of a HUD OIG investigation of the City of Dallas Housing Department and \$29.9 million in unaccounted for HUD money have been sent to the City of Dallas. Can you confirm or share any information?

City response: The City has not received any report from the HUD OIG.

April 6; Sebastian Robertson, WFAA; Can the city of Dallas please provide more information about this complaint I have received from a viewer. They claim there is a giant hole as seen in this attached picture.

Location: Marsalis Avenue Bridge over the zoo in Dallas, Texas

Between E Clarendon Drive(Winters) and Opera St. or Exit 425C off 35

When: 3/20/2018

City Response: This section of the bridge is currently undergoing repair. After this hole was discovered, it was covered with a plate and traffic was detoured out of the lane for safety. Public Works staff advised that the repair will take about four weeks, weather permitting. Crews will also be inspecting the bridge during the repair to see if any other areas need work.

April 6; WFAA: WFAA submitted a media inquiry regarding the incident at Timberglen Branch Library.

City response: On April 6, 2018, at around 2:30 p.m., an individual entered the Timberglen Library yelling and causing a disruption. The individual proceeded to knock books, bookshelves, and other items down. The library staff followed protocol to safely evacuate everyone and call 911. Thanks to their actions, no one was injured during this incident. The individual left the library and was apprehended by officers of the Dallas Police Department. The City is assessing the cost of the damages which appear to be in the thousands.

April 9; Mike Pool, WFAA: Is Timberglen open today, or still closed due to the incident Friday?

City response: The Library is closed for clean up today.



Dallas Police Media:

April 2; Fox 4, NBC 5, WFAA, CBS 11, DMN:

On March 29, 2018, at 5:00 p.m., the reporting person parked an Econoline van in the parking lot at the Holiday Inn located at 4321 Communications Drive. When the reporting person returned to the vehicle on March 30, 2018, at 9:00 a.m., he observed that the rear door to the vehicle had been pried open and several guitars were stolen out of the back. The property belonged to the complainant, Nils Lofgren.

Detectives from the Southwest Investigative Unit were assigned to the case and began their investigation. On April 1, 2018, Detectives were contacted by patrol elements that a witness advised them he had purchased one of the stolen guitars on the app OFFER UP. The witness at the time did not know what he purchased was stolen until he saw a news article and made the connection that the property he purchased was stolen. The witness remained in contact with the suspect on Offer Up and assisted investigators. Officers were sent to the 4600 block of Singleton Avenue and took suspect Oscar Mendoza, a Latin male, 33 years old, into custody. Officers also recovered the stolen property belonging to Mr. Lofgren. The Suspect was transported to the Southwest Investigative Unit and was interviewed by the assigned detective. The suspect was then transported to Lew Sterrett Justice Center and charged with Possession of Stolen Property, and the additional charge of Possession of a Controlled Substance. The offense is documented on case number 066439-2018.

April 2; Fox 4, NBC 5, WFAA, CBS 11, DMN:

On April 1, 2018, at about 12:53 p.m., the suspect, Marc Rollings, Black male 22-years-old, was driven to the Southwest substation by family members for his possible involvement in a robbery. The officers who were working station security stopped the vehicle and a disturbance broke out. During the course of the disturbance, the suspect got back into the vehicle and attempted to drive away. Officer Kevin Runyan #9498, was attempting to stop the suspect, but was dragged a short distance and fell to the concrete ground. The suspect then fled the location in the vehicle. After a vehicle and foot pursuit, the suspect was subsequently arrested and charged with Aggravated Assault Public Servant in addition to two robber offenses. The Special Investigative Unit and the Robbery Unit will be conducting the follow-up investigations.

Officer Runyan was transported to an area hospital for minor injuries and later released. This offense is documented on case number 068078-2018



April 7; Fox 4, NBC 5, WFAA, CBS 11, DMN:

On April 7, 2018, Dallas Police Officer Richard Council, #10824, was arrested by the Dallas Police Department for Family Violence Assault, M/A, and Interference with Emergency Call, M/A.

Officer Council is a 3-year veteran with the department and is currently assigned to the Northwest Patrol Division. He is on Administrative Leave pending an Internal Affairs administrative investigation.



City of Dallas Office of Welcoming Communities and Immigrant Affairs

In partnership with

U.S. Census Bureau-Denver Region

cordially invite you to

"The Road to 2020" Community Dialogue

Friday, May 11, 2018 12:00 pm – 3:00 pm Northwest Community Center 5750 Pineland Drive Dallas, TX 75231

LUNCH WILL BE PROVIDED AT 12:00 NOON.

Please RSVP before Friday, May 4, 2018 by emailing: vanna.slaughter@dallascityhall.com or calling at (214)670-5865

Conducting the decennial census is a massive and vitally important undertaking - one that the Census Bureau could only accomplish with the help and support of its community partners. Community Partners help share the 2020 Census message and mobilize their constituents in support of the Census Bureau's goal to achieve a complete count.

The information the census collects helps to determine how more than \$400 billion dollars of federal funding each year is spent on infrastructure and services like hospitals, job-training centers, schools, senior centers, bridges, tunnels and other public works projects, and emergency services. This matters to us in Dallas.

Come join us, give us your input and learn what our community needs to do to get ready for the 2020 Census.









CITY OF DALLAS

FAIR HOUSING PARTNERS FORUM

"Celebrating the Fiftieth Anniversary of the Fair Housing Act, 1968-2018"



An Engaging Forum on Affordable Housing and Critical Fair Housing Issues

You are cordially invited to take part in this meaningful event. Various Experts in the field of housing and fair housing enforcement will participate in panel discussions and present information focused on the critical issues impacting housing. Lunch will be provided.

Time: 9:00 a.m. - 3:30 p.m.

Date: Thursday, April 12, 2018

Location: Hall of State Building (In Historic Fair Park)

3939 Grand Ave, Dallas, TX 75210

RSVP to:

Email: Bronson.Inyabri@dallascityhall.com

Phone: 214.670.5689

