

Memorandum



CITY OF DALLAS

DATE August 31, 2018

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – August 28, 2018**

Update Items

[Encampment Resolution Schedule - August 28, 2018 and September 4, 2018](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution on Tuesday, August 28, 2018 and September 4, 2018:

| August 28, 2018 – Complete as of 4:00 pm | September 4, 2018 |
|--|--|
| <ul style="list-style-type: none">• 4900 E R L Thornton Freeway (District 2)• 600 S. Peak St (District 2)• 500 S. Haskell Ave (District 2)• 600 Hill St (District 2)• 2929 Hickory St (District 7)• 2799 E R L Thornton Freeway (District 2)• 2600 Dawson St (District 7)• 2698 Taylor St (District 2)• 1200 S. St Paul St (District 2)• 500 Houston St (District 14) | <ul style="list-style-type: none">• 9600 Lyndon B Johnson Freeway (District 10)• Northwest Highway at Denton Dr (District 6)• 2400 W. Northwest Highway at Harry Hines (District 6)• Stemmons Freeway at Inwood Road (District 6)• Stemmons Freeway at Medical District (District 6) |

OHS Street Outreach team will continue to engage with homeless individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization staff are meeting with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Chief of Community Services or Monica Hardman, Managing Director of Office of Homeless Solutions.

New Items

[Human Trafficking Event](#)

The Dallas Police Department will host a Human Trafficking Symposium on Wednesday, August 29, 2018 from 8:30 am -11:30 am at Briscoe Center at Fair Park, 1403 Washington Street, Dallas, Texas 75210. The Symposium will include a panel discussion with Dallas Officer Sergeant Rene Sigala of Crimes against Children's Unit, FBI Special Agent Deborah Michaels, TCU Assistant Professor Dr. Vanessa Bouchè, Dr. HaeSung Han of POETIC Trauma Therapy Center, Byron Fasset, of the National Criminal Justice Training Center, Brooke Grona-Robb, Dallas County District Attorney's Office, and Chong Kim, a human trafficking survivor.

Panelist will discuss the international and local effects of human trafficking, provide crime trends, and outline how local law enforcement agencies respond to crime and provide victim care. Further, panelists will also address how community and business owners can identify signs of human trafficking. Attendees will have an opportunity to participate in a Q&A segment and engage with local non-profit organizations for resource assistance. Should you have questions, please contact Police Chief U. Reneè Hall.

DATE August 31, 2018
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Federal Aviation Administration Grants

The Department of Aviation is pleased to announce the receipt of Department of Transportation, Federal Aviation Administration (FAA) Grants totaling \$9,991,149. The \$9,991,149 is comprised of our annual entitlement amount of \$2,646,149 and a new discretionary grant in an amount of \$7,345,000. The Grants, part of the FAA's award of \$616.9 million in Airport Improvement Grants funding airport across the United States. The three (3) approved airfield projects at Dallas Love Field are the Taxiway B (Phase II) Rehabilitation Project (Construction), Runway 13R/31L Rehabilitation Project (Design), and the Airport Pavement Evaluation Study. These projects are part of the of the Department of Aviation's Capital Improvement Program.

On May 23, 2018 the City Council authorized the Department of Aviation to apply for and accept these grant funds. Should you have any questions or concerns, please contact Mark Duebner, Department of Aviation.

The Black Academy of Arts & Letters (TBAAL) 2nd Annual Riverfront Jazz Festival

On Friday, August 17th, TBAAL Founder and President, Curtis King made the business decision to move the 2nd Annual Riverfront Jazz Festival from the Texas Horse Park to the Kay Bailey Hutchison Convention Center Dallas (KBHCCD). TBAAL and KBHCCD staff have coordinated the move to allow concerts to take place in the Bruton Theatre, TBAAL's Cabaret Theatre, and the Convention Center Arena on Labor Day Weekend from 6:30 pm on August 31st through 10:30 pm September 2nd. TBAAL anticipates 1,500 to 2,000 attendees per day. No street closure or traffic advisories are anticipated for this event. A media alert was issued by TBAAL, with radio and television spots airing the new location. TicketMaster updated the venue title on the ticket text, and artist management companies posted the location change on their websites and social media. Additionally, the venue and concert location changes are posted at www.tbaalriverfrontjazzfestival.org/Festival. Should you have any questions or concerns, please contact Rosa Fleming, Interim Director of Convention and Event Services.

Garbage and Recycling Collection – Delays Anticipated

Some customers are experiencing late garbage and recycling collection and staff anticipates some continued delays due to lower than required fleet availability. This week, residents may experience collection times that are later in the evening than normal and in some isolated instances some residents may not receive collection until the following morning. And in the near-term, there is increased likelihood of collection delays over the next 90-120 days depending on daily fleet availability and as new replacement fleet arrives and is put into service.

To communicate areas affected by service delays, Sanitation Services will be notifying 311 nightly, as they currently do, of any routes that are not complete, the boundaries of the area affected, and estimated delayed collection time for the following day. This information will also be shared with the City Council offices for any affected areas.

Staff will provide additional information by memorandum to City Council this Friday, August 31, 2018, on sanitation fleet replacement program and additional measures we are implementing to improve delivery of Service First.

Should you have any questions related to Sanitation Services, please contact Kelly High, Director of Sanitation Services or for fleet related questions, please contact Donzell Gipson, Interi, Director of Fleet Services.

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Media Inquiries

As of August 27th, the City has received media requests from various news outlets regarding the following topics:

- Animal Cruelty Investigations
- School Crossing Guard Program
- South Dallas/Fair Park PID
- Fire Code Issues in Historic Kalita Humphrey Theater (DFR)
- DFR Wildland Firefighters returning from California

Please see the attached document compiling information provided to the media outlets for the week of August 14th – August 20th for your reference and in the event you are contacted by the press. Should you have any questions or concerns, please contact Kimberly Bizzor Tolbert, Chief of Staff.

Look Ahead

Operation Beautification

The City of Dallas is encouraging Dallas neighborhood-based organizations to join in Operation Beautification – Dallas’ biannual citywide cleanup event on Saturday, October 20, 2018. Operation Beautification is an opportunity for neighborhood organizations, civic organizations, schools, religious groups and businesses to make an immediate impact in their neighborhoods. Since its inception over five years ago, Operation Beautification clean ups have occurred in more than 442 neighborhoods and over 246 tons of litter/brush has been cleaned up. The City provides specially-scheduled free trash collection for groups that join in this event.

On a first come - first served basis, Planning and Urban Design (PUD) provides gloves, trash bags and vests for participating organizations. Registration is now open for this Fall event and can be completed by **calling 311 or registering online at BIT.LY/DALLASOPB**. Should you have any questions or concerns, please contact Peer Chacko, Director of the Department of Planning and Urban Design.

City Council Briefings

August 29, 2018

- FY 2018-19 Budget Workshop



T.C. Broadnax
City Manager

c: Larry Casto, City Attorney
Craig D. Kinton, City Auditor
Billerae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Raquel Favela, Chief of Economic Development & Neighborhood Services
Theresa O'Donnell, Chief of Resilience
Directors and Assistant Directors



City of Dallas

**Public Affairs & Outreach
Media Requests
August 19 - 27**

August 19, 2018: Steve Young; FOX 4: Do you have any information about a downtown Dallas sewage line(or lines) backing up and flooding downtown Dallas businesses, including KDFW/Fox4 News at 411 N. Griffin? What has caused this to occur? How many other downtown businesses have been impacted? For example, we have heard the YMCA and AT&T may have been impacted. Any details you can forward would be much appreciated. Thanks. Steve Young. Fox4 News. Dallas. (214)-720-3155.

City Response: Wastewater Collection was notified about a blocked sewer around 3 p.m. today. Staff arrived at approximately 4. The blockage was to a 6 inch main in San Jacinto near Griffin. The blockage has been cleared.

August 20, 2018: Lisa Kresl; Advocate Reporter: I have a simple question for you: on NextDoor everyone is freaking out about coyote sightings in the Preston Hollow area. Who in the city would be the best person to interview about that?

City Response: Ms. Kresl was referred to Bonnie Bradshaw of 911 Wildlife, who is contracted to handle wildlife issues.

August 22, 2018; Sonya Collins, Independent Journalist/WebMD Health News: I'm writing a story for WebMD Health News about safety precautions on sharable electric scooters such as Bird, and I wanted to know whether Bird had to acquire any sort of permit or operating license before they brought their business to Dallas. Were they required to meet any sort of regulations (safety-related or otherwise) and/or now that the programs are in full operation, is the city asking them to meet any sorts of requirements?

Are there safety-related laws that Bird riders must follow? Are riders being fined/ticketed/stopped for not following these laws?

City Response: The information at the link below should answer your questions.

<https://dallascityhall.com/departments/transportation/Pages/Dockless-Vehicles-.aspx>

August 22, 2018; Valerie Perez & Andrea Aguirre Alvarado, Telemundo/NBC 5: We are currently working on a story involving the Dowdy Ferry dog dumping problem. We would like to request a statement that states the involvement that **Dallas Animal Services** has with the Dowdy Ferry dog cases in past history. We would also like to know who is in charge of these Dowdy Ferry investigative cases when they occur?



City of Dallas

Dallas Police Department told us to contact you all because your services is the department that deals with these issues. Please let us know if there are any further steps we need to take to receive this statement, information, and request.

City Response: The Dallas Marshal's Office investigates illegal dumping. The Dallas County District Attorney's Office prosecutes cases involving Class B and above misdemeanor and felony offenses. If a live stray or abandoned animal is found at Dowdy Ferry, Dallas Animals Services will take it in as it does all abandoned animals found within the city limits of Dallas.

August 22, 2018; Eva Raggio, Reporter, Dallas Observer: This is Eva Raggio with the Dallas Observer. We spoke earlier about an article I'm writing regarding claims made by John Jay Myers, owner of the Free Man Cafe, who says that the city's water department is derailing the expansion of his business with contradictory and excessive demands.

Here is the link to his post, and I'm looking for a quote in response to these claims. Preferably via email.

I'm also adding screenshots in case you have trouble with the link.

<https://www.facebook.com/1267513433/posts/10212990557139786/>

City Response: Sustainable Development & Construction has been in contact with the owner and has worked out a plan to resolve their issues.

August 22, 2018; Jack Highberger, NBC 5: We're doing a story this evening regarding safety complaints at the intersection of Walnut Hill Ln and Abrams near Merriman Park Elementary. A group of moms are concerned there is no crossing guard, which Richardson ISD says is up to the city to provide. Reaching out to confirm this is the case and if the city is aware of any safety complaints at the intersection?

City Response: There 3 guards posted at 3 different intersections around Merriman Park Elementary School.

8900 Walnut Hill at 7100 Winedale
Church Rd at Tory Sound St
8800 Walnut Hill at 7400 Abrams

We are not aware of any complaints in this area.

Follow-up

Jack Highberger, NBC 5 and City Responses:

Can you confirm Dallas contracts with All City Management Services?

The City of Dallas entered into a contract with All City Management Services effective August 1, 2018.



City of Dallas

A supervisor with ACMS in Dallas has done a on-camera interview with NBC 5 and tells us the company is hiring some crossing guards and allowing them to start without completing their background checks, are you aware of this?

The City spoke directly with the owner of ACMS and confirmed that all background checks were completed prior to crossing guard employees starting work.

The supervisor further alleges the City of Dallas has pressured the company to fill crossing guard spots and is aware some have not completed their background check. Is this true?

The City's contract with ACMS specifically states that background checks and drug/alcohol testing must be performed on all crossing guard employees prior to starting work.

Is there any city policy mandating that crossing guards go through background checks?

The City requires all contractors/vendors providing services such as those carried out by ACMS conduct background checks and drug/alcohol on all employees performing the service.

Is it stipulated in the contract with ACMS that background checks be performed on crossing guards?

The contract requires ACMS must perform background checks and drug/alcohol testing on all crossing guard employees before they begin work.

Were other companies under consideration for this contract?

Three companies (including ACMS) submitted proposals and participated in the evaluation process. ACMS won the school crossing guard contract because they were the most advantageous proposer based on the evaluation criteria set forth in the proposal and their past experience.

Who within the City of Dallas supervises the crossing guard program and the contract with ACMS?

Assistant Director Cheritta Johnson oversees the contract between ACMS and City of Dallas. ACMS is responsible for managing the day-to-day operation.

August 23, 2018; Cory Smith, Reporter, NBC 5: Mr. Smith sent the questions below, and the city's answers are in red.

If there are no documents detailing expenditures does that mean the PID has not spent any of the money it has generated since 2016?

Hip Hop Government collected the South Dallas/Fair Park PID funds until October 2017. Funds were to be disbursed by Hip Hop Government in accordance to the South Dallas/Fair Park PID Service Plan and Management Contract prior to October 2017.



City of Dallas

Since the City has been collecting the PID assessment (October 2017), no funds have been spent.

It is my understanding that the PID provided security patrol officers (Heartland Patrol). How were those officers paid?

Heartland was paid directly by Hip Hop Government using PID assessment.

If the patrol officers were paid for by the PID why doesn't the city have that documentation?

The City is not party to agreements between PIDs and vendors providing services to the PIDs. Per the Management Contract between the City and the PID Manager, the PID Manager is to follow certain requirements in Managing the PID. The PID Manager provides the City with quarterly reports and an annual audit. The City does not have all of the quarterly reports nor the annual audit since Hip Hop Government's Contract was terminated. The Contract does have provisions for submitting all documentation upon termination but Hip Hop Government failed to comply.

The PID's website says it provides public safety, capital improvement, and marketing services which are maintained by an organization called Miles of Freedom. Are they being paid for their work? If so, why is there no documentation?

The City does not have the documentation on any vendor providing such work (see above answer).

If the city does not have an assessment amount for the time prior to October 26,2017 (response 2), what happened to the money generated between the time the PID was established and October 26,2017.

The funds collected since creation of the PID and October 2017 were to be spent in accordance to the South Dallas/Fair Park PID Service Plan and Management Contract.

If the PID was created by the city of Dallas why doesn't the city have documents detailing assessments since its creation.

Please see answers above.

August 24, 2018; Andrea Lucia, CBS 11: Is there any city ordinance preventing the public from spreading someones's ashes in a local lake? (Such as Ray Hubbard/White Rock)

City Response: I recommend viewing the Texas Funeral Service Commission's Administrative Code.



City of Dallas

<https://statutes.capitol.texas.gov/Docs/HS/pdf/HS.716.pdf>

Sec. 716.302.(e) A person may dispose of cremated remains only:

- (1) in a crypt, niche, grave, or scattering area of a dedicated cemetery;
- (2) by scattering the remains over uninhabited public land, sea, or other public waterways in accordance with Section 716.304; or
- (3) on private property as directed by the authorizing agent with the written consent of the property owner in accordance with Section 716.304.

Sec. 716.304. A person may scatter cremated remains over uninhabited public land, over a public waterway or sea, or on the private property of a consenting owner. Unless the container is biodegradable, the cremated remains must be removed from the container before being scattered.

Dallas Police media:

August 25; Fox 4, NBC 5, WFAA, CBS 11, DMN; inquiries related to a fatality on 1800 Julius Schepps Freeway

City Response: On August 25, 2018, at approximately 12:15 a.m., a pedestrian was walking northbound in the 1800 block of Julius Schepps Freeway (I-45) on the left shoulder when he was struck from behind by an unknown vehicle.

The pedestrian was thrown onto the southbound lanes and struck by an unknown number and type of vehicles that did not remain at the scene. Pedestrian died at the scene. The next of kin has not been made. This incident will be documented on case numbers (Accident) 188099-2018 and (FSRA)188098-2018.



City of Dallas
Dallas Fire-Rescue Department
Media Requests: August 20 - 26, 2018.

Monday, August 20th: Robert Wilonsky (Dallas Morning News) - Do you know of any fire-safety concerns with the Kalita Humphrey Theater? I am writing a column about efforts to save the historic theater, which is falling apart, and was told that there are issues especially in the back of house that DFR knows about. Just checking to see if that's accurate.

City Response: According to our Fire Marshal, inspection revealed there to be no major hazards or concerns in the building. Though some minor hazards still remain, such as painted over sprinkler heads that need replacement, building staff and DFR are currently working together to get those hazards corrected.

Tuesday, August 21st: All Local News Outlets – Can you share information on an accident to which DFR is sending 6 rescue units?

City Response: On Tuesday, August 21st, at 9:00 a.m., Dallas Fire-Rescue units were dispatched to a major accident involving as many as four vehicles, two of which caught on fire, at the intersection of Townsend Road and Marsh Lane in Northwest Dallas. A total of 6 rescue units, in addition to an EMS supervisor and several heavy apparatus, responded to the scene. Fortunately, everyone involved in the accident made it safely from their vehicles prior to our arrival; and while responding engine companies focused their attention on the fires, medics attended to the injured. Subsequently, a total of 7 people were taken to area hospitals (Presbyterian Dallas and Parkland), including two Dallas Police Officers, who were among those involved in the accident. Fortunately, all parties had non-life-threatening injuries and are expected to be okay.

Wednesday, August 22nd: All Local News Outlets – Can we talk to the firefighters returning home from fighting the California wildfires today?

City Response: DFR sent out the following release –

DFR Wildland Firefighters Coming Home

What: DFR Firefighters Returning Home from Fighting California Wildfires

When: Wednesday, August 22nd at 4:20 p.m.

Where: Dallas Love Field Airport

Details: Over the weekend, the nearly 100 Texas firefighters, including the 11 sent by DFR, were notified that they'd be heading home on Wednesday, August 22nd. DFR firefighters specifically are expected to arrive at Dallas Love Field, at approximately 4:20p.m., before making their way back to the Training Facility for debriefing and a well-deserved trip home.

When firefighters were deployed two weeks ago, the Carr fires were only 43% contained, but due to the combined efforts of firefighters across the country, it now stands at 90% containment. Unfortunately, with progress came sacrifice, to the firefighter community and the State of California, as the death toll rose to 6 firefighters and 8 civilians while burning nearly 230,000 acres of land.



City of Dallas

DFR is extremely proud of how its members represented the department and the City with their hard work and positive attitudes. Officials from the California Department of Forestry and Fire Protection (CalFire) expressed their gratitude in a message, to DFR Executives, indicating that “You showed up when needed, successfully completed the assignment each shift, worked safely and did above and beyond.”

Media: Dallas Love Field is aware of their arrival, and is expecting your presence.

Though I am personally unable to attend, Team Leader, and Deputy Chief, Charlie Salazar, will make himself available to speak about the deployment. Please try to arrive in a timely fashion, as the members will be eager to return to Dolphin, get debriefed and return home to their loved ones.

Friday, August 24th: All local news media – What information can you tell us about a fire response to the Sheraton Hotel Dallas?

City Response: On Friday, August 24th, at 10:05 a.m., Dallas Fire-Rescue was dispatched to what was reported as a car fire at the Sheraton Dallas Hotel, located at 400 North Olive Street, in Downtown Dallas.

When firefighters arrived at the location, they quickly observed that original reports were inaccurate, as the smoke believed to be coming from the parking garage was actually coming from the lobby of the hotel; which was undergoing renovation work.

Investigation determined that while crews were doing hot work, with a cutting torch, on a decommissioned elevator shaft, sparks briefly ignited the grease used to lubricate the steel guides on which the now removed elevator would formerly travel. The reaction generated a small fire, which resulted in a large amount of smoke that made its way out of the lobby area, into the streets and partially into the parking garage, attached to their convention building, across the street.

Between the hotel and convention buildings, there were nearly 3,000 people who needed evacuation. Following the outstanding direction of the Sheraton staff, the task was accomplished, with no incident, before first responders even arrived at the scene.

Friday, August 24th: Joanna Monlinero (NBC 5/Telemundo); Rebekah Reiss (WFAA 8) – What kind of information can you tell us about Truck 11 being involved in an accident at Lemmon Avenue and Throckmorton?

City Response: Around 5:00 p.m., a vehicle collided with one of our trucks, at the intersection of Lemmon Avenue and Throckmorton, while it was en route to a major accident at the Dallas North Tollway at Oak Lawn Avenue.

There were three people in the vehicle that struck the truck. They were all checked out and refused transport to the hospital. None of the 4 firefighters on board the truck were injured.

Sunday, August 26th: Rebecca Lopez (WFAA 8) - I am doing a story, tonight at 10, about firefighters being chased by a guy with a knife and it took DPD nearly 20 minutes to get there. Any comment from DFR?

City Response: I'd respectfully ask that any questions about this incident (which took place on the evening of Saturday, August 25th), and DPD's response, be directed to DPD. Fire does not have any comment on the matter.



City of Dallas

The following link tells the story in its entirety:

https://www.youtube.com/watch?time_continue=2&v=ESqbwycxvtI