

Memorandum



CITY OF DALLAS

DATE July 13, 2018

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – July 10, 2018**

Update Items

[Encampment Resolution Schedule - July 10, 2018 & July 17, 2018](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution on Tuesday, July 10, 2018 and July 17, 2018:

July 10, 2018 – Complete as of 4:00 pm	July 17, 2018
<ul style="list-style-type: none">• 1800 South Blvd (District 7)• 2300 Al Lipscomb Way (District 7)• Good Latimer Freeway at Coombs Street (District 7)• Marvin D Love Service Road at Polk Street (District 4)• I-30 Interstate at Hampton Road (District 6)• 2188 S Malcolm X at Oaks Blvd (District 7)	<ul style="list-style-type: none">• Griffin St at I-30 Interstate (District 2)• 600 S. Peak Street (District 2)• 500 S. Haskell Ave (District 2)• 500 S. Hill Street(District 2)• 1700 Chestnut Street(District 2)• 2929 Hickory Street (District 7)• 600 S. Malcolm X Blvd (District 2)• 2698 Taylor St (District 2)• 1400 S. Harwood Street (District 2)• 1200 S. St. Paul Street (District 2)• 1100 S. Ervay Street (District 2)• 1012 S. Akard Street (District 2)

OHS Street Outreach team will continue to engage with homeless individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization staff are meeting with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Chief of Community Services and Monica Hardman, Managing Director of Office of Homeless Solutions.

[Homeless Solutions Proposed Strategy- Community Outreach Meetings \(Phase I\)](#)

As previously communicated, the Office of Homeless Solutions is conducting community meetings to receive input on the homeless solutions proposed strategy, as well as build community partnerships in addressing homelessness in Dallas. The first meeting will be held tonight, July 10 at 6:30 pm at the J. Erik Jonsson Central Library. Staff will share input received in their proposed homeless solutions strategy briefing to City Council on August 1, 2018.

All other public outreach meetings will proceed as scheduled and a revised flyer is attached for your review. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Chief of Community Services, or Monica Hardman, Managing Director of Office of Homeless Solutions.

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[Dallas County Schools and School Crossing Guard Program](#)

As previously shared with City Council, the City has contracted with All City Management Services (ACMS) to provide crossing guard services to schools in Dallas beginning August 1st. ACMS is working to ensure guards will be ready and deployed on the first day of school for independent school districts and private elementary schools located inside Dallas city limits.

Today we received a media inquiry from KDFW, Fox 4 News regarding the physical evaluation process for individuals seeking employment as school crossing guards with ACMS. A current guard informed KDFW that he and others failed the physical assessment required by the City of Dallas' vendor, and are now unemployed. The story includes an interview with City staff and is scheduled to air at 6 p.m.

ACMS has conducted several transitional meetings to evaluate the readiness and continued employment of 309 current school crossing guards. ACMS requires applicants pass the following assessments/tests before being offered employment:

- Physical Evaluation– to determine the applicant's ability to perform basic crossing guard tasks such as: stepping up and down from a curb; holding a sign above his/her head; and, walking a straight line.
- Criminal Background Test
- Drug Test

To date, 65 have undergone the Physical Evaluation of which 54 passed and 11 failed for various reasons. Those who passed the Physical Evaluation will undergo criminal background and drug testing within the next two weeks. In the meantime, the remaining 244 applicants are still being evaluated and Physical Evaluation testing continues as they qualify. Those who failed the initial Physical Evaluation are eligible to reapply when they meet the criteria.

Besides recruiting from the current pool of school crossing guards, ACMS has held 13 hiring events throughout the City. Upcoming events are scheduled for July 17th, 24th, and 31st. Additionally, ACMS is employing an online marketing strategy for job seekers using Indeed, Craigslist, and Zip Recruiter. The company is also distributing flyers and encouraging current employees to tell a friend about opportunities with ACMS. To ensure vacancies are filled and relief staff are available, ACMS will continue its recruitment and interviewing efforts. So far 28 new hires have been made from outside the current pool of school crossing guards.

Should you have questions or concerns regarding the information above, please contact Kimberly Bizer Tolbert, Chief of Staff.

New Items

[Upcoming TML and NLC Conferences](#)

The 2018 Texas Municipal League Annual Conference and Exhibition is being held in Fort Worth from October 10-12, 2018 at the Fort Worth Convention Center. This annual conference hosts over 2,500 city officials to learn, swap ideas, and network while discussing issues affecting each city and sharing best practices to resolve them. Registrations can be made online at the following [link](#). Early registration begins July 17 at 10:00 am. Should you have any questions regarding the conference or registration please contact Brett Wilkinson, Managing Director of the Office of Strategic Partnerships and Government Affairs.

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The 2018 National League of Cities City Summit Conference is being held in Los Angeles, California from November 7-10, 2018 at the Los Angeles Convention Center. This annual conference hosts over 3,500 attendees from across the country and provides educational and networking opportunities to increase the effectiveness of local leaders. Registrations can be made online at the following [link](#). Early registration is open until July 15. Should you have any questions regarding the conference or registration please contact Brett Wilkinson, Managing Director of the Office of Strategic Partnerships and Government Affairs.

[Fire Department Overtime](#)

Staff is currently analyzing a continued high need for overtime in Dallas Fire Rescue and anticipate submitting a request to the City Council for another appropriation adjustment this fiscal year. Staff will provide further information as the analysis is completed. Should you have any questions, please contact Elizabeth Reich, Chief Financial Officer.

[Media Inquiries](#)

As of July 9nd, the City has received media requests from various news outlets regarding the following topics:

- Fallen Officers Memorial
- Mildred L. Dunn Park
- Robbery at Costco (DFR)
- Lake Ray Hubbard Water Rescue (DFR)

Please see the attached document compiling information provided to the media outlets for the week of July 2nd – July 9th for your reference and in the event you are contacted by the press. Should you have any questions or concerns, please contact Kimberly Bizzor Tolbert, Chief of Staff.

Look Ahead

[City Council Briefings](#)

August 1, 2018

- Bond Program Update
- Homeless Solutions Proposed Strategy
- Resilient Dallas Strategy and Equity Indicators

August 14, 2018

- City Managers Recommended Budget for FY 18-19 and FY 19-20 Biennial Budget
- Truth in Taxation
- FY 18-19 and FY 19-20 Budget for Public Safety Strategic Priority

[Senior Listening Sessions](#)

Senior Affairs staff is currently working with Senior Affairs Commissioners to plan and implement Round 2 of senior listening sessions. Commissioners are identifying dates, locations and speakers and partners for the events in their respective districts, with staff supporting their efforts and assisting with logistics as needed. Efforts are being made to focus on 2-4 districts each month in order to individualize the sessions to the community's needs. In response to feedback from City Council and from previous listening sessions, Office of Community Care staff is working to ensure that sessions are offered at varied times, at accessible community locations, and that each session agenda focuses primarily on hearing from the community.

Staff will also include information about available community services, which was one of the items most frequently requested. Additionally, staff will offer some of the sessions fully in Spanish to reduce language-based participation barriers. Should you have any questions or

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concerns, please contact Nadia Chandler Hardy, Chief of Community Services or Jessica Galleshaw, Managing Director of the Office of Community Care, or your Senior Affairs Commissioner.

Schedule of Confirmed Listening Sessions:

Date	Council District	Location	Status
August 7, 2018 10:30-12:00 pm	14	Lakewood Branch Library 6121 Worth Street Dallas, TX 75214	Confirmed



T.C. Broadnax
City Manager

c: Larry Casto, City Attorney
Craig D. Kinton, City Auditor
Biliera Johnson, City Secretary
Daniel F. Solis, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Nadia Chandler Hardy, Chief of Community Services
Raquel Favela, Chief of Economic Development & Neighborhood Services
Theresa O'Donnell, Chief of Resilience
Directors and Assistant Directors



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Public Affairs & Outreach
Media Requests
July 3 – July 9

July 6; Gillian Jones, FOX4: Do you have any info you can send over on the Fallen Officers Memorial at City Hall tomorrow at 9am? Who's expected to be there?

City Response: There's a memorial at Jack Evans today at 10:30. There are several events tomorrow but I don't know of a memorial event at City Hall.

Dallas Police Media:

July 4; Fox 4, NBC 5, WFAA, CBS 11, DMN; inquiries related to an incident at Mildred L. Dunn Park

City response: On July 4, 2018 at about 3:30 a.m., two unknown males were in the Mildred L. Dunn Park fighting. The black male suspect was on top of the victim causing injury to him. The victim died as a result of the suspect actions. This is an on-going investigation and it will be documented on case number 145223-2018.

July 4; Fox 4, NBC 5, WFAA, CBS 11, DMN; inquiries related to a shooting in the 3200 block of Samuell Blvd.

City response: On July 4, 2018 at about 5:35 a.m., officers responded to a shooting call in the 3200 block of Samuell Boulevard. Upon arrival, officers met with the victim that stated he was at an unknown club and was shot in his leg by an unknown suspect. The victim was transported by Dallas Fire Rescue to a local hospital for his injury. This offense will be documented on case number 145266-2018.

July 8; Fox 4, NBC 5, WFAA, CBS 11, DMN; inquiries related to a shooting at the 2300 block of South Buckner Blvd.

City response: On July 8, 2018 at about 3:30 a.m., officers responded to a shooting call in the 2300 block of South Buckner Boulevard. Upon arrival, officers met with the victim that stated he shot by a black male suspect at Trees nightclub in Deep Ellum. The suspect was transported to a local hospital with unknown injuries. This is an on-going investigation and it will be documented on case number 148455-2018.



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Dallas Fire-Rescue Department
Media Requests: July 2, 2018 – July 8, 2018.

July 2, 2018: (Monica Hernandez, WFAA 8) – I'm following up on the robbery at a Costco at 8055 Churchill Way in Dallas yesterday – Sunday 7/1.

Multiple people who were inside at the time say the emergency exit doors weren't working, and everyone was forced to go out a single door in the back that had merchandise and pallets in front of it.

Hoping you can point me in the right direction on this.

- Has the fire marshal received any complaints about this, and if so, how many?
- Is there an investigation? If so, what are the steps you'll take in that investigation, and have any inspectors/investigators from the office gone to inspect the location yet? If so, what did they find? If not, when will that happen? What is the status of the investigation? Were the emergency exit doors, in fact, not working?
- What are the protocols on working emergency exits?
- When is the last time the state fire marshal inspected emergency exits at that location?
- Could Costco receive a citation?
- Is there any opportunity for sound today on this?

City Response: Our inspector stopped by the location to investigate the complaint. He determined that the exit doors had an allowable delay of 15 seconds before release. This is actually a Building Code allowance that can be granted upon request. The request takes into consideration that other life safety measures must be in place before approval. In this case, the facility requested the 15 delay, from Building Inspection, in an effort to minimize theft. Our inspector checked the doors and confirmed the delay was set at 15 seconds. He checked all other exits and did not note any other hazards while on location today.

NOTE: This media inquiry was included in the 6/25 – 7/1 TCB as a last second entry, but it is being included in this week's update since it actually took place within the identified briefing dates.

July 3, 2018: (All Local News Outlets) – Looking for information about a house fire 3523 McBroom Street.

City Response: At 4:16 p.m. Dallas Fire-Rescue units responded to multiple 911 calls for a structure fire at a home, located at 3523 McBroom Street, in Dallas.

When first responding companies arrived at the one-story home they observed heavy fire coming from the side of the house, as well as a detached shed. Thankfully, there was no one at home at the time of the fire, but there were 6 dogs in the house; all of which were pulled out safely by firefighters and animal control officers.

Though no one was home, the American Red Cross had to be called out for the needs of 2 Adults and 4 Children who reside at the home.



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Fire investigators determined that the fire was accidental in nature, and began after a tree branch fell onto, and knocked down, a power line; igniting the grass. The grass fire quickly spread to both the house and the detached shed; causing significant damage to the home and completely destroying the shed.

July 3, 2018: (All Local News Outlets) – Dallas Fire-Rescue News Release

Dallas: On the morning of Tuesday, July 3rd, Dallas Fire-Rescue (DFR) Fire Prevention Officers and the Dallas Police Department's (DPD) Southeast Crime Response Team (CRT) seized over 7,100 pounds of fireworks from a residence in Southeast Dallas. On June 29th, a tip came to DFR, by way of the State Fire Marshal's Office, from a citizen concerning an individual selling fireworks within the Dallas city limits. DFR Fire Inspectors, acting on the information, began gathering facts via social media, open information data bases and interdepartmental intelligence. Using that information they obtained and executed a search warrant, in conjunction with DPD's CRT, at a home at 1437 Ashview Circle; resulting in the seizure of approximately 7,133 pounds of fireworks.

This seizure was only made possible by the efforts of multiple departments and agencies, to include DFR and DPD; and serves as a highlight to the continued efforts being put forth to ensure the safety of the City and its citizens by ridding the street of illegal fireworks.

As a reminder, fireworks are illegal in the City of Dallas; and both DFR and DPD will be teaming up to ensure that our communities are kept safe from their associated dangers.

July 3, 2018: (All Local News Outlets) – Looking for information about a Lake Ray Hubbard Water rescue involving possible missing boaters.

City Response: Dallas Fire-Rescue units were assigned to a water rescue at Lake Ray Hubbard, at 8:33 p.m., after an 18 ft. Sea Ray became stranded in the water.

There were 5 people on board the boat when it became stranded. For reasons that are unclear, three male occupants jumped into the water, reportedly wearing life vests, but were unaccounted for when first responders arrived. The two people who remained on the boat, an adult female and a child, were rescued.

The high winds caused the water current to carry both the men and the boat away from their locations at the time of the 911 call; but after a thorough, which incorporated the use of boats and helicopters, the three men were located and extracted from the water. No one had to be taken to the hospital.

July 5, 2018: (Matt Howerton, WFAA 8) - I have video of some citizens shooting fireworks at a DFR engine last night. I was told that 2 engines had to be pulled out of service because of this. Can you get back to me?

Would love to know the dollar amount when it comes to damages – and if police are investigating.

City Response: Yes, two engines had to be pulled out of service as a result of fireworks being shot at them. Both engines were pulled from service temporarily.



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One of them had to have a windshield replaced and has long since been returned to service. The other one had a hole in a one in an unspecified mechanical component, and should be back in service soon.

It caused roughly \$1,400 in damages, but you'll have to ask PD if this is something they're investigating.

July 5, 2018: (All Local News Outlets) – Dallas Fire-Rescue News Release

Dallas: During the designated operational period, of July 4th, at Noon – July 5th, at 2:00 a.m., approximately 48 Dallas Fire-Rescue Fire Prevention Officers, in conjunction with Dallas Police Officers during subdivision patrols, spread across the City of Dallas, at various public and private fireworks shows and pyrotechnic displays and public parks, to monitor for the illegal use of fireworks. Additionally, firefighters worked diligently during this time to make sure any fires, resulting from the use of fireworks or not, were extinguished in as quick and effective a manner as possible.

The following information reflects data, relative to emergency response, fireworks confiscation, citations issued, etc., during the identified operational period:

Structure Fires – 2

Vehicle Fires – 1

Citations Issued – 9

Fireworks Confiscated – 8,698.5 lbs.*

* This figure was the cumulative result of seizures done on the morning (7,133 lbs.) and evening (545.8 lbs.) of July 3rd, and all of July 4th (1,019.7 lbs.)

July 5, 2018: Notice to Council from ACM, Jon Fortune

Notice: Council Members, I wanted to make your aware of the arrest of a Dallas Fire Fighter. On July 5, 2018, Dallas Fire Rescue employee Ray Edwards was arrested by officers from the Dallas Police Department for Assault Family Violence, a class C misdemeanor.

Firefighter Edwards will face disciplinary action pending the ongoing criminal and administrative investigations. Please let me know if you have any questions.

July 6, 2018: (All Local News Outlets) – Looking for details about a 2-alarm grass fire

City Response: At 2:50 p.m. Dallas Fire-Rescue units were assigned to a 911 call for a grass fire at 2903 Southerland Avenue, in South Dallas.

There is no confirmed information on the size of the area involved, but a 2-alarm response, to include 6 heavy apparatus, 7 brush trucks/boosters/trail and other support units, was dispatched to try and contain the fire.

There were no structures threatened, but traffic had to be blocked on the perimeter, to allow for the unimpeded access of emergency response vehicles.



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The fire was declared extinguished at 7:03 p.m., the cause is undetermined and there were no reported injuries.

PUBLIC OUTREACH MEETING SCHEDULE



Overall homelessness and unsheltered homelessness has increased 9% and 23% respectively since 2017. The Office of Homeless Solutions' proposed Homeless Solutions Strategy consists of four tracks to address homelessness in Dallas.



DATE	LOCATION	TIME
TBD	Thurgood Marshall Recreation Center 5150 Mark Trail Dallas, TX 75232 214-670-1928	TBD
July 10, 2018	J. Erik Jonsson Central Library 1515 Young Street Dallas, TX 7521 214-670-1400	6:30pm - 7:30pm
July 11, 2018	Tele Town Hall (phone and web-based) Register at dallascitynews.net	6:00pm - 7:00pm
July 12, 2018	Beckley-Saner Recreation Center 114 W. Hobson Dallas, TX 75224 214-670-7595	6:30pm - 7:30pm
July 16, 2018	Tele Town Hall (phone and web-based) Register at dallascitynews.net	6:00pm - 7:00pm
July 17, 2018	Walnut Hill Recreation Center 1011 Midway Road Dallas, TX 75229 214-670-7112	6:30pm - 7:30pm
July 19, 2018	W. Dallas Multipurpose Center 2828 Fish Trap Road Dallas, TX 75212 214-670-6340	6:30pm - 7:30pm
July 25, 2018	Tommie M. Allen Recreation Center 7071 Bonnie View Road Dallas, TX 75241 214-670-0986	6:30pm - 7:30pm
July 26, 2018	Martin Luther King Jr. Community Center 2922 MLK Blvd Dallas, TX 75215 214-670-8418	6:30pm - 7:30pm
July 30, 2018	Harry Stone Recreation Center 2403 Millmar Dallas, TX 75228 214-670-0949	6:30pm - 7:30pm
July 31, 2018	Willie B. Johnson Recreation Center 12225 Willowdell Dallas, TX 75243 214-670-6182	6:30pm - 7:30pm
August 2, 2018	Kidd Springs Recreation Center 711 W Canty St, Dallas, TX 75208, 214-670-7535	6:30pm - 7:30pm
August 6, 2018	Timberglen Recreation Center 3810 Timberglen Rd, Dallas, TX 75287, 214-671-0644	6:30pm - 7:30pm
August 7, 2018	Fretz Recreation Center 6950 Belt Line Rd, Dallas, TX 75254, 214-670-6203	6:30pm - 7:30pm
August 8, 2018	Reverchon Recreation Center 3505 Maple Ave, Dallas, TX 75219, 214-670-7720	6:30pm - 7:30pm
August 9, 2018	Pleasant Oaks Recreation Center 8701 Greenmound Ave, Dallas, TX 75227, 214-670-0945	6:30pm - 7:30pm

TRACK 1

INCREASE SHELTER CAPACITY

Expand capacity of existing providers through contracted pay-to-stay shelter beds.

TRACK 2

TEMPORARY HOMELESS CENTERS

Provide shelter and support services for up to 90 days in the 4 quadrants of the city simultaneously.

TRACK 3

MASTER LEASE/LANDLORD INCENTIVE

Provide security deposits, rent, utilities, and incentives to tenants as well as incentives and risk mitigation services to participating landlords.

TRACK 4

NEW DEVELOPMENTS

Funding for permanent supportive housing targeting chronic homeless; rapid rehousing addressing the elderly, disabled, families with children and young adults; Day Centers for seamless wrap-around services.