

Memorandum



CITY OF DALLAS

DATE June 8, 2018

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – June 5, 2018**

Update Items

[Encampment Resolution Schedule June 5, 2018](#)

The Office of Homeless Solutions (OHS) scheduled the following sites for homeless encampment resolution on Tuesday June 5, 2018 at 9am:

- 4900 E R L Thornton (Barry St @ I-30)
- 600 S. Peak St @ I-30
- 500 S. Haskell Ave. @ I-30
- 500 S. Hill St. @ I-30
- Chestnut @ I-30
- 1816 Jeffries St.
- 2800 Santa Fe Ave
- 2600 Louise @ I-45
- 2500 Dawson @ I-45
- 2500 Hickory St
- 600 S. Malcolm X
- 2600 Taylor St.

OHS Street Outreach team have been engaging individuals experiencing homelessness to provide notice of clean-up and connect them to resources and shelter. OHS Community Mobilization will be meeting with stakeholders in the surrounding areas to determine long-term sustainability of encampment sites. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Chief of Community Services or Monica Hardman, Managing Director of Office of Homeless Solutions.

New Items

[Injured DFR Fire Fighter](#)

On Monday, June 4th, 2018, Dallas Fire-Rescue responded to multiple 911 calls for a structure fire, at 4300 Gaston Avenue, outside of Downtown Dallas. When firefighters arrived at the two-story vacant apartment complex, they observed flames coming from a first-floor apartment unit in the back of the complex. Firefighters were able to quickly access the unit and knock the fire down. Sometime after suppression efforts concluded, Firefighter Bryan Block began exhibiting symptoms believed to be associated with the heat and had to be taken to a nearby hospital. He is being discharged home and is expected to make a full recovery. The cause of the fire is currently undetermined. Should you have any questions or concerns, please contact Chief Coatney of Dallas Fire-Rescue.

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Illegal Dumping at Dowdy Ferry: “Titan”

The Dallas City Marshal’s Office in collaboration with the North Texas SPCA is currently investigating the illegal dumping of a deceased dog, “Titan”, at the 2400 block of Dowdy Ferry Road in the City of Dallas. The SPCA investigator and detectives from the Marshal’s Office, Environmental Crime Unit are seeking possible additional evidence. If a suspect(s) is identified, criminal charges under the appropriate state statutes will be filed. Dallas Animal Services (DAS) has no jurisdiction over this case but will comply as needed to assist in the investigation. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Chief of Community Services or Ed Jamison, Director of Animal Services.

Bulk and Brush Collection Delays - May and June

Due to heavy spring set-out volumes and resource issues (equipment availability and staffing) May collection schedules have been delayed. Sanitation Service’s crews are currently working to complete May 28 (Week 4) collection, with a goal to complete all areas by Wednesday, June 6th. It is estimated that crews will have collected over 20,000 tons in May, almost 40% above the monthly average. Below is the anticipated schedule for June, with a goal to be back on schedule by the end of Week 3.

Anticipated June Collection Schedule			
Collection Week	Programmed Start Date	Revised Start Date	Delay
Week 1	June 4 th	June 7 th	3 Day
Week 2	June 11 th	June 13 th	2 Day
Week 3	June 18 th	June 19 th	1 Day
Week 4	June 25 th	June 25 th	0

Sanitation Service crews have been working 6 days a week (10+ hours a day) since the first of May to collect and service all routes. Five crews from outside contractors, in addition to assistance from Code Compliance (collection crews) and Public Works (trucks drivers) have been working overtime to get us back schedule. Should you have any questions or concerns, please contact Kelly High, Director of Sanitation Services.

City of Dallas and Dallas ISD Joint Education Task Force

The Joint Education Task Force (JETF) held its first meeting on March 22, 2018 with robust discussions on Census 2020, Welcoming Communities, and Charter Schools. Please find attached a letter from Co-Chairs, Council Member Mark Clayton and Trustee Audrey Pinkerton, detailing the outline and goals of the Task Force. The leadership of each entity will meet again in June 21, 2018 and anticipate the next Task Force meeting in mid-August as the next school year begins. Should you have questions or concerns, please contact Brett Wilkinson in the Office of Strategic Partnerships & Government Affairs.

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Media Inquiries

As of June 5th, the City has received media requests from various news outlets regarding the following topics:

- DAS Animal Adoption Fees
- Pothole Repairs
- Library's Homeless Engagement Program

Please see the attached document compiling information provided to the media outlets for the week of May 29th – June 4th for your reference and in the event you are contacted by the press. Should you have any questions or concerns, please contact Kimberly Bizzor Tolbert, Chief of Staff.

Look Ahead

City Council Briefings

June 6, 2018

- Amendments to City Manager's Proposed FY 2018-19 Consolidated Plan Budget
- Dockless Vehicles Ordinance Discussion
- Motor Assisted Scooter Ordinance Discussion
- Proposed Changes to the Bulk and Brush Collection Program

June 20, 2018

- FY 2018-19 and FY 2019-20 Biennial Budget Update
- Homeless Solutions Proposed Strategy

Customer Service Management: 311 System Replacement



T.C. Broadnax
City Manager

c: Larry Casto, City Attorney
Craig D. Kinton, City Auditor
Billerae Johnson, City Secretary
Daniel F. Solis, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager
Jo M. (Jody) Puckett, Assistant City Manager (Interim)

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Nadia Chandler Hardy, Chief of Community Services
Raquel Favela, Chief of Economic Development & Neighborhood Services
Theresa O'Donnell, Chief of Resilience
Directors and Assistant Directors



City of Dallas

Public Affairs & Outreach

Media Requests

May 29 to June 5

May 30; Tasha Stevens, KRLD 1080AM; Could I do a short, taped, phone interview with you guys about the adoption fees being waived due to overcrowding? I can record between 1:30 and 3:30pm.

City response: Ed Jamison, Director of Dallas Animal Services provided an interview, covering:

- **Why are we so full?** The warmer weather brings more animals into the shelter.
- **Does the animal come with anything?** Vaccinations, spay/neuter, & microchip.
- **Why are we trying so hard to find homes?** Because so many amazing animals come into our care.
- **Do we think bad people will adopt because the fees are waived?** No. Studies show that the price a person pays for an animal has no correlation to the amount of love they will give it.

May 31; James Potter, Patch; I'm a reporter with Patch in Dallas. I'm inquiring to see when the waived pet adoption period ends via Dallas Animal Services

City Response: The waived adoption fee will continue until the facilities are no longer at or over capacity.

May 31; Cody Lillich, NBC 5; In reference to the tweet this morning about OEM going to Level 2 of their Heat Alert plan, can we receive a complete copy of the city's extended heat plan?

City Response: Emailed Mr. Lillich OEM's updated Heat Alert plan

June 1; Larry Collins, NBC 5; We are working on a story about potholes and I was hoping to get some information.

How can citizens report potholes and request those potholes get filled?

How long does it normally take to get a pothole taken care of after someone reports an issue.

How many pothole complaints were received by the city in 2017 and so far in 2018?

City response: Potholes can be reported by calling 311, the 311 app, or online at <http://dallascityhall.com/services/311> ; Hazardous potholes are fulfilled within 24 hours. Routine repairs take 3 to 5 business days. ; In 2017 there were 13,211 pothole requests created. So far in 2018, there have been 7,598 service requests created for pothole repairs.

Dallas Police Media:

June 2; Fox 4, NBC5, WFAA, CBS 11, DMN; Inquiries related to a shooting on the 13000 block of Fall Manor Drive.

City response: On June 2, 2018 at 6:45 a.m., officers responded to a shooting call at the 13000 block of Fall Manor Drive. Upon arrival, they were met by the suspect, who stated that



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she had shot her husband. The victim was transported to Presbyterian Dallas, where he was pronounced deceased. The suspect was transported to Jack Evans Head Quarters, where she reported that she shot her husband as he was beating the family cat. The suspect was arrested for Murder and will be transported to Lew Sterrett. This offense will be documented on case number 118254-2018.

June 4; Fox 4, NBC5, WFAA, CBS 11, DMN; Inquiries related to a shooting at 4600 Spring Ave.

City response: On June 3, 2018, at approximately 9:20pm, a disturbance broke out between unknown males attending a football game in the 4600 block of Spring Avenue. According to witnesses, a Black male walked up to the field then got on a moped and drove to the middle of the field when he opened fired on the crowd. A witness stated that multiple people began shooting towards that shooter on the moped. A total of five individuals were shot. Two females are listed in critical condition, one female is listed in stable condition, and two males are listed in stable conditions. There are no named suspects at this time. This incident will be documented on Case #119669-2018.

Dallas Public Library Media:

May 31; James Rose, Fox 4; inquired about services offered to people looking to escape the heat.

City response: We don't have specific numbers on people who come into the library for only that reason. Everyone is welcome to the library, whether it's to escape the heat, attend a free program or event or to use any of the library's services, such as job search, access to computers, earning a GED, etc.

May 31; Robbie Owens, CBS 11; Interviewed Library Director Jo Giudice and Adult Services Administrator Heather Lowe regarding the Library's Homeless Engagement Program.

Talking points:

- The library is a welcoming place; we provide access to information and we are about helping people, including our homeless neighbors, navigate the world
- At its heart, the library is a service agency
- Once the library was about access to books, now it's about access to computers, to online resources, service providers, etc.
- We will always have books in the library, but we are much more than books
- We are about relationships and relationship building with all our customers
- Clearly, the engagement the library provides can be critical in the lives of our homeless patrons
- We are not a social service agency, we don't have case workers, we're not putting people directly into housing, but we can supplement what service providers do
- Encourage public to attend our Community Forum in November



City of Dallas
Dallas Fire-Rescue Department
Media Requests: May 28, 2018 – June 3, 2018.

May 30, 2018: Maria Guerrero, NBC5 – Interview with DFR Lieutenant, Regina Trail, regarding her becoming the first African American female to be promoted to Lieutenant, in Fire Operations, in the department's history.

City Response: Invited her to the May 31st promotional ceremony (for B-roll), and coordinated interviews for her, her family and DFR's Fire Chief

Background: Lt. Trail has been with DFR since October 2008, and is currently assigned to the Recruiting Division. She is the niece of Retiree, Robert Trail, who served DFR and the City of Dallas for 31 years before retiring in 2012. The story ran Thursday, May 31st, at 4:30 p.m., and can be viewed at the following link: <http://www.nbcdfw.com/news/local/Dallas-Fire-Rescue-Celebrates-Historic-Promotion-484187401.html?akmobile=o>

May 31, 2018: ALL NEWS OUTLETS – Do you have information to share about a Water Rescue DFR is responding to at 3000 Rochester Street (William Blair Jr., Park)?

City Response: On Thursday, May 31st, at [12:35 p.m.](#), Dallas Fire-Rescue responded to a 911 call for a Water Rescue, after witnesses saw a man go out into the lake at Rochester/William Blair Jr. Park, go underwater and never resurface. Using information, provided by witnesses, DFR boats were able to narrow down their search area and get sonar feedback near the location the man was last seen. Soon after, they located the body at that spot, extracted it from the water, with the assistance of the DPD Dive Team, and transferred it to the custody of the Dallas County Medical Examiner.

June 1, 2018: ALL MEDIA OUTLETS – Do you have any information you can share about a fire DFR is responding to at The Bridge Homeless Shelter?

City Response: Saturday, June 2nd, at 3:49 p.m., Dallas Fire-Rescue responded to a 911 call for a fire at The Bridge Homeless Shelter, located at 1818 Corsicana Street, in Downtown Dallas.

When firefighters arrived at the location they observed fire coming from a transformer in a parking lot outside one of the buildings that make up the facility. After conducting a primary search of all of the buildings, it was confirmed that there was no fire inside the shelter; however, at least 250 people and 12 dogs (addressed by Dallas Animal Services) were still evacuated from the location.

Due to the fire's nature and involved contents, firefighters had to attack the flames using dry powder extinguishers before bringing it under control. Thankfully, there were no injuries reported as a result of the fire, and no one had to be taken to the hospital.



City of Dallas

Though there was no interior damage, the fire left the shelter without power. Staff from the City's Office of Emergency Management assisted in the temporary housing of the displaced, overnight on Saturday at the "Stewpot", and on Sunday at "Our Calling", before the shelter was reopened on Sunday evening at approximately 7:00 p.m.



City of Dallas

May 22, 2018



As chairs of the Dallas ISD and City of Dallas Joint Education Task Force (JETF), we would like to thank you for attending the first meeting on March 22, 2018. Along with Councilmembers Jennifer Gates and Casey Thomas, and Trustees Joyce Foreman and Dustin Marshall, the Task Force had quite a robust conversation on the 2020 Census, Welcoming Communities, and Charter Schools to kick-off the initial meeting (please see the attached minutes from the meeting). The Task Force is excited to forge this partnership aimed at creating an even stronger Dallas.

Understanding that the work of the City and of the School District intersect and impact one another, the Dallas City Council and the Dallas ISD Board of Trustees have come together in order to work towards achieving common goals and objectives, and to discuss substantive issues relating to the City's youth; opportunities for collaboration and advocacy; and implementation of programs, services, and policies.

The JETF will focus on five Joint Strategic Education Initiatives in 2018. These initiatives include: Teen Pregnancy, Immigration and Welcoming Communities/Census 2020, Youth Leadership in the City, Homelessness, and Collegiate Academies/Workforce Development. In addition, the JETF will identify other policies and practices that support the entire life of a learner and their families through community development and public infrastructure, housing, economic and sustainable development to create wrap around sustainable quality of life.

The JETF has committed to meeting quarterly to advocate and advise on behalf of current policies, new policies, policy modifications, and funding opportunities from federal, state, and local resources pertaining to the adopted Joint Strategic Education Initiatives. Additionally, the JETF will build interest and help engage their respective colleagues in the significant issues surrounding the Initiatives, and serve as a sounding board toward the advancement of those initiatives.

The Task Force would like to thank you all for your commitment to the City of Dallas and Dallas ISD, and to the education of our students. We will be in touch shortly with proposed dates and times for our future meetings.

Sincerely,

A handwritten signature in black ink, appearing to read "mjt".

Mark Clayton
City Councilmember
City of Dallas
Co-Chair, Joint Education Task Force

A handwritten signature in blue ink, appearing to read "Audrey Pinkerton".

Audrey Pinkerton
Trustee
Dallas Independent School District
Co-Chair, Joint Education Task Force

March 22, 2018

Meeting Notes: City of Dallas and Dallas ISD Joint Education Task Force

On Thursday, March 22, the City of Dallas and Dallas ISD Joint Education Task Force convened for their first meeting of 2018. Present were task force members: Councilmember and City Chair Mark Clayton; Trustee and Dallas ISD Chair Audrey Pinkerton; Councilmember Jennifer Gates; Trustee Joyce Foreman; Councilmember Casey Thomas and Trustee Dustin Marshall.

Call to Order at 1:30 P.M.

Introduction/ Announcements: Councilmember Mark Clayton and Trustee Audrey Pinkerton

Item 1: The meeting took place at Momentous Institute where the Executive Director Michelle Kinder gave a welcome and brief overview of social and emotional learning. **(No Further Action Required)**

Item 2: Following the City's Managing Director of the Office of Strategic Partnerships and Government Affairs Brett Wilkinson presented on Census 2020. The city is asking the district for support on this initiative through the following avenues:

Action Requested:

- Participate in the Mayor's Complete Count Committee
- Help identify and engage community partners and grass roots organizations
- Inform district employees and students regarding the importance of the Census and their participation
- Enlist the assistance of Parent Teacher Associations in the Census
- Distribute Census message and promotional material at district facilities and through e-communication
- Engage Teen Board and the City's Youth Commission to carry the Census message to their peers and community

Recommendation(s): All three trustees that sit on the task force voiced support for assisting the city on this endeavor.

Next Steps: This item will be briefed to both City and District Leadership at the next Joint Leadership Team Meeting in June.

Due Date: City is looking to launch this initiative in mid 2018. Will update as needed.

Staff Assigned: TBD after joint leadership meeting in June.

Item 3: This item was presented by Liz Cedillo, Director of Welcoming Communities and Immigrant Affairs. In lieu of recent events targeting the unauthorized population, Liz is charged with looking at ways to engage the public and foster community relationship as well as educate them on current immigration policy and their rights. The city is requesting the district support this effort through the following:

Action Requested:

- Create welcoming hubs at district facilities/campuses
- Host DACA and Family Preparedness Trainings
- Host information forums to educate parents and community members regarding SB4
- District to accept City Issued Identification Cards as valid form of identification

Recommendation(s): Trustee Marshall would like to host a few of these community meetings as part of the Lone Star Governance Policy to fulfill the community meeting requirements. Trustee Foreman asked that this be looked into further before committing.

Next Steps: This item will be briefed to both City and District Leadership at the next Joint Leadership Team Meeting in June. Will discuss the Trustee's concerns and report back in June.

Due Date: TBD/ Welcome hubs are looking to launch by the end of 2018/ early 2019. This item is still in planning/design phase.

Staff Assigned: Deputy Superintendent Israel Cordero is working with Liz Cedillo on Dallas ISD's participation.

Item 4: On behalf of Dallas ISD, Deputy Superintendent Israel Cordero gave a brief overview over the Racial Equity Audit and where we are to date. The group has asked that once the study is finalized and is ready to be shared to please present the findings at a future meeting.

Next Steps: Provide finalized report to the task force at the next meeting.

Due Date: Next meeting has not been determined.

Staff Assigned: Deputy Superintendent Israel Cordero

Item 5: Trustee Joyce Foreman opened up a discussion regarding the over saturation of charter schools in certain districts, primarily in the southern half of Dallas.

Recommendation(s): To review best practices and conduct the study although there were mixed reviews among task force members for this item.

Next Steps: Councilmember Thomas is looking at conducting a study to see how the city can be more informed about Charters when approving specific use permits.

Due Date: TBD

Staff Assigned: Deputy Superintendent Israel Cordero will follow up with Councilmember Thomas to see the districts involvement with the proposed study.

CITY OF DALLAS/DISD EDUCATION PARTNERSHIP



