

# Memorandum



CITY OF DALLAS

DATE March 30, 2018

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – March 27, 2018**

## **Staffing Announcement**

I am pleased to announce the appointment of Eugene Johnson as the Ethics Officer. Eugene will join the City on April 4, 2018. For your review, I have attached the formal memorandum announcing his appointment.

## **Update Items**

### [DFR Receives Top ISO Rating](#)

As previously shared with City Council on December 7, 2017, Dallas Fire-Rescue (DFR) recently received its first ever Insurance Services Organization (ISO) Rating of a Class 1. A collaborative effort between DFR and Dallas Water Utilities, the designation was achieved through an evaluation of several technical and system abilities. This is a great accomplishment for our City as it can stimulate economic growth efforts, through its impact on commercial insurance rates. I want to thank the Public Safety and Criminal Justice Committee for providing staff an opportunity to present the ISO Rating at the March 26, 2018 meeting. For your reference I have attached the news release distributed to the media related to the designation. Should you have any questions or concerns, please contact Dallas Fire-Rescue Chief Coatney.

## **New Items**

### [Pain Medication Supply Shortage](#)

Dallas Fire-Rescue (DFR) was recently asked by WFAA Channel 8, if injectable pain medications are carried on rescue units, if they were aware of the reported national shortage of these medications, and if the shortage has negatively impacted our operations. DFR rescue units currently carry pain medications, like Fentanyl and Morphine, and while Staff is aware of the shortage, operations have not been impacted. Staff is proactively pursuing contingencies to ensure that the appropriate emergency medications are available and in stock, should they be necessary. For your reference, I have attached the response provided to the media in response to their request. Should you have any questions or concerns, please contact Dallas Fire-Rescue Chief Coatney.

### [FY 2018 Omnibus Appropriations Act](#)

Last week, the United States Congress passed the FY 2018 Omnibus Appropriations Act, which rejects the Administration's proposal to eliminate funding for an array of programs of direct interest to the City. Instead, the \$1.3 trillion spending measure contains several funding increases to most programs of interest to the City including funding TIGER at \$1.5 billion (\$1B increase from FY 2017), CDBG at \$3.3 billion (\$300M increase from FY 2017), and HOME at \$1.362 billion (\$412M increase from FY 2017). In addition, Transit Capital Investment Grants are fully funded at \$2.645 billion (\$232M increase from FY 2017). Targeted for elimination by the Administration, Transit Capital Investment Grants are a priority for the City; they are critical to D2, Blue, and Red Line platform extensions. The bill also includes legislation to improve the National Instant Criminal Background Check System for gun buyers, as well as language which allows federal funds to be used to research gun violence. For additional funding information,

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please use the following link which shows more detailed information on the [FY 2018 Omnibus](#). Should you have any questions or concerns, please contact Brett Wilkinson, Managing Director of Office of Strategic Partnerships and Government Affairs.

### Dallas CRM – 311 System

On November 13, 2017 the City kicked off the transition effort of replacing the City's aging 311 system with Salesforce, which has more flexibility and capabilities for resident communication, data analysis, and automation interfaces with other City systems. The new 311 system will provide improved citizen engagement and transparency for service request response and resolution. Communication and Information Services and 311 are working with Mayor & City Council staff to ensure they will be well-prepared to use the system. Training for staff is scheduled to begin in April 2018. Should you have any questions or concerns, please contact Bill Finch, Chief Information Officer and/or Margaret Wright, Assistant Director.

### Media Inquiries

As of March 27<sup>th</sup>, the City has received media requests from various news outlets regarding the following topics:

- Confederate Monuments
- Atmos Rate Case
- Dockless Bikeshare Ordinance

Please see the attached document compiling information provided to the media outlets for the week of March 20<sup>th</sup> – March 27<sup>th</sup> for your reference and in the event you are contacted by the press. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.

### Look Ahead

#### Upcoming City Council Briefing Meetings

April 4, 2018

- Historic Preservation Appeals
- City Secretary Interviews

April 18, 2018

- Panhandling
- Atmos



T.C. Broadnax  
City Manager

c: Larry Casto, City Attorney  
Craig D. Kinton, City Auditor  
Billerae Johnson, City Secretary (Interim)  
Daniel F. Solis, Administrative Judge  
Kimberly Bizer Tolbert, Chief of Staff to the City Manager  
Majed A. Al-Ghafry, Assistant City Manager  
Jo M. (Jody) Puckett, Assistant City Manager (Interim)

Jon Fortune, Assistant City Manager  
Joey Zapata, Assistant City Manager  
M. Elizabeth Reich, Chief Financial Officer  
Nadia Chandler Hardy, Chief of Community Services  
Raquel Favela, Chief of Economic Development & Neighborhood Services  
Theresa O'Donnell, Chief of Resilience  
Directors and Assistant Directors

# Memorandum



CITY OF DALLAS

DATE March 27, 2018

TO Honorable Mayor and Members of the City Council

SUBJECT **Executive Management Team Appointment**

I am pleased to announce the appointment of Eugene Johnson as City's Ethics Officer where he will oversee and manage the Ethics Program of the City of Dallas, creating awareness of the Ethics Program and Ethics Code, and monitoring the effectiveness of the program across the organization.

Eugene comes to the City with an extensive background in human resource management, dispute resolution, ethics, and advising management in employment related legal matters. He has spent the last 16 years of his career with one of the world's largest providers of business process services. While there, his roles included several years as the company's Ombudsman in its business ethics and compliance office with his most recent position as Ethics Manager and Corporate Counsel. Eugene received his Bachelor of Business Administration in Human Resource Management from the University of North Texas and his Juris Doctor, cum laude, from Texas Wesleyan University School of Law (now Texas A&M University School of Law).

Please join me in welcoming Eugene to the Executive Leadership Team.

A handwritten signature in black ink, appearing to read 'T.C. Broadnax', written over a circular stamp or seal.

T.C. Broadnax  
City Manager

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| Larry Casto, City Attorney                                 | Jon Fortune, Assistant City Manager                                  |
| Craig D. Kinton, City Auditor                              | Joey Zapata, Assistant City Manager                                  |
| Billerae Johnson, City Secretary (Interim)                 | M. Elizabeth Reich, Chief Financial Officer                          |
| Daniel F. Solis, Administrative Judge                      | Nadia Chandler Hardy, Chief of Community Services                    |
| Kimberly Bizer Tolbert, Chief of Staff to the City Manager | Raquel Favela, Chief of Economic Development & Neighborhood Services |
| Majed A. Al-Ghafry, Assistant City Manager                 | Theresa O'Donnell, Chief of Resilience                               |
| Jo M. (Jody) Puckett, Assistant City Manager (Interim)     | Directors and Assistant Directors                                    |



City of Dallas

**Public Affairs & Outreach  
Media Requests**

Mar. 19, 2018 to Mar. 23, 2018

**March 19; Andrea Lucia, CBS 11;** I had a couple questions on the Confederate Monuments Recommendations assembled by Jennifer Scripps.

- What was the estimated cost of bringing down The Confederate Monument, as task force members recommended?

- If the Robert E Lee Monument is put on long term loan, will the museum it's loaned to pick up the cost of moving it?

**City response:** The cost to remove the monument was about \$400,000.

At this time, it's too early on future costs for the monument. In the briefing that will be presented to Council on Wednesday, there are options for the statue, one of which includes putting it in a museum. We will have more information to work with once the Council votes on the issue.

**March 20; Ken Kalthoff, NBC 5;** How many miles of gas distribution line does Atmos have in the City of Dallas? Who oversees Atmos in Dallas for rate cases, etc? Is that staff person available to discuss Atmos rate cases?

**City response:** Atmos will have the best information regarding how many miles of lines they have in City. What questions were you looking to ask about the rate cases? I can work on getting that information for you.

**Follow up:** Most important, I am seeking to know how much gas distribution line Atmos has in Dallas.

I have some data from the state showing that Atmos replacee 634,112 feet or about 120 miles of gas distribution lines in the city of Dallas between 2012 and 2015. The total number of miles would give us a comparison on how much was replaced.

Additionally, if possible from the knowledgeable person, I'm seeking to learn if the City considers this adequate for the age and amount of gas lines Dallas has. Was replacement of aging gas infrastructure an issue in the recent rate case? I also have leak data from the state which indicates 2,212 gas leaks were reported to the state from the City of Dallas in the year 2016, the most recent available. Is that number a concern? Were leaks an issue in the most recent rate case?



## City of Dallas

**City response:** Replacement of aging gas infrastructure was not an issue in the recent rate case per se. Rates are based on historic cost and not projections of future construction. During the 2016 test year, Atmos spent approximately \$80million in Dallas replacing and upgrading gas infrastructure. It was this investment in new infrastructure that was the primary justification for the rate increase. As part of its review of the rate request the City does look at the construction projects completed during the test year to determine if they were reasonable and necessary. None of Atmos' investments were disallowed from rate base in the most recent case.

The City is concerned with any gas leaks reported within the City. Citizens are encouraged to call Atmos and 911 to report any suspected leaks if they smell gas. The number of reported leaks was not discussed in the most recent rate case. In reviewing the books and records of Atmos as part of the rate review, there was not a noticeable increase in costs associated with leak investigations or repairs.

**Mar. 20; Tanya Eiserer, WFAA;** Based on this letter sent to the AG, I want to make sure that I will be correct in reporting [tonight](#) that DFR's arson investigators are conducting a **criminal** investigation into the house fires on Durango and Espinola. If this is not the case, then why is DFR claiming this exemption?

**Dallas Fire-Rescue response:** Dallas Fire-Rescue's investigation into the February 23rd House Explosion, at 3534 Espanola Drive, that killed 12 year-old Linda "Michellita" Rogers, is still an open and active investigation. As is the case with any "undetermined" incident, all causes have to be taken into consideration; including those that may be criminal in nature. However, at this time there have been no indications or findings that would lead us to believe anything criminal has taken place.

**Mar. 21; Cody Lillich, NBC 5;** Can you confirm the information reported by the Dallas Morning News about draft ordinance(s) being worked up about bike sharing in Dallas? Was this information discussed in a meeting?

**City response:** The City can't confirm reporting. Can you specify what you are asking?

**Follow up:** We're seeking whether there is a draft ordinance(s) being worked up in regards to bike sharing companies?

Any details on what it may include?

Also, Is there an estimate on when this will be presented to city council?

**City response:** There is policy being drafted, which includes rules on where to park the bikes, and a fee structure for the rental bikes. The fees would go to pay for infrastructure upgrades for things like bike lanes and bike racks. The goal is to present this to the MSIS committee in the coming months.



CITY OF DALLAS

Dallas Fire-Rescue Department  
Media Requests

**March 21, 2018** – Teresa Woodard (CBS 11): Do DFR ambulances carry pain medications on board? There is a nationwide shortage of injectable opioids (like morphine, Dilaudid, fentanyl) which is impacting some local hospitals (Parkland confirmed it's been impacted). I wondered if DFR administered these types of drugs in emergencies. If so – do you know if you have experienced any such shortage?

**City Response:** DFR does carry Fentanyl, and is authorized to administer Morphine. Our pharmaceutical supplier has informed us that they are experiencing challenges related to national shortages; however, we are actively pursuing options to ensure that we have the appropriate emergency medications to care for all of DFR's patients' needs.



CITY OF DALLAS

Dallas Fire-Rescue Department  
News Release

**All Local Media Outlets:** Dallas Fire-Rescue Earns Top ISO Rating

**Details:** Dallas Fire-Rescue joins an elite group of municipalities by receiving a Class 1 Insurance Service Organization (ISO) rating. This is the first Class 1 ISO rating in the department's history.

The ISO rating system is based on the department's efficiency in receiving and processing emergency calls, training, equipment and accessibility to a permanent city-wide water supply.

"This is a major accomplishment for the City of Dallas and reflects well on Dallas Fire-Rescue," said Dallas Fire-Rescue Chief David Coatney. "It took a collaborative effort between Dallas Fire-Rescue Emergency Response and Communications, and the Water Utilities Department which are all critical components of the evaluation."

In 1999, the department received a Class 2 ISO rating. Since the previous rating, three new stations were built resulting in an increase in the number of emergency personnel and equipment available in the City. In addition, there was an increase in the number of fire hydrants in the City which played a role in the improved rating.

The Community Risk Reduction Program, implemented in 2013, also impacted the rating increase. The program incorporates the analysis of data, which enables the department to help reduce the loss of life and property by implementing programs to address various areas of risk.

The new ISO rating reflects a reduction in fire severity, loss and has the potential to reduce property insurance.

"I commend Dallas Fire-Rescue for always looking for ways to work more efficiently and effectively. This rating proves their commitment to providing excellent service to the citizens of Dallas," said City Manager T.C. Broadnax.