Memorandum



DATE November 21, 2018

TO Honorable Mayor and Members of the City Council

November 28 Council Agenda Item #57 – AT&T Managed Services Two-Year Contract Extension

In 2011, the City of Dallas made a decision to begin outsourcing the management of their voice and data network. The City went through a solicitation process and the committee chose AT&T to perform these services. The contract with AT&T included an initial term of seven-years and included the option of two, two-year renewals. The initial seven-year term of the contract will end on November 30, 2018.

Item 57 on the upcoming November 28 Council Agenda represents the initial two-year contract extension and the City's cost for these two years is \$33,081,983.75. The City's current CIO has recently started an extensive cost/benefit analysis to help determine the best approach in managing the City's voice and data network. The Communication and Information Services (CIS) department is requesting approval from Council to initiate the first two-year renewal of the contract, while CIS reassess the City's ability to migrate these services internally. CIS will present the recommended network management approach during the 2020 fiscal year's budget process.

Council's approval of this extension will allow the City to continue using the AT&T contract for voice and data network services, network management, network monitoring, network maintenance, and network security. The renewal also includes network and security monitoring, technical support, and on-site resources who assist with resolving complex network issues that could result in interruption of services throughout the City.

Currently, the City's voice and data network supports approximately 300 business systems, over 8,000 computers, the telephone system and connects over 350 facilities. The renewal of this contract includes support for Dallas' 911 Center, all connections to City facilities, all wired and wireless Internet connections for the City, including public facilities (Libraries, Park and Recreation, Community Centers and others), connectivity to City business systems, all telephones and telephone systems, and several other areas.

If there are any questions, feel free to contact the City's CIO, Hugh Miller.

Sincerely.

Chief Financial Officer

T.C. Broadnax, City Manager
Chris Caso, City Attorney (I)
Craig Kinton, City Auditor
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager Joey Zapata, Assistant City Manager Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer M. Elizabeth Reich, Chief Financial Officer Directors and Assistant Directors

Memorandum



DATE November 21, 2018

TO Honorable Mayor and Members of the City Council

SUBJECT November 28, 2018 Agenda Item No. 2 - Correction Memo

Please note the following correction to the November 28, 2018 Agenda Item No. 2:

SUBJECT

Authorize a construction contract for repairs to the Dallas City Hall Parking Garage located at 1500 Marilla Street with Structural Technologies, LLC, the best value proposer of seven, in an amount not to exceed \$642,600.00 - Financing: Capital Construction Fund

PRIOR ACTION/REVIEW (COUNCIL, BOARDS, COMMISSIONS)

Information about this item will be presented to the Mobility Solutions, Infrastructure & Sustainability Committee on November <u>26</u> 12, 2018.

Please contact me if you require any additional information.

Joey Zapata

Assistant City Manager

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney (I)
Carol Smith, City Auditor (I)
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
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Memorandum



DATE November 21, 2018

TO Honorable Mayor and Members of the City Council

SUBJECT M/WBE Participation for November 28, 2018 Council Agenda

For your information staff is providing you with the summary below of M/WBE participation for the voting items scheduled for the November 28, 2018 Council Agenda. The total contract award amount, consisting of 27 agenda items is \$56.5M.

M/WBE was applicable to only 20 of the 27 agenda items. The overall M/WBE participation is \$3.88M or 29.36% excluding item number 57 which has limited M/WBE participation. As a reminder, the current M/WBE goals are:

Architecture &	Construction 25.0%	Professional Services 36.3%	Other Services 23.8%	Goods
Engineering 25.6%				18.0%

Outstanding Item

Agenda Item No 57 Authorize the first of two two-year renewal options in the amount of \$33.08M for voice and data network services, network management, monitor, maintenance, information technology security and related services. With the extension of this contract, the vendor was able to continue utilizing two M/WBEs for help desk support and staffing services. Therefore, this item results in \$1.94M or 5.87% M/WBE participation on a 23.80% goal.

2017 Bond Program

The Office of Business Diversity has worked diligently with the Bond Program Office to ensure, not only that the M/WBE goals were met, but to also include diverse teams on the bond program projects. The City recently advertised a solicitation for streets and alleys, transportation, flood protection, and storm drainage design services. 70 firms responded to the solicitation; 33 were M/WBEs. 60 firms were awarded contracts; 29 were M/WBEs. In dollars, this equates to \$91.80M awarded to M/WBEs or 45.10% overall M/WBE participation. This agenda includes 11 of 60 construction items awarded. Eight of these agenda items are for architecture and engineering design of 22 street reconstruction projects, two are for architecture and engineering design of 11 alley reconstruction projects, and one agenda item for construction administrative services for the Martin Weiss Park. We are pleased to announce that, in addition to each item exceeding the M/WBE goal, six of the 11 agenda items have 100.00% minority participation. These 11 items total \$2.35M with an overall M/WBE participation of \$1.86M or 78.86%.

November 28, 2018 Council Agenda M/WBE Participation Overview

Highlighted Items

Agenda Item No 18 Authorize a construction contract in the amount of \$2.25M with The Fain Group, Inc., for the construction of Henderson Avenue from US 75 to Ross Avenue. This item includes participation from four M/WBE vendors, resulting in \$563K participation or 25.02% M/WBE participation on a 25.00% goal.

Agenda Item No 52 Authorize a two-year consultant contract in the amount of \$500k to conduct a staffing study for the Dallas Police Department. This item includes participation from one M/WBE vendor who will be providing consulting services, resulting in \$100K participation or 20.00% M/WBE participation on a 23.80% goal.

Agenda Item No 62 Authorize Supplemental Agreement No. 1 in the amount of \$1.33M for the design and construction of Fair Park Facility Improvements for Music Hall. This item includes participation from six M/WBE vendors, resulting in \$848K participation or 63.55% M/WBE participation on a 25.66% goal. This item is a supplemental agreement and results in 44.92% overall M/WBE participation.

For voting items scheduled on the November 14, 2018 Council Agenda, the Office of Business Diversity (OBD) has identified six new prime contractors that have never done business with the City. These new companies are a result of OBD's continued effort to increase opportunity and competition through the expansion of the outreach program. We continue to make consistent progress on diversity participation across City contracting opportunities.

Please feel free to contact me if you have any questions or should you require additional information.

Zarin D. Gracey

Interim Managing Director
Office of Business Diversity

T.C. Broadnax, City Manager
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