

Memorandum



CITY OF DALLAS

DATE May 31, 2019

TO Honorable Members of the Public Safety and Criminal Justice Committee

SUBJECT **Public Safety Dashboards – April 2019**

The next scheduled Public Safety and Criminal Justice Committee (PSCJC) Meeting is Monday, June 10, 2019. Due to the Committee not meeting again prior to this date, I have provided the most recent dashboard numbers for April 2019. The Dallas Fire-Rescue Department, Dallas Police Department and Municipal Courts dashboards are intended to provide a comprehensive snap shot of performance measures, critical areas of concern, and staffing levels each month.

Please contact me if you have any questions or need additional information.

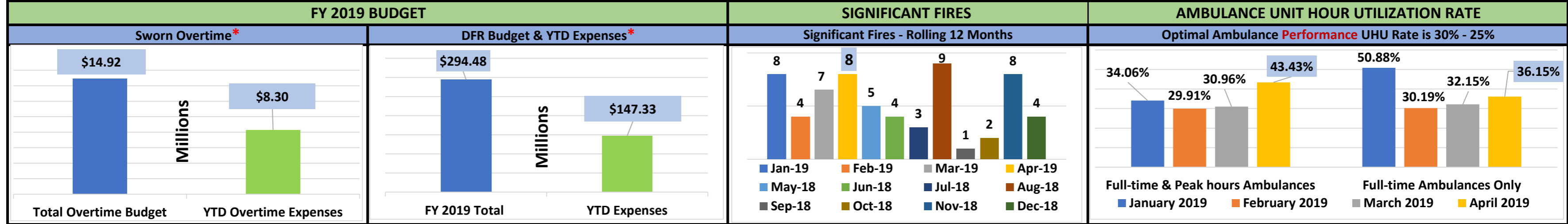
A handwritten signature in black ink that reads "Jon Fortune".

Jon Fortune
Assistant City Manager

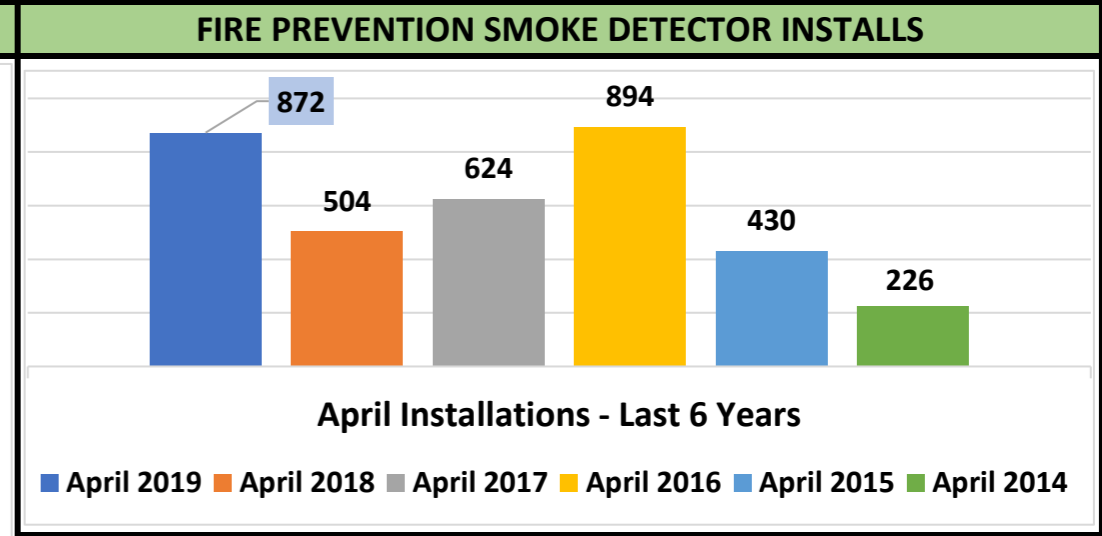
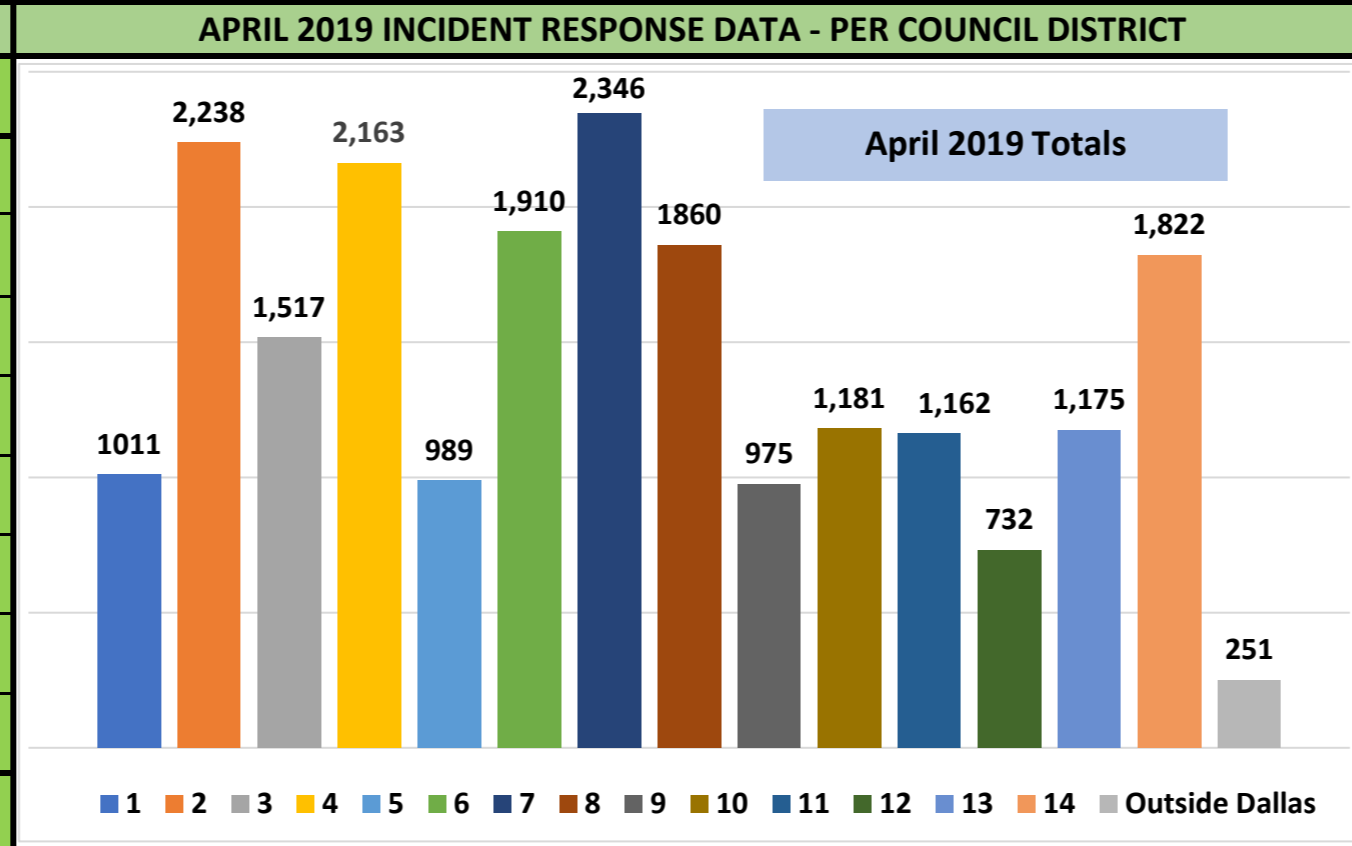
cc: Honorable Mayor and Members of the City Council
T.C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager
Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager & Chief Resilience Officer
Michael Mendoza, Chief of Economic Development and Neighborhoods Services
M. Elizabeth Reich, Chief Financial Officer
Laila Alequresh, Chief Innovation Officer
Directors and Assistant Directors

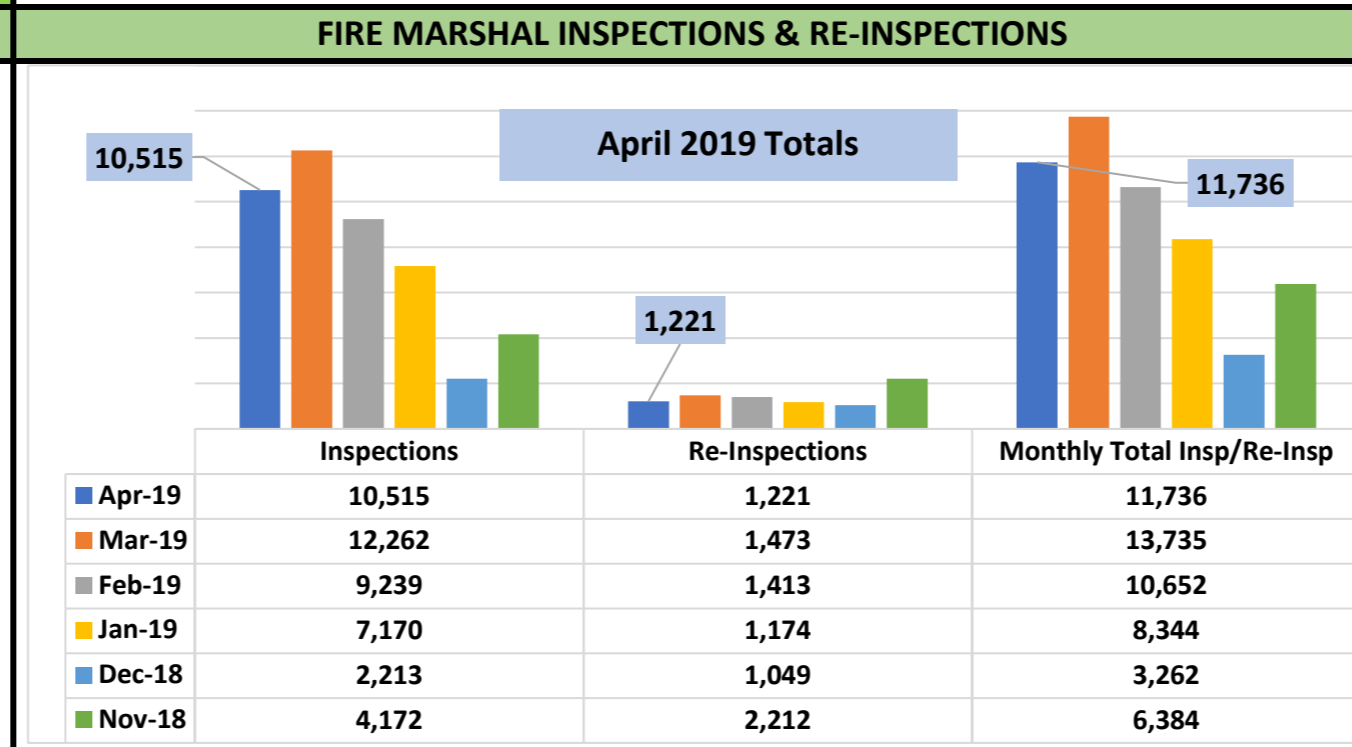
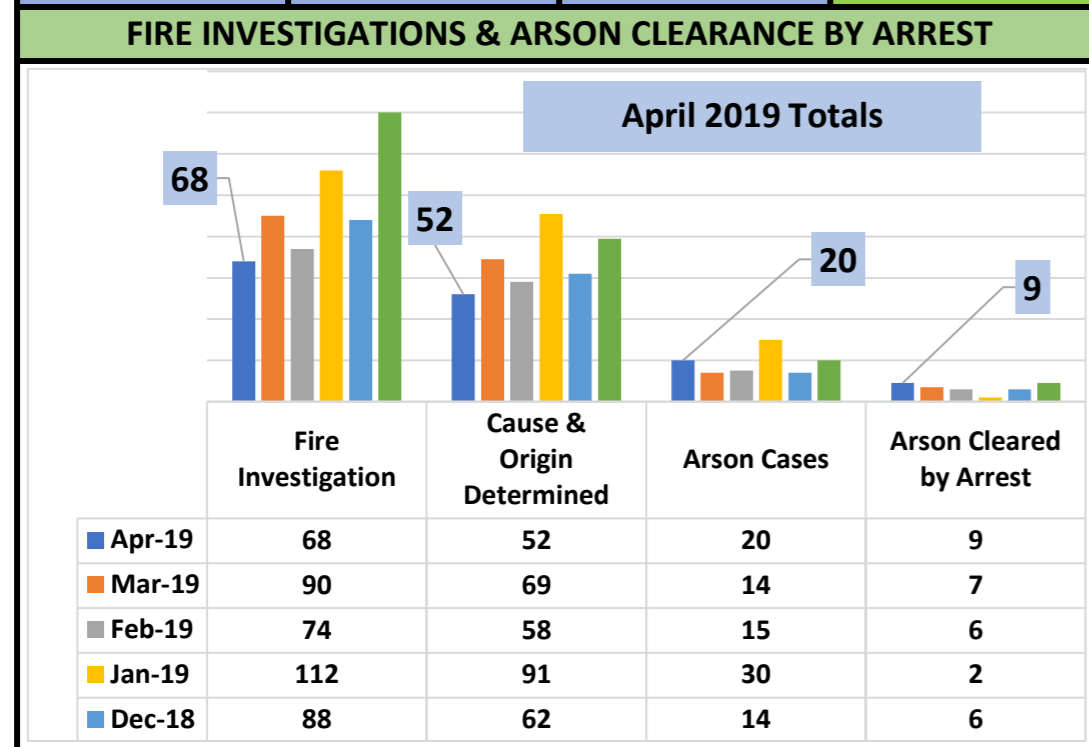
Dallas Fire-Rescue Department Dashboard: Month Ending April 30, 2019



SWORN STAFFING AND HIRING			
Function	April 2017	April 2018	April 2019
EMS & Emergency Response	1572	1514	1,648
Dispatch Comms & GIS	53	57	60
Fire Prevention & Inspection	102	101	101
Arson Investigation EOD	18	16	21
Training & Recruitment	84	161	90
Aircraft Rescue Fire Fighting (ARFF)	31	34	35
Special Ops Administration	7	5	7
Human Resources & Wellness	5	4	4
Total Uniform	1,872	1,892	1,966



APRIL 2019 FIRE COMMUNICATIONS & DISPATCH			
Specialized	Fire	EMS	2019 YTD Calls & Dispatches
264	4,931	16,137	
1.23%	23.12%	75.65%	



FIRE FATALITIES - National Benchmark is < 13
 January 1st through April 30th, 2019
 City of Dallas Fire Fatalities = **THREE (3)**

CURRENT RECRUITS IN DFR ACADEMY			
Class 350	Class 351	Class 352	Class ID
8	22	24	# of Trainees
Nov. 28 2018	Nov. 28 2018	Nov. 28 2018	Start Date
May 19 2019	June 19 2019	June 19 2019	End Date
June 2019	July 2019	July 2019	ERB Assigned

EMERGENCY RESPONSE TIME METRICS					
Percentage of EMS Responses within Nine Minutes or Less (NFPA Standard #1710)	91.94%	Percentage of EMS Responses within Five Minutes or Less, Includes ALL DFR Apparatus (NFPA Standard #1710)	53.38%	Percentage of First Heavy Apparatus On Location of Structure Fire Dispatches within 5:20 or Less (NFPA Standard #1710)	87.25%

* YTD-Exp – Do Not Include Encumbrances

Dallas Police Department Dashboard 4/30/2019

FY18-19 BUDGET CRIME REPORTING *****

Sworn Overtime*

Total Budget

Total Arrests

Year to Date Crime (NIBRS) January 1, 2019 - April 30, 2019

Offense	2019	2018	Count DIFF	% Change	Clearance Rate
Assault Offenses	8,574	8,064	510	6.3%	29.6%
Agg Assault FV	581	586	-5	-0.9%	51.1%
Simple Assault FV	3,515	3,434	81	2.4%	44.0%
Homicide Offenses	49	56	-7	-12.5%	54.2%
Human Trafficking	22	8	14	175.0%	66.7%
Kidnapping / Abduction	16	24	-8	-33.3%	33.3%
Sex Offenses, Forcible	221	279	-58	-20.8%	21.4%
Sex Offenses, Nonforcible	3	1	2	-	33.3%
Sub-Total	8,885	8,432	453	5.4%	29.5%
Arson	52	50	2	4.0%	4.2%
Bribery	2	3	-1	-	100.0%
Burglary / Breaking & Entering	2,694	3,005	-311	-10.3%	3.5%
Counterfeiting / Forgery	226	224	2	0.9%	28.3%
Destruction / Vandalism	3,213	3,518	-305	-8.7%	2.7%
Embezzlement	89	146	-57	-39.0%	24.0%
Extortion / Blackmail	-	-	-	-	0.0%
Fraud	446	625	-179	-28.6%	37.7%
Larceny / Theft	8,368	7,610	758	10.0%	6.0%
Motor Vehicle Theft	3,498	2,853	645	22.6%	7.0%
Robbery	1,395	1,168	227	19.4%	9.1%
Sub-Total	19,983	19,202	781	4.1%	6.5%
Animal Cruelty	46	19	27	142.1%	10.2%
Drug / Narcotics	1,649	1,485	164	11.0%	105.5%
Gambling	14	3	11	366.7%	0.0%
Pornography / Obscene Material	29	27	2	7.4%	25.0%
Prostitution Offenses	108	9	99	1100.0%	92.4%
Weapon Law Violations	391	331	60	18.1%	101.1%
Sub-Total	2,237	1,874	363	19.4%	100.4%
Total	31,105	29,508	1,597	5.4%	19.6%

SWORN STAFFING AND HIRING PATROL PERFORMANCE YEAR TO DATE

Function	2019 Assigned	2018 Assigned	2017 Assigned	Crime Change by Division				Response time			
				Person	Property	MTD Total	YTD Total	Priority 1	Priority 2		
CBD	110	95	98								
Central	189	189	196	10.21%	9.63%	-1.55%	8.18%	6.33	15.32		
NE	322	309	315	17.34%	-1.69%	0.30%	3.98%	9.06	20.53		
SE	300	307	310	-2.74%	3.79%	-4.65%	2.40%	7.82	17.11		
SW	285	286	277	0.49%	1.32%	-8.93%	2.11%	7.52	17.86		
NW	234	217	218	18.41%	9.75%	1.16%	15.07%	8.00	18.41		
NC	179	182	183	15.13%	-2.83%	-6.62%	1.94%	7.83	16.61		
SC	295	305	291	-2.80%	9.58%	-11.29%	5.42%	7.79	18.63		
Nuisance Abatement	1	3	4	*CBD crime and response time data included in Central							
Patrol Total	1,915	1,893	1,892								
Administrative**	461	477	497								
Investigations & Tactical	619	644	669								
Total	2,995	3,014	3,058								

INTERNAL AFFAIRS

Complaint Type	2019 YTD	2018 YTD	% Change
Investigations Completed	102	87	17.2%
Use of Force Complaints Received	7	5	40.0%

Special Assignment			Task Force Staffing			911 Call Center Information				
Assigned	Temporary Special Assignment	Actual	Assigned	Task Force	Actual	911 Calls YTD	Apr. Avg Answer	Apr. Service Level		
Patrol	1,915	56	1,859	Investigations & Tactical	619	36	583	604,645	3.41 seconds	92.36%

FY 18-19 Hiring and Attrition FY18-19 Hiring Goal : 255

Top 911 Calls

Type	Calls YTD	Apr. 2019	Apr. 2018
Major Disturbance	35,472	9,611	9,257
Other Incidents	20,132	5,486	5,529
Other Escalated	17,148	4,610	4,314
Suspicious Person	10,290	2,692	2,468
Minor Accident	9,787	2,684	2,278
Business Alarm	6,985	1,817	1,633
Major Accident	5,905	1,572	1,483
Loud Music	6,259	1,912	1,978
Burg Motor Veh	4,319	1,078	1,306
Crisis Intervention	3,619	955	792
911 Hang-up	3,044	844	796

COMMUNICATIONS

911 Operator Staffing					
Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Apr. 2019	7.95	18.57	55.89	82.23	52,548
YTD 2019	7.84	17.94	50.11	71.63	195,043
Apr. 2018	8.49	22.36	68.24	105.13	49,845
YTD 2018	8.78	22.65	65.49	95.20	189,014

Notes:

*Sworn overtime attributed to Late Relief, Court Overtime, Love Field Overtime, State/Federal Task Forces, Grants i.e. (STEP for Traffic), Special Task Force OT (Summer Crime Initiative). Savings offset from heightened attrition.

** Administrative includes Office of the Chief of Police

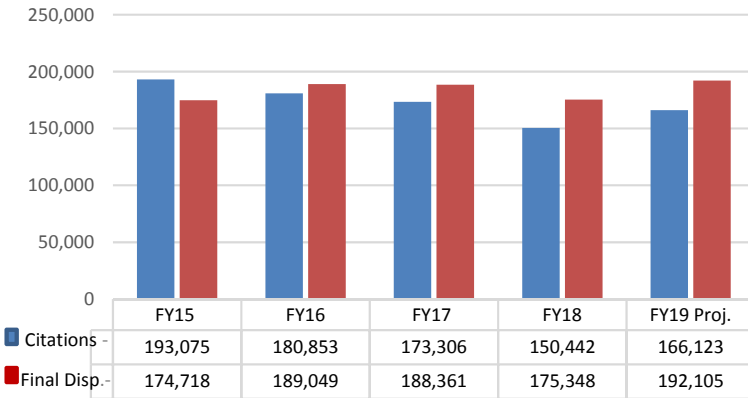
*** Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

**** Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead up to an offense

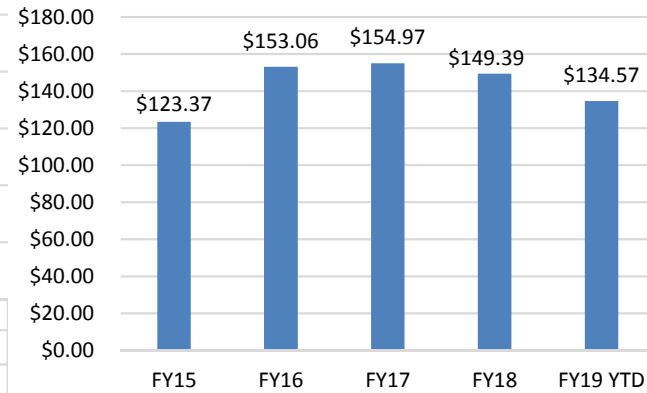
***** Crime reporting now includes NIBRS data. Clearance rate data is preliminary.

Municipal Court Dashboard: Month Ending April 30, 2019

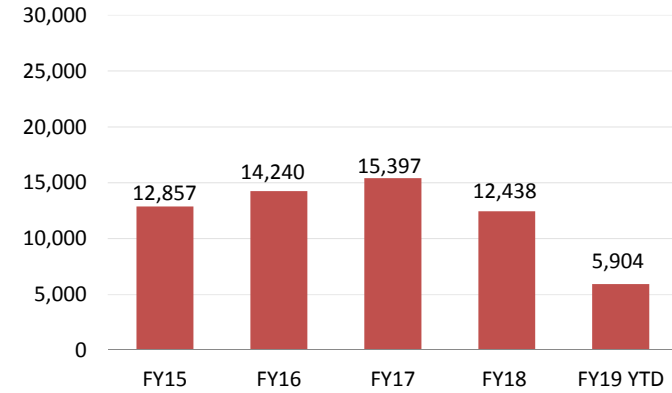
Citation Count & Final Dispositions



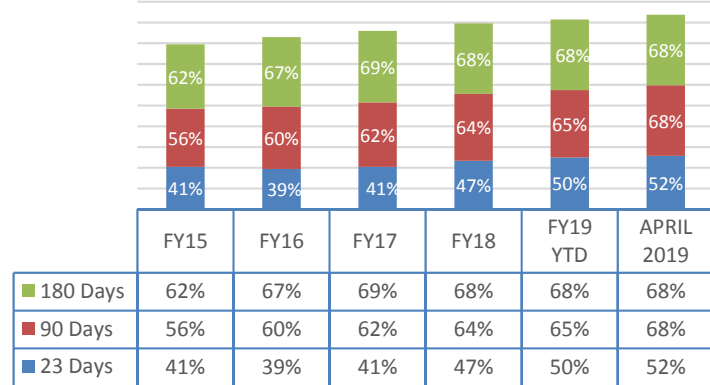
Average Collection Per Citation



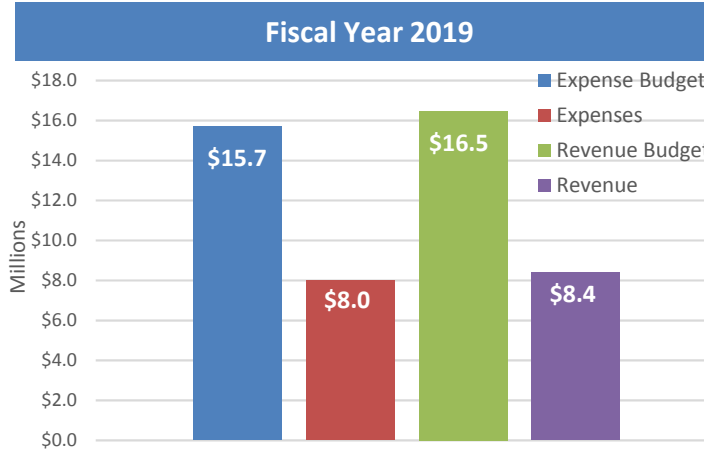
City Detention Center Book-Ins



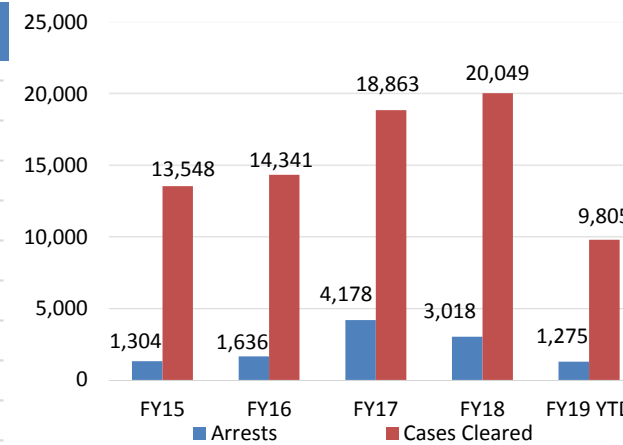
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



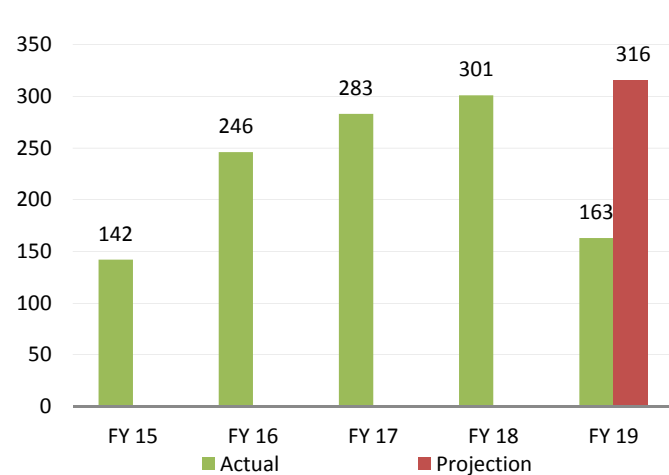
Municipal Court Budget



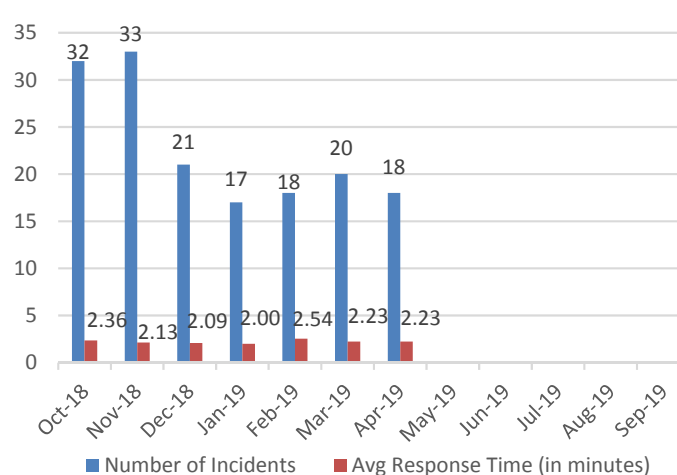
Warrant Enforcement



Environmental Crime Arrests



Security Incidents and Response Time



Courthouse Dispositions

