Memorandum

CITY OF DALLAS

DATE September 20, 2019

^{TO} Honorable Mayor and Members of the City Council

SUBJECT Public Safety Dashboards – August 2019

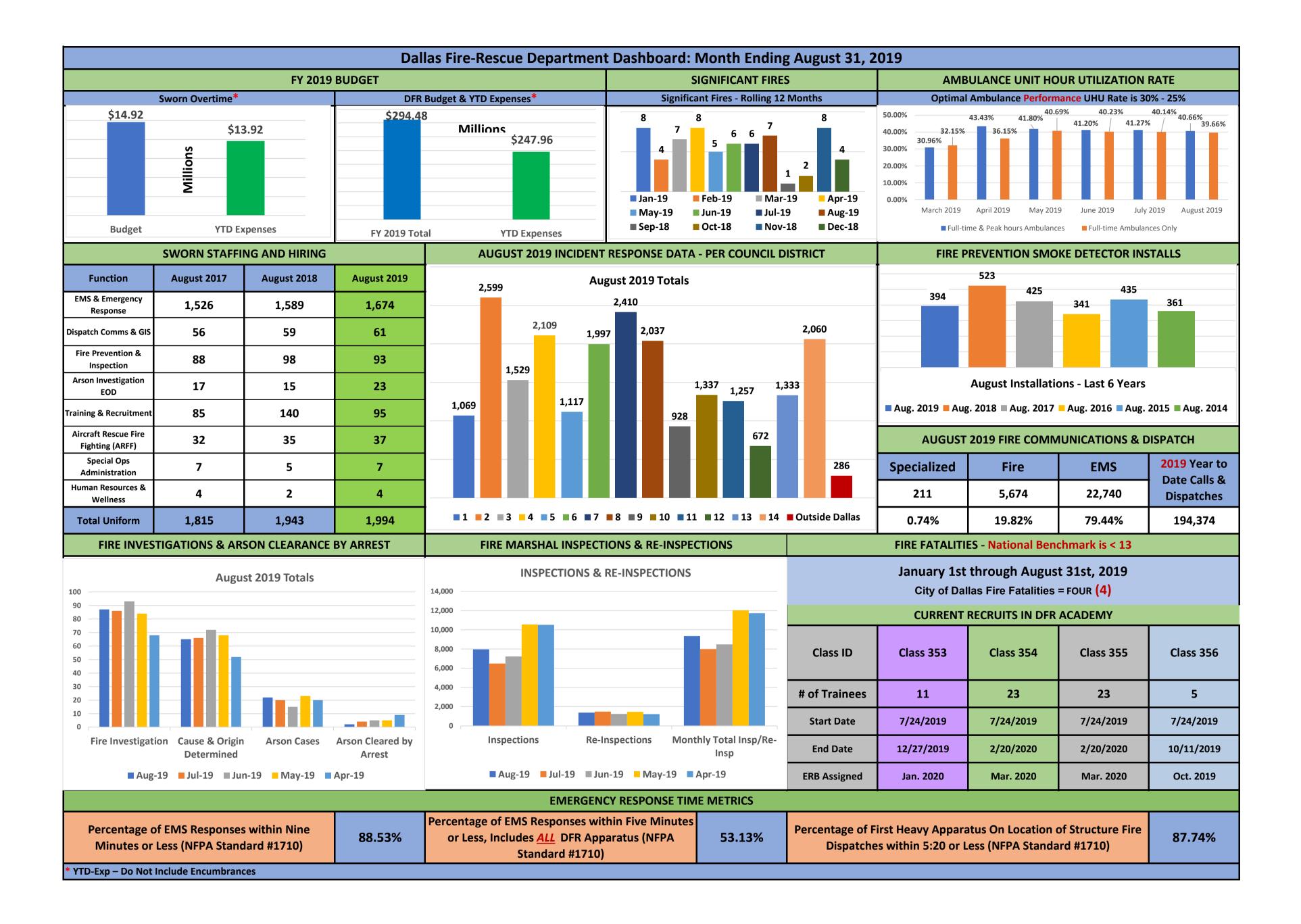
The Dallas Fire-Rescue, Dallas Police Department and Municipal Courts Dashboards are intended to provide a comprehensive snap shot of performance measures, critical areas of concern, and staffing levels each month. As there are no Public Safety Committee meetings for the month of September, I have attached the August Public Safety Dashboards for your review.

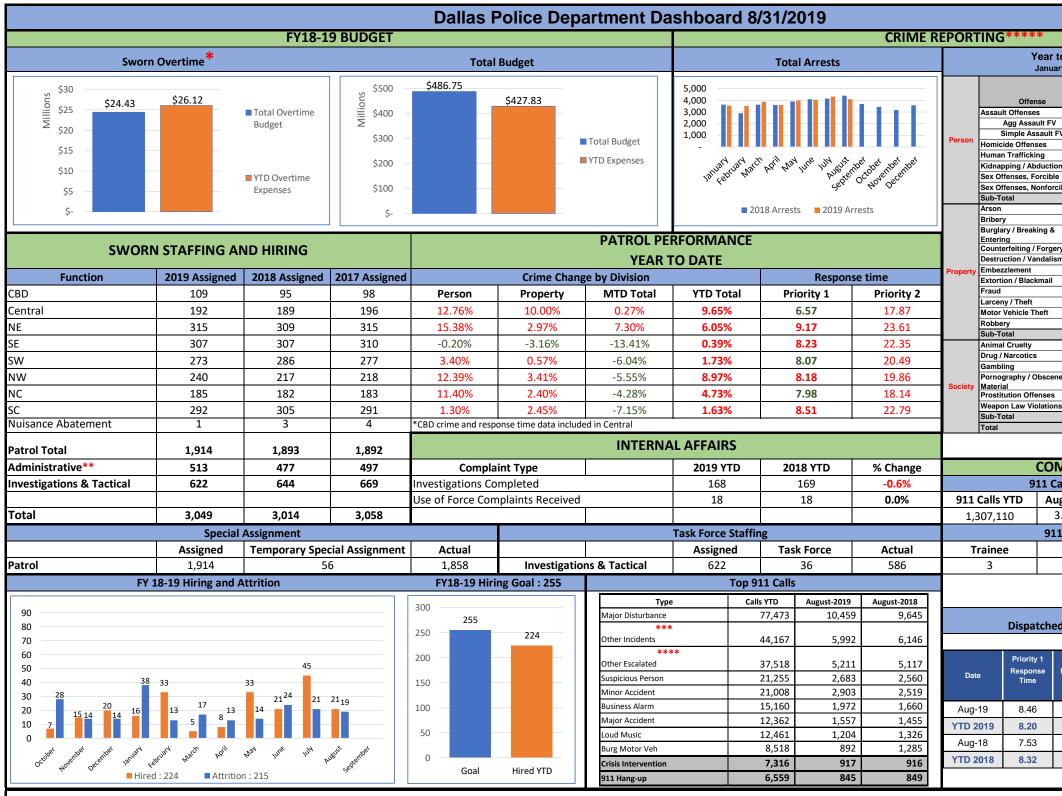
Please contact me if you have any questions or need additional information.

Jon Fortune Assistant City Manager

c:

T.C. Broadnax, City Manager Chris Caso, City Attorney (Interim) Mark Swann, City Auditor Bilierae Johnson, City Secretary Preston Robinson, Administrative Judge Kimberly Bizor Tolbert, Chief of Staff to the City Manager Majed A. Al-Ghafry, Assistant City Manager Joey Zapata, Assistant City Manager Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer Michael Mendoza, Chief of Economic Development and Neighborhood Services M. Elizabeth Reich, Chief Financial Officer Laila Alequresh, Chief Innovation Officer M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion Directors and Assistant Directors





Notes:

*Sworn overtime attributed to Late Relief, Court Overtime, Love Field Overtime, State/Federal Task Forces, Grants i.e. (STEP for Traffic), Special Task Force OT (Summer Crime Initiative). Savings offset from heightened attrition.

**Administrative includes Office of the Chief of Police

***Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

****Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead up to an offense

***** Crime reporting now includes NIBRS data. Clearance rate data is preliminary.

Year to Date Crime (NIBRS) January 1, 2019 - August 31, 2019 Count % Clearanc 2019 2018 DIFF Change Offense Rate 18,581 17,336 1,2 7.2% 30.0% Agg Assault FV 55.9% 1.241 1.209 2.6% Simple Assault FV 2.5% 44.6% 11.294 11.023 cide Offenses 147 119 23.5% 51.1% 40 21 90.5% 56.8% 45 52 -13.5% 37.5% 494 614 -19.5% 16.6% Sex Offenses, Nonforcible 4 50.0% 3 19,311 18,145 29.7% 4.3% 97 129 66.7% -10.4% 5,687 6,346 3.1% Entering Counterfeiting / Forgery 496 505 -1.8% 23.2% **-7.9%** 2.8% estruction / Vandalism 6,855 7,446 217 314 -30.9% 8.8% 0.0% 1.017 1.211 ·16.0% 26.2% 17.840 16.778 6.3% 5.3% 4.6% 7,244 6,123 18.3% 8.8% 3.062 2.554 5.5% 42.518 41.409 2.7% 99 48 8.8%

COMMUNICATIONS					
911 Call Center Information					
Aug Avg Answer	Aug Service Level				
3.66 seconds	91.66%				
911 Operator Staffing					
Operator	Actual	Authorized			
84	90	108			
	11 Call Center Inform Aug Avg Answer 3.66 seconds 911 Operator Staft Operator	11 Call Center Information Aug Avg Answer Aug Ser 3.66 seconds 91 911 Operator Staffing Operator Actual			

Dispatched Calls and Response Time

3.459

19

64

465

784

4,890 4,290

66,719 63,844

3,366

4

49

104

719

2.8%

375.0%

30.6%

847.19

9.0%

14.0%

98.0%

0.0%

13.3%

94.6%

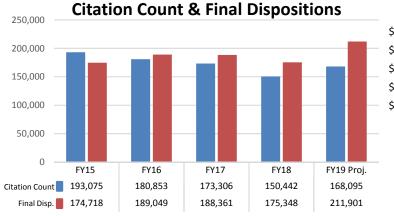
94.6%

93.8%

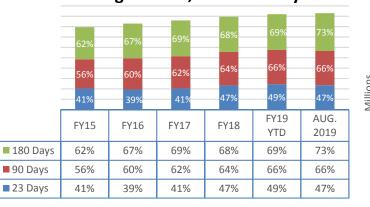
17.8%

Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
8.46	24.50	84.99	121.06	53,886
8.20	21.00	68.41	95.59	417,591
7.53	20.30	57.34	84.53	54,537
8.32	21.90	65.79	96.06	404,280

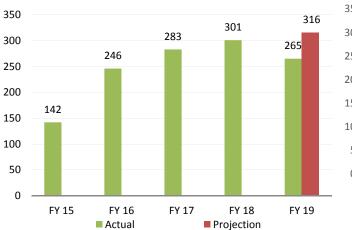
Municipal Court Dashboard: Month Ending August 31, 2019



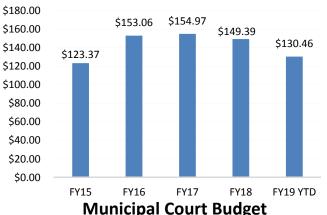
Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days

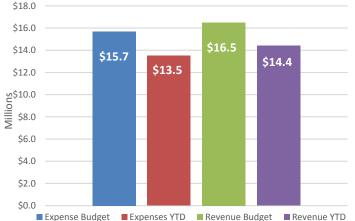


Environmental Crime Arrests



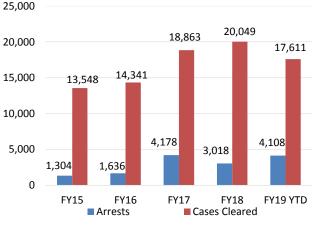
Average Collection Per Citation



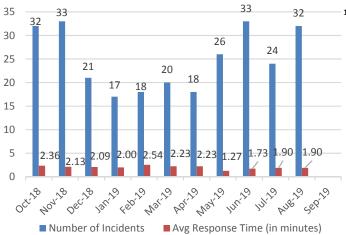


25,000 20.000 15,397 14,240 15,000 12.857 12.438 11,380 10,000 5,000 0 **FY15** FY16 FY17 **FY18** FY19 YTD

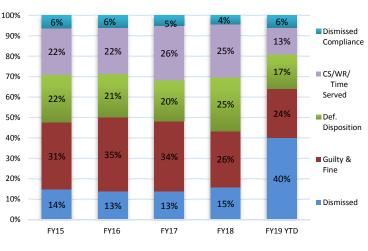
Warrant Enforcement



Security Incidents and Response Time



Courthouse Dispositions



City Detention Center Book-Ins

30,000