

Memorandum



CITY OF DALLAS

DATE March 22, 2019

TO Honorable Mayor and City Council

SUBJECT **Taking Care of Business – March 19, 2019**

Update Items

[Encampment Resolution Schedule – March 19 and 26, 2019](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution on Tuesday, March 19 and 26, 2019:

March 19, 2019	March 26, 2019
<ul style="list-style-type: none">• 1300 Empire Central (District 2)• 3401 Harry Hines (District 2)• 2300 Main St (District 2)• 1607 Inwood Rd. (District 2)	<ul style="list-style-type: none">• 12258 Shiloh Rd (District 9)• Northwest Hwy at Denton Dr (District 6)• Preston Rd at Alexis Dr (District 11)• Lyndon B Johnson Freeway at Josey Lane (District 6)• Interstate I-35 at Medical District (District 6)• Interstate I-35 at Empire (District 2)

OHS Street Outreach team will continue to engage with homeless individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization staff are meeting with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer or Monica Hardman, Director of Office of Homeless Solutions.

New Items

[Announcing the 2019 Dallas Neighborhood Vitality Grant \(DNVG\) recipients](#)

The Planning and Urban Design Department is pleased to announce the Dallas Neighborhood Vitality Grant (DNVG) grant program recipients for the fiscal year 2018-2019. More than \$100,000 will support sixteen projects to improve neighborhoods across Dallas. The City will partner with neighborhood organizations and non-profits over the next twelve months to implement these projects. Sixteen awarded projects, listed in the attached document, include neighborhood beautifications, art installations, park or trail improvements, pedestrian improvements, urban gardens, signage and litter abatements. The DNVG program, is a competitive annual funding opportunity approved by City Council to encourage neighborhood organizations to identify and implement projects that address specific needs while increasing resident engagement, promoting neighborhood pride and building organizational capacity through collaboration and partnerships. More information on the DNVG program and a list of grant recipients is available at <https://dallascityhall.com/departments/pnv/Pages/DNVGrant.aspx>. Should you have any questions or concerns, please contact Peer Chacko, Director of Planning and Urban Design.

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[Smart Cities Readiness Challenge](#)

The City of Dallas has been named as one of ten finalists for the 2019 Smart Cities Readiness Challenge. The Smart Cities Readiness Challenge is open to North American cities, towns, regions, states, transportation authorities, utility-city and university-city collaborations, and even innovation districts and smart developments who are taking a step towards a more livable, workable, sustainable future. Five applicants will be named 2019 Smart Cities Readiness Challenge winners and will receive a full year of hands-on mentoring, outcome-oriented stakeholder workshops, smart city roadmap support and help scoping projects and accessing financing or funding through the Smart Cities Council and its partner network. Winners will be announced at Smart Cities Week San Diego between April 15 through 17. Should you have any questions or concerns, please contact Hugh Miller, Chief Technology Officer.

[Department of Housing Public Meeting: Home Improvement and Preservation Program and Dallas Homebuyer Assistance Program](#)

The Department of Housing and Neighborhood Revitalization is proposing a public meeting for Thursday, March 28, at 6 p.m. at the Bill J. Priest Institute, 1402 Corinth Street Road, Dallas, TX 75215, to brief stakeholders and residents on proposed changes to the Home Improvement and Preservation Program and Dallas Homebuyer Assistance Program. This meeting will be recorded and posted online with the briefing materials. Staff is preparing to brief the Economic Development and Housing Committee on Monday, April 1. We will work to schedule pre-briefing meetings with City Council through your staff for the next 1-2 weeks to discuss these proposed changes with you in advance of the public meeting. Should you have any questions or concerns, please contact David Noguera, Director of Housing and Neighborhood Revitalization.

[System Access Issues on Saturday, March 16, 2019](#)

On Saturday, March 16, 2019, various city employees experienced system access issues that prevented them from connecting to several computer platforms. One of the systems affected was the Computer Aided Dispatch (CAD) system, which is used to dispatch public safety calls. During the process of replacing the server, for approximately three hours Dallas Police and Fire followed their normal protocol of transitioning calls for service through their backup protocol and handled all the 911 calls with this method. While this is not the desired normal operation, the backup protocol was established to help ensure that operations can continue should the CAD system go down for any reason. Should you have any questions, please contact Hugh Miller, Chief Technology Officer.

[Congresswoman Eddie Bernice Johnson Union Station Dedication Ceremony](#)

On Saturday, April 6, 2019, from 2:00 pm – 4:00 pm, a dedication ceremony will be held at Union Station in honor of Congresswoman Eddie Bernice Johnson. All City Councilmembers have been invited thru Eventbrite. Please note that participation in this event is by invitation only. Staff will reach out to confirm your attendance prior to the event. Should you have any questions or concerns, please contact Brett Wilkinson, Director, Office of Strategic Partnerships and Government Affairs.

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Media Inquiries

As of March 18th, the City has received media requests from various news outlets regarding the following topics:

- ATMOS Energy Filing
- Water Main Break Damages Local Businesses in Northwest Dallas
- Overnight Storm Sends Tree Crashing Onto Two Dallas Homes
- Car Chase Ends in Fiery Crash, Two Hospitalized and One in Custody
- Man Dies in Small Garage Fire
- DFR and DPD Combine Efforts to Save the Life of Man Attending Weekend Parade

Please see the attached document compiling information provided to the media outlets for the week of March 12th – March 18th for your reference and in the event you are contacted by the press. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



T. C. Broadnax
City Manager

c: Chris Caso, City Attorney (I)
Carol A. Smith, City Auditor (I)
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
M. Elizabeth Reich, Chief Financial Officer
Laila Alequresh, Chief Innovation Officer
Directors and Assistant Directors



**City of Dallas
Public Affairs & Outreach
Media Requests**

March 11, 2019; Don Peritz, Reporter, NBC 5/Telemundo 39:

Can you confirm or deny that a complaint has been filed against City Councilman Adam McGough for using city employees for campaign purposes? If a complaint has been filed, we are requesting a copy of the complaint.

City Response:

We're unable to confirm or deny that a complaint has been filed due to the City Code of Ethics. That section of the code is below:

Chapter 12A, Sec. 12A-26. COMPLAINTS.

March 11, 2019; WFAA, CBS 11, NBC 5:

I was wondering if there was any information available on a water main break near Harry Hines and Lombardy?

City Response:

At 4:55 pm today, DWU personnel received and responded to a 12-inch diameter water main failure located at 10500 Denton Drive at Lombardy Lane. The pipeline failure resulted in minor flooding of public right-of-way and area properties. Water personnel were able to isolate the failed segment without any impact to area customers. The cause of failure is unknown at this time. Repairs to pipeline are expected to be complete within the next 8-10 hours.

Update:

DWU personnel completed repairs to the pipeline and is currently working to restore water service. For the next 8 hours, DWU will be engaged with the backfilling of excavation and removing mud/aggregate from local properties and thoroughfares. Traffic along 2700 Lombardy, between Denton and Harry Hines, will be closed to support the clean-up effort. Emergency vehicles will be able to access the area.

DWU has determined the pipeline failure to be associated with a private contractor working within the area. The pipeline appears to have been damaged by underground boring. We are currently trying to identify the contractor.



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March 11, 2019; Lori Brown, Reporter, FOX 4 News:

If homeowner does not demolish the home at 3500 Espanola, the home exploded in the Atmos incident 2/2018, when does the city plan to demolish it?

City Response:

The City only wants the nuisance abated which can be accomplished by either repairing the structure or by demolishing it. Any timetable would be set by the municipal judge after a hearing.

March 12, 2019; Lori Brown, Reporter, FOX 4 News:

I am being told that an ethics complaint has been filed against Councilman Adam McGough. Can you please tell me if this is true? If so, please provide a copy of the complaint.

City Response:

We're unable to confirm or deny that a complaint has been filed due to the City Code of Ethics. That section of the code is below:

Chapter 12A, Sec. 12A-26. COMPLAINTS.

March 12, 2019; Itzel Hernandez, Assignment Editor, CBS 11:

Good afternoon everyone,

We have seen the DARR filing summary by ATMOS Energy and we have a couple of questions for you regarding this process on your end.

- What's the next step the city has to take once ATMOS has done the DARR filing?
- Is this still under review?
- Do you know when will the city be making a decision?
- Where there be any hearings for this?

The summary attached states new rates will be implemented on June 1st, but we are not so clear on the city's process to review and approve/reject this.



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Hopefully you can help us clarify this information before our 4pm newscast. Thank you in advance for your attention and I will be looking forward to your response.

City Response: The deadline for the City to take action on this filing is May 30, 2019. City staff intend to prepare the voting agenda item for May 8, but depending upon what happens in Government Performance and Financial Management Committee, it could push until May 22.

Schedule includes:

May 6 – brief Government Performance and Financial Management Committee

May 8 – option 1 – City Council vote

May 22 – option 2 – City Council vote

Please let me know if you have any questions.

March 13, 2019; Natalie Solis, Reporter, FOX4:

I'm covering the DeSoto/Lancaster warning sirens that went off early yesterday morning. Turns out, it too was the work of hackers like the incident in Dallas April 7, 2017. I'm trying to find out what happened to the investigation into the Dallas siren hack in 2017.

I found the Washington Post article below. It says: "Officials have ruled out a remote hack — telling reporters someone gained physical access to a hub connecting all the sirens, which may not be turned on again until Monday as the city tries to figure out who, how and why."

- Can you confirm the info that someone gained physical access to a hub?
- Also wondering how long the system was off/down before it was back on line?
- And, was anyone ever arrested?

https://www.washingtonpost.com/news/the-intersect/wp/2017/04/09/someone-hacked-every-tornado-siren-in-dallas-it-was-loud/?utm_term=.5525632e74bc

City Response:

There was no physical intrusion.

The sirens were activated at 11:42 p.m. on April 7, 2017 and OEM deactivated the system at 1:17 a.m. on Saturday, April 8, 2017.



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March 13, 2019; Lori Brown, Reporter, FOX 4 News: Can you please tell me if the homeowners or city are demolishing 3527 and 3515 Durango? Other 2 homes with Gas related incidents February last year.

City Response: The city has an agreed demolition order with the property owner for 3572. Regarding 3515 Durango, this case was continued to April 8, 2019.

Demolition permits have been issued by building inspection for both properties.

March 14, 2019; Karen Ballesteros; Joanna Molinero; Assignment Editors; NBC 5/Telemundo:

Is there any way you can send me a written statement on what you spoke to Gilberto Dorrego this afternoon? From my understanding, you explained to Gilberto how the city is going to the apartment complex once a month and giving the apartment owners time to fix the code violations, health code violations the apartment is experiencing. That the city is aware of the issues, and that it falls under the Community Prosecution Team jurisdiction. Also, when did the apartments switch hands to its new owner, Miguel Tellez?

Is there a specific person I, or Gilberto should speak to from the Community Prosecution Team for a statement? (Note: this request was directed to David Wilkins in Community Prosecution)

City Response:

The below statement is in response to your request for information from David Wilkins.

Villas del Lago Apartments remain under the same ownership, Overmore LLC, however the management company has changed. The management company's name is DFW Home.

At this time, our Community Prosecution Team has notified property ownership and property management of the outstanding health and safety violations. Inspections are conducted by city inspectors on a monthly basis to ensure progress is being made towards compliance with applicable laws. Inspections are also conducted in response to complaints received by the Community Prosecution team. Specifically, two inspections were conducted this week related to the reported infestations. City inspectors observed progress towards remediation of the infestation, as well as property management's attempts to accommodate the affected tenant.

The Community Prosecution program is comprised of Assistant City Attorneys designated as Community Prosecutors and paired with code officers, fire inspectors, and detectives. The mission of Community Prosecution is to improve public safety and



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quality of life by deploying city resources to address high-impact properties that contribute significantly to urban blight or crime. Community Prosecution attempts to work collaboratively with property owners to bring their properties into compliance, but where compliance cannot be gained voluntarily, Community Prosecution uses all available legal tools to gain compliance including filing suit under state law, seeking injunctive relief, and seeking civil penalties.

March 14, 2019; Karen Ballesteros, Assignment Editor; NBC 5/Telemundo:

Would you be able to tell us since when has the city been going to this apartment complex? How long have they known about this? How long they've been working on this problem?

City Response: Below are the answers provided to your follow up questions.

“Would you be able to tell us since when has the city been going to this apartment complex?”

The Northwest Community Prosecutor provided notice of code violations to the owner of the apartment complex on March 5, 2018.

“How long have they known about this?”

The Northwest Community Prosecution team has known about a rodent infestation in unit 104 of Villas del Lago, 2815 Clydedale Drive, since receiving an inquiry about it on Monday.

“How long they've been working on this problem?”

The Northwest Community Prosecution team has been working on the problem of a rodent infestation in unit 104 (and surrounding units) of 2815 Clydedale Drive since Monday, and they were on site to confirm that the management was taking the necessary steps to abate the infestation on Monday and on Wednesday. The Northwest Community Prosecution team has been working on the problem of the Villas del Lago complex being out-of-compliance since March 5, 2018.

March 15, 2019; Elvia Limon, Reporter; Dallas Morning News:

When you say "in-service" what does that mean? And are the salvage vehicles all city-owned vehicles, or are they vehicles collected from roadsides? And who purchases the auctioned vehicles? And when are these vehicles auctioned?

City Response:



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Below are answers to your questions:

“When you say "in-service" what does that mean?”

In service is the term we use when using depts pick up their units.

“And are the salvage vehicles all city-owned vehicles, or are they vehicles collected from roadsides?”

They are city owned units.

“And who purchases the auctioned vehicles? “

The units are auctioned off to the public.

“And when are these vehicles auctioned?”

They are auctioned periodically throughout the year.

March 18, 2019; Elvia Limon, Reporter; Dallas Morning News: Maybe I'm missing something, but is there any way to clarify the first answer? I don't really understand it.

City Response:

In-service means cars that are actively being used by various City Departments.

March 19, 2019; Karen Ballesteros, Assignment Editor, NBC 5:

We are being told there is a water main break in Hampton in Oak Cliff. Has the city been made aware of this? When would it get fixed?

City Response: On March 18, 2019, DWU received and responded to a 12-inch diameter pipeline failure located on 1225 S. Hampton Rd. The failure was received at 4:09am, personnel arrived at 4:30am. Repairs to pipeline were administered and personnel remain on site to complete clean-up/backfill activities. Water service was interrupted for approximately 6 hours to one local business.

March 19, 2019; Robert Wilonsky, City Columnist, Dallas Morning News:

Are there any existing code complaints or issues for the following address? 2718 Silkwood St.

City Response: The property was inspected for litter on March 1, 2019 and referred to our Nuisance Abatement Division. The Nuisance Abatement Division cleared the litter from the property on March 5, 2019. Please see the before and after pictures that are attached. Please note the covered car in the photo belongs to the next-door neighbor. The owner received permission from the property owner to park it there.



City of Dallas
Dallas Fire-Rescue Department
Media Requests: March 11th – 17th, 2019.

Monday, March 11th: All Local Media Outlets – Can we have more information on a reported water main break taking place in Northwest Dallas?

City Response - At 4:37 DFR units were assigned to a water main break, at the 2700 block of Lombardy Lane, in Northwest Dallas.

According to on-scene personnel, the water has impacted at least two businesses which are automotive in nature, and have notified the Water Department to come out and address the issue.

They have shut down Lombardy Lane, between Harry Hines Boulevard and Denton Drive. There have been no reported injuries.

The water department should be able to advise on the progress of the repairs after they arrive.

The following was later sent out by the City PAO : At 4:55 pm today, DWU personnel received and responded to a 12-inch diameter water main failure located at 10500 Denton Drive @ Lombardy Lane. The pipeline failure resulted in minor flooding of public right-of-way and area properties. Water personnel were able to isolate the failed segment without any impact to area customers. The cause of failure is unknown at this time. Repairs to pipeline are expected to be complete within the next 8-10 hours.

Wednesday, March 13th: All Local Media Outlets – Can you tell us what the nature of the Urban Search and Rescue call on Tanner Street is?

City Response - What began as Utility Wires down call, at 2635 Tanner St, turned out to be large tree that had fallen onto two homes.

There were two people in each home, none of which were injured. Both homes were damaged (one more significantly than the other), and our Urban Search and Rescue team responded to conduct an initial assessment on the structures.

Followed up with the following Tweet:

<https://twitter.com/DallasFireRes/status/1105855694199275520?s=19>

Wednesday, March 13th: All Local Media Outlets - We are hearing about a possible serious injury accident that was the result of a chase – Can you confirm? It supposedly crashed out at Pleasant Dr and Bruton Rd.



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City Response – DFR can confirm the involvement of multiple vehicles, in addition to the fact that one of those vehicles caught fire. I'll allow police to advise you on accident details and whether this was the result of a chase.

DFR had three rescue units respond to the location. Two of the rescue's transported a total of two people to the hospital. Unfortunately, information on the severity of those injuries is unavailable.

DPD followed up with the following narrative - On March 13, 2019, at about 1:50 p.m., preliminary information reveals that undercover officers observed a vehicle that had been stolen in a previous carjacking and they called for patrol officers to stop the vehicle. The patrol officers arrived at the scene and attempted to stop the vehicle by turning on their lights and sirens. The suspect in the vehicle did not stop and sped off. Patrol officers gave chase. Air One arrived on scene and began calling the chase. Air One followed the vehicle until the suspect collided into two other vehicles at the intersection of Pleasant Drive and Bruton Road. Shortly thereafter, the officers arrived on scene and were directed by a witness to the backyard of a residence where the suspect was taken into custody. Dallas Fire Rescue responded to the scene and transported two people who were in the other vehicles with unknown injuries. This is an on-going investigation and we will update you as information becomes available.

Saturday, March 16th: All Local Media Outlets - Is there anything to this fire at 8461 Hunnicut Road? It says civilian CPR transport pronounced at PMH decd. Does that mean the civilian was pronounced deceased at Parkland? Was there only one person in the house at the time? Any other injuries?

City Response - At [08:17](#) Dallas Fire-Rescue responded to a 911 call for a structure fire at a home, located at the 8400 block of Hunnicut Road, in East Dallas.

When firefighters arrived at the location, they found an already extinguished fire in the attached garage of the one-story residence. Unfortunately, also in the garage was an unresponsive, and unidentified, adult male who had sustained significant burn injuries. First responders immediately began CPR and transported the victim to a local hospital where he was pronounced dead.

According to investigators, an individual, who arrived at the house to do unspecified work, observed smoke coming from the garage. After 911 was called, he went inside to investigate and found a couch on fire which he was able to extinguish with water. He also discovered the victim at this time.

Though the fire is believed to have originated in the garage, the exact cause will remain undetermined pending a final ruling, on the victim's cause of death, from the Medical Examiner's Office.



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Saturday, March 16th: Fox 4 News (Steven Young) - Do you know if Dallas Fire-Rescue will have any stats this evening on the number of transports made at the St. Patrick's Day Parade on Upper Greenville and at the Block Party on Lower Greenville?

City Response - Dallas Fire-Rescue saw 27 patients at today's St. Patrick's Day Parade on Greenville Avenue.

Five of those patients were taken to local hospitals; including one spectator who medics performed CPR on when they collapsed from an unknown medical emergency soon after the event began. Thankfully, the patient was successfully revived, speaking upon arrival at the hospital, and is expected to be okay.

DFR credits the successful outcome to the quick response of their Special Event Medics, Dallas Police Officers and other medical professionals who were at the event..

2019 Dallas Neighborhood Vitality Grant Recipients

ORGANIZATION	PROJECT TYPE	PROJECT DESCRIPTION	COUNCIL DISTRICT
Bertrand Community Group NA	Signage	Designing and installing gateway signage & street sign toppers	7
Caillet Crime Watch Program	Signage	Branding the neighborhood with sign toppers	13
Cochran Heights NA, Inc.	Beautification	Transforming an underutilized utility public easement into a pedestrian friendly living alley	14
Five Mile NA	Signage	Branding the neighborhood with sign toppers	8
Friends of Everglade Park (Buckner Terrace Homeowners Association)	Public Park or Trail Improvements	A trail enhancement with the purchase of park benches and dog waste clean up stations	7
Friends of Exall Park (Bryan Place)	Public Park or Trail Improvements	A landscape enhancement project including soil, flowers and shrubs	14
Get Healthy Dallas (Bertrand Community Group NA)	Urban Garden	Training residents to become urban farmers	7
Gilbert-Emory NA	Litter Abatement	Addressing illegal dumping by installing a camera surveillance system in collaboration with City Marshal's Office	6
Kessler Plaza-Ravinia Heights NA	Art Installation	Creating an iconic art mural at key locations to solidify neighborhood identity	1
Regency Park 1 and 2 HOA	Signage	Designing and installing neighborhood gateway signage	12
Spring Creek Civic Organization	Beautification	Landscape enhancement project will take place at the southwest corner of Arapaho & Spring Creek to improve visibility and safety	11
The Lazarus Community Development Corporation (Queen City NA)	Litter Abatement	Addressing illegal dumping by installing a camera surveillance system in collaboration with City Marshal's Office.	7
The Oak Cliff Veggie Project, Inc. <ul style="list-style-type: none"> • Homestead NA • Tenth Street Residential Association • Singing Hills NA 	Urban Garden	Enhancing three exiting community gardens in Southern Dallas	3, 4, 6
Twin Oaks NA	Signage	Branding the neighborhood with sign toppers	3
Winnetka Heights NA	Pedestrian Improvements	Improving walkability with new and repaired sidewalks	1
Wynnewood North NA	Signage	Installing sign toppers for branding	1