

Memorandum



CITY OF DALLAS

DATE August 30, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – August 29, 2019**

Updated Items

[Encampment Resolution Schedule – August 27, 2019 & September 3, 2019](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution on August 27, 2019 and September 3, 2019:

August 27, 2019	September 3, 2019
<ul style="list-style-type: none">• 1500 North Edgefield Avenue (Interstate 30 at North Edgefield) (District 6)• Ross Avenue at Hall Street (Interstate 345 at Ross Avenue) (District 14)• 1574 Inwood Road (Interstate 30 at Inwood Road) (District 6)• 8490 Midpark Road (Cottonwood Park/Cottonwood Creek Under Bridge) District 11)• Lyndon B. Johnson at Plano Road (District 10)• East Northwest Highway at Shiloh Road (District 9)	<ul style="list-style-type: none">• 2600 Canton Street (District 2)• 2600 Taylor Street (District 2)• 600 Second Street (District 2)• 710 Exposition Avenue (District 2)• 7900 South Loop 12 (District 5)

OHS Street Outreach team will continue to engage with homeless individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization staff are meeting with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer, and Monica Hardman, Director of Office of Homeless Solutions.

[Concrete Repairs- City Hall Parking Garage](#)

The project to reinforce 50 concrete columns on the L1 level of the parking garage will begin on September 16, 2019 and will take approximately four months to complete. The garage will remain open while sections are periodically blocked to facilitate the work and for employee, visitor, and worker safety. The majority of the project will be completed after business hours, however, some parking spaces will remain inaccessible during the day. The project is being phased to limit the number of spaces impacted at any given time and the schedule is being coordinated with Security Services. Additional details on the project schedule and phasing will be provided later this month before the work begins and throughout the project's duration. Should you have any questions or concerns, please contact Errick Thompson, Director of Building Services.

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New Items

[RIGHT Care Program Receives ICMA Local Government Excellence Award](#)

The RIGHT Care Program has been selected as an ICMA Local Government Excellence Award recipient in the Community Health and Safety category. Award recipients must demonstrate innovation, excellence, and success in the community's safety, health, and/or wellness, including enhancing the quality of life for disadvantaged populations. The RIGHT Care Program is currently being piloted in the South Central Patrol division and provides behavioral health services to residents through an integrated team of a Dallas police officer, a fire-rescue medic, and a Parkland clinician. As a component of being selected as an award recipient, the City has produced a short overview of the program. You can download the video [here](#) or find it on the ICMA YouTube Channel shortly before the conference. The city staff will receive this award at the 2019 ICMA annual conference in late October. If you have any questions, please contact Jon Fortune, Assistant City Manager.

[Dallas Public Library Awarded Two Grants](#)

The Dallas Public Library has been awarded two grants through the Texas State Library and Archives Commission for the third year in a row. The Special Projects Grant for \$75,000 is to provide quality English language learning opportunities at library locations. The Texas Reads Grant for \$10,000 will allow the library to use digital mediums to reach readers through podcasts and video, as well as enhance the Story Center where residents can share, read, and write stories. Should you have any questions or concerns, please contact Jo Guidice, Director of Libraries.

[Branch Out Dallas](#)

The City of Dallas will be hosting its second annual Branch Out Dallas program that provides residents with a free 5-gallon tree for their yard. Trees benefit the urban environment by cleaning the air and slowing down climate change. Residents will be able to choose from 5 Texas trees at six pick-up locations. Registration begins September 1, 2019 and ends September 30, 2019 and residents may reserve their tree [here](#). Flyers are attached with pick up location, registration, and tree information. Should you have any questions or concerns, please contact James McGuire, Director of the Office of Environmental Quality & Sustainability.

[OEQS and DCCCD Team Up To Highlight Sustainability in Dallas](#)

The Office of Environmental Quality & Sustainability (OEQS) has partnered with the Dallas County Community College District (DCCCD) to highlight Dallas efforts to meet the United Nation's Sustainable Development Goals. Staff created a series of videos describing the City's water conservation program as well as identified key efforts towards goal 11-sustainable cities and communities. The U.N. adopted the 2030 Agenda for Sustainable Development in 2015, and the 17 goals are an urgent call for action by all countries in a global partnership to achieve a better and more sustainable future for all. The goals address challenges including those related to poverty, inequality, climate and environmental degradation, prosperity, and peace and justice. DCCCD and the City will be promoting these materials to showcase current efforts that are underway and to inspire other organizations and local governments. The complete set of videos is available for access [here](#). Should you have any questions or concerns, please contact James McGuire, Director of the Office of Environmental Quality & Sustainability.

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Media Inquiries

As of August 27, 2019, the City has received media requests from various news outlets regarding the following topics:

- Woman Found Dead in Back of Burned SUV
- DFR Extinguishes Small East Dallas Apartment Fire
- Two Hospitalized After South Dallas House Fire
- DFR Welcomes Newest Graduates from Fire Operations and Fire Prevention
- Man Hit By DART Train After Firing Gun
- Cyber Attack Affecting Other Texas Cities
- Boundary Adjustment of Mountain Creek Lake Park
- Animal Cruelty Fines

Please see the attached document compiling information provided to the media outlets for the August 20– August 27, 2019 for your reference. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



T.C. Broadnax
City Manager

c: Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager
Jon Fortune, Assistant City Manager

Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Aleqresh, Chief Innovation Officer
M. Elizabeth Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

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**Public Affairs & Outreach
Media Requests
August 19 – 26**

August 19, 2019

Topic: Cyber Attack that hit 20 local government cities in Texas

Summary of Statement: Dallas was not affected by the ransomware attack.

Department: CIS

Media Entity: Joanna Molinero Sample, Reporter, Telemundo 39 & NBC 5

August 21, 2019

Topic: Remodel Permit Application

Summary of Statement: Confirmed remodel permit applications have been file for 6519 Cedar Springs Rd.

Department: Sustainable Development & Construction

Media Entity: Giles Hudson, Assignment Editor, CBS 11

August 21, 2019

Topic: Recycling and environmental hazards

Summary of Statement: Danielle McClelland responded to reporter's inquiry.

Department: Sanitation Services

Media Entity: San Juanita Hernandez, Reporter, Estrella TV

August 22, 2019

Topic: Does the City of Dallas carry cyber insurance?

Summary of Statement: The City of Dallas does maintain a cyber liability policy.

Department: CIS

Media Entity: Kelsy Mittauer, Special Projects Producer, CBS

August 23, 2019

Topic: Boundary Adjustment

Summary of Statement: Confirmed a boundary adjustment regarding Mountain Creek Lake Park.

Department: Sustainable Development & Construction

Media Entity: Ken Kalthoff, Reporter, NBC 5

August 23, 2019

Topic: Citations or fines of animal cruelty on the horse owners

Summary of Statement: Request was forwarded to DPD PIO

Department: Dallas Animal Services

Media Entity: Joanna Molinero Sample, Reporter, Telemundo 39 & NBC 5

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Dallas Fire-Rescue Department
Media Requests: August 19, 2019 – August 25, 2019.

Monday, August 19th: WFAA 8 (Steven Young) and CBS 11 (Itzel Hernandez) -

Jason: Did I hear correctly that there is a fatality at this vehicle fire? Steve Young. Fox4 News. Dallas. (214)-720-3155,

08-Vehicle Fire

5600 Alta Ave

Units: EN17

Box: 080023

City Response - At [19:25](#) DFR units were dispatched to the scene of a car fire, after multiple 911 callers reported a white vehicle on fire in a parking lot at the 5600 block of Alta Avenue.

Sadly, firefighters found a deceased burned body inside the vehicle after they extinguished the flames.

DFR and DPD are working together to determine what happened, but the cause of the fire will be undetermined until the ME determines a cause of death.

We will not be releasing any information related to the victim's identity.

Wednesday, August 21st: WFAA 8 (Joe Sherwood) - Do you have any information about the call “99 - Structure Fire Working,” at 11600 AUDELIA RD, incident # 2019198877?

City Response: At 10:39 Dallas Fire-Rescue units were assigned to a 911 call for a structure fire at an apartment complex, located at 11601 Audelia Road, in East Dallas. When firefighters arrived at the two-story apartment complex, they observed smoke coming from the back of one of the buildings. Firefighters were able to find, and quickly extinguish, a fire located in the bathroom of a second-floor apartment.

There was one person in the apartment when the fire began, but he was able to make it out safely before firefighters arrived.

Investigators determined that the fire was accidental in nature, and began as the result of a mechanical malfunction of the bathroom exhaust fan.

Fire damage was contained to the unit of origin.

Wednesday, August 21st: WFAA 8 (Joe Sherwood) - Do you have any information about the call “99 - Structure Fire Working,” at 500 Edgemont Ave, incident # 2019198924?

City Response - At 11:39 Dallas Fire-Rescue units were dispatched to a 911 call for a structure fire at a home, located at the 500 block of Edgemont Avenue, in South Dallas. When firefighters arrived at the one-story residence, they observed smoke coming from the roof. They initiated an offensive fire attack, found fire in the front area of the house and extinguished it relatively fast; isolating the damage mostly to that area.

There was one woman in the house when the fire began. Luckily, her Brother showed up, before the arrival of first responders, and got her out of the house through a window.

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The woman was taken to the hospital with unspecified burn injuries, and her Brother was taken to the hospital after becoming exposed to the smoke. Additionally, during the course of extended operations, a firefighter was taken to the hospital after becoming over-heated; but he is expected to be okay.
The cause of the fire is undetermined.

Friday, August 23rd: The following Facebook, Instagram and Twitter links were sent out to **all local media outlets** regarding the graduation of our latest fire recruits and fire prevention officers:

<https://www.facebook.com/340809029275626/posts/2525822600774247/?sfnsn=mo>
https://twitter.com/DallasFireRes_q/status/1164929391027281920?s=19
<https://www.instagram.com/p/B1g2uTHlb1o/?igshid=1s76lxlsbc8yx>

Friday, August 23rd: All local media outlets – Can we have more information about a shooting call and a US&R incident at Lancaster Rd and E. Ledbetter?

City Response - The US&R call and the shooting call are one in the same. Therefore, you'll have to get most of your details from DPD and DART.

All I can tell you is that a man, reportedly shooting a gun, was hit by a train. US&R was called out to free the man from underneath the train. That man was taken to a local hospital, in undisclosed condition, for evaluation of his injuries.

Law enforcement should be able to fill in the holes when everything is wrappe