

Memorandum



CITY OF DALLAS

DATE August 2, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Upcoming Office of Community Care City Council Agenda Items for Utility Assistance**

The following Office of Community Care (OCC) item will be considered by City Council on the August 14, 2019 Agenda:

- Item 19-977 - Authorize (1) the acceptance of donations from electric and energy providers in the amount of \$500,000.00, through the West Dallas Multipurpose Center and the Martin Luther King, Jr. Community Center, to provide temporary financial assistance to individuals and families who are experiencing a temporary financial crisis for the period August 30, 2019 through September 30, 2020; (2) the receipt and deposit of funds in an amount not to exceed \$500,000.00 in the OCC Energy Assistance Fund; and (3) an increase in appropriations in an amount not to exceed \$500,000.00 in the OCC Energy Assistance Fund – Not to exceed \$500,000 – Financing: OCC Energy Assistance Fund

The Office of Community Care provides utility assistance to individuals and families experiencing a temporary financial crisis. The assistance provides relief to those households most vulnerable to the high cost of energy for home heating and cooling. Customers who are experiencing difficulty in paying utility bills have an option to reach out to our social services department for assistance. Funding is provided by energy and electric companies, typically on a quarterly basis.

If you have any questions about this item, please contact myself or Jessica Galleshaw, Director of Office of Community Care.


Nadia Chandler-Hardy
Assistant City Manager and Chief Resilience Officer

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Aleqresh, Chief Innovation Officer
Liz Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors