## Memorandum



**DATE October 18, 2019** 

TO Honorable Mayor and Members of the City Council

## **SUBJECT City Auditor Recommendations Implementation Update**

The City Controller's Office assists departments in implementing audit recommendations made by the Office of the City Auditor in its audit reports. On annual basis, we estimate the number of audit recommendations implemented out of the total audit recommendations due by September 30 of the fiscal year. We report the results as a percentage implemented.

I am pleased to share with you that as of today, we estimate that approximately 84 percent of the open audit recommendations due to be implemented by September 30, 2019 have been successfully implemented. This estimated implementation rate of 84 percent is an improvement over last year's actual implementation rate of 73 percent. This is also a significant improvement over the 41 percent average implementation rate for the years 2011-2018 reported to the City Council on June 22, 2018.

Implementing audit recommendations is a top priority. I am pleased with the progress the City Controller's Office and our departments have made this year, but we still have more work to do. We will continue to strengthen our management responses to audit recommendations and will keep you informed of our progress.

Thank you for your support of our efforts. Additional thanks to City Auditor Mark Swann for his leadership and collaboration on improvements to City programs and processes. Please let me know if you have any questions or need further information.

M. Elizabeth Reich Chief Financial Officer

T.C. Broadnax, City Manager
Chris Caso, Interim City Attorney
Mark Swann, City Auditor
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

M. Elyabeth Reich

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
Michael Mendoza, Chief of Economic Development and Neighborhood Services
Laila Alequresh, Chief Innovation Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors