

Memorandum



CITY OF DALLAS

DATE September 11, 2020

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – September 10, 2020**

[Encampment Resolution Schedule September 7 - 11, 2020](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution the week of September 7 - 11.

Several new locations have been added for service after previous recurring encampment locations have been vacated due to repetitive service. All new sites will be included in OHS' strategy of repetitive cleaning of the known areas of the City with concentrations of encampments. Repetitive service to concentrations of encampments is a recognized strategy to ending the recurrence of encampments and to encourage encampment residents to accept shelter and services.

The OHS Street Outreach teams have continued to engage with individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization will meet with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Please direct any questions to Kevin Oden, Interim Director of Office of Homeless Solutions.

New Updates

[Dallas ZoomProspector Location Tool Launched to Assist Small Businesses](#)

The Office of Economic Development on August 31, 2020 launched Dallas ZoomProspector, an easy-to-use, interactive location planning tool. This tool allows businesses to view available commercial sites and buildings as well as critical demographic, workforce, talent, and business data. The City of Dallas has a variety of redevelopment programs that can be searched with the tool within a programmatic area such as a Tax Increment Financing District or Neighborhood Empowerment Zone. In addition, businesses can cross-reference a property search with other types of data, including employment, post-secondary education, transportation, and more. Access the Dallas ZoomProspector tool [here](#). Should you have any questions, please contact Courtney Pogue, Director of the Office of Economic Development.

[2021 Pre-Enrollment Benefit Information Sessions](#)

The Human Resources Department is excited to implement the improvements and enhancements for our employees 2021 Health Benefits that includes:

- New medical plans with Blue Cross Blue Shield of Texas
- New dental plan administrator, same dental coverage options
- New vision plan option offering improved coverage

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All employees will need to select or decline 2021 health benefits, or, their current benefit elections will end on December 31, 2020, and will have no coverage in 2021.

Enrollment for 2021 benefits is September 14-27, 2020.

Pre-enrollment information sessions are offered virtually via Microsoft Teams. Multiple meeting dates and times will be offered in both English and Spanish. Please use this [link](#) to view the schedule of information sessions. Attached is the presentation for full details about our 2021 Health Benefits. Please contact the Benefits Service Center at 214-671-6947 (option 1) or hrbenefits@dallascityhall.com with questions.

[Welcoming Week: Creating Home Together, Sept. 12 – 20, 2020](#)

Welcoming Week will be celebrated nationwide from September 12 – 20 to bring together immigrants, refugees, and long-time city residents to build strong connections and affirm the importance of welcoming and inclusive places in achieving collective prosperity. This year, the Office of Welcoming Communities and Immigrant Affairs is adapting its programming to a virtual platform through community collaborations. Events include: Voter Education, Census Outreach, Best Practices to Support Immigrants in Workspaces, Cultural Events, Celebrating Diversity, and more. Additionally, a proclamation will be read by Mayor Johnson at the City Council meeting on September 16, 2020.

Event details can be found in the attached Welcoming Week Calendar (Eng/Span). If you have any questions, please reach out to Christina da Silva, Welcoming Communities & Immigrant Affairs Officer, at christina.dasilva@dallascityhall.com.

[New Procurement Opportunities](#)

The Office of Procurement Services would like to announce that we now offer Debriefs, as a service to provide suppliers with valuable insight and a developmental opportunity to learn the factors that hindered the successful awarding of the solicitation. If a vendor would like to request a debrief, please visit the OPS website <https://dallascityhall.com/departments/procurement/Pages/Home.aspx> or email Danielle Thompson, Assistant Director at danielle.thompson@dallascityhall.com.

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ 1940	Alley Reconstruction- Group No. 17-1403, by Public Works
CIZ 1941	Alley Reconstruction- Group No. 17-8004, by Public Works
CIZ 1942	Street and Transportation Design Services for Special Projects, by Public Works
CIZ 1943	Target Neighborhood- Group No. 12-636, by Public Works

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CIZ1944	Water and Wastewater Main Replacements at Various Locations and University Hill Boulevard Wastewater, by Dallas Water Utilities
BE20-00014300	Animal Feed
BQ20-00014432	Boat and Boat Motor Parts and Repair
BJZ20-00013637	Funding Assistance for Non-Profit Public Facility Improvement Projects
BF20-00013101	Industrial Gases and Breathing Air
BR20-00014267	Tenth Street Historic District
BF20 00014133	Tires, Tubes and Flaps
BR20-00014268	West Dallas Rehab Program

For citywide opportunities for the current quarter, we invite you to review the [Procurement Quarterly](#), published on the OPS [website](#).

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Chhunny Chhean, Director of Procurement Services.

[Convention and Event Services – Global Biorisk Advisory Council Star Facility Accreditation](#)

The Kay Bailey Hutchison Convention Center Dallas (KBHCCD) received the Global Biorisk Advisory Council (GBAC) Star Facility Accreditation on Wednesday, September 2, 2020. The accreditation is an objective standard which provides assurance to guests and customers that the KBHCCD is being disinfected at a high standard. The application was completed by Spectra Venue Management, in coordination with Convention and Event Services and VisitDallas. The GBAC Star Facility Accreditation is a performance based program offered through the International Sanitary Supply Association (ISSA), which is built on twenty elements that signify an organization has the proper work practices, procedures, and systems in place to prepare for, respond to, and recover from outbreaks and pandemics. The application process included an exhaustive review of all facets of the KBHCCD to ensure our ability to properly clean, sanitize, and disinfect for infectious agents, such as the novel coronavirus. The GBAC accreditation also includes developing a process to review and adapt to an ever-changing environment.

VisitDallas provided the KBHCCD with 45 additional GBAC training and accreditation scholarships through ISSA that have been distributed to the Building Services Department, the Office of Arts and Culture, and the Dallas Public Library. For more information on GBAC, please contact Rosa Fleming, Director – Convention and Event Services.

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Look Ahead

City Council Briefings

September 16, 2020

- Community Land Trust Application and Procedures
- Dallas Housing Authority Annual Update

October 7, 2020

- 2021 City Calendar
- Community Police Oversight Board Mid-Year Report
- Bond Program Update

Media Inquiries

As of September 7, 2020, the City has received media requests from various news outlets regarding the following topics:

- Street reaming to Botham Boulevard
- Scooters Halt in Dallas
- Council Budget Amendments
- DPD RIGHT CARE team
- Overnight Storms Results in Spike in Accident Calls
- Smoke Causes Evacuation of Dallas Office Building
- DFR, DPD and the Texas Game Warden Staff Lake Ray Hubbard for Labor Day Weekend
- KERA Radio Interviews RIGHT Care Team
- DFR Confirms 124 Members Total Having Tested Positive for COVID-19
- DFR Wildland Firefighters Return Home from Assisting with Wildfires in West Texas
- DFR Response Time Questioned Following DPD In-Custody Death
- Multiple Bars Shut Down Over Holiday Weekend

Please see the attached document compiling information provided to the media outlets for September 1, 2020 – September 7, 2020 for your reference. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



T.G. Broadnax
City Manager

c: Chris Caso, City Attorney

Joey Zapata, Assistant City Manager

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Mark Swann, City Auditor
Billerae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff
Majed A. Al-Ghafry, Assistant City Manager
Jon Fortune, Assistant City Manager

Nadia Chandler Hardy, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Alequresh, Chief Innovation Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

Encampment Resolution Schedule September 7 - 11, 2020

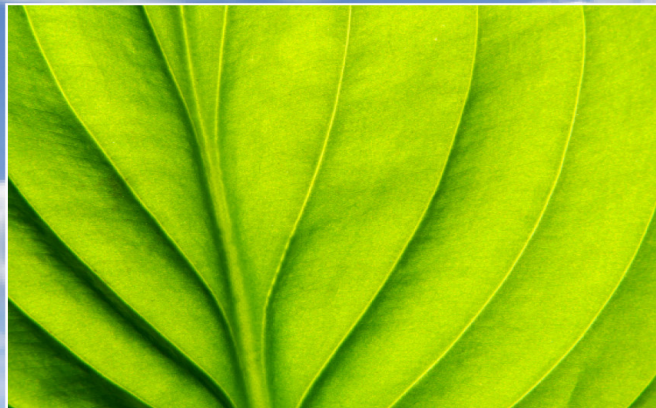
LOCATION	DIVISION
Monday, September 7th (Labor Day)	
Tuesday, September 8th	
W. Pentagon Pkwy. & Marvin D Love Freeway	South
US 67 & Polk	South
700 South Hotel Street	South
550 Hyatt Regency Hotel Dr.	South
75/ N CENTRAL EXPRESSWAY AND FOREST LANE	North
ROYAL LANE AT MANDERVILLE DRIVE	North
75/N CENTRAL EXPRESSWAY AT ROYAL LANE	North
75/ N CENTRAL EXPRESSWAY and 635/ LYNDON B JOHNSON	North
Wednesday, September 9th	
1800 SOUTH BOULEVARD	South
2300 COOMBS Street	South
1700 Chestnut Street	South
1700 Baylor Street	South
2600 Dawson Avenue	South
2600 Hickory Street	South
35/STEMMONS AT ROYAL LANE	North
35/STEMMONS AT WALNUT HILL LANE	North
35/STEMMONS AT MOCKINGBIRD LANE	North
35/STEMMONS AT MEDICAL DISTRICT DRIVE	North
WEST NORTHWEST HIGHWAY AND DENTON DRIVE	North
635/LYNDON B JOHNSON AT JOSEY LANE	North
635/LYNDON B JOHNSON AT WEBB CHAPEL ROAD	North
35/ N STEMMONS FREEWAY AT EMPIRE CENTRAL	North
183/ JOHN WEST CARPENTER AT REGAL ROW	North
183/ JOHN WEST CARPENTER AT MOCKINGBIRD LANE	North
Thursday, September 10th	
1500 South Harwood	South
E R L Thornton and South Munger	South
2530 Commerce	South
2500 Main St.	South
2600 Canton	South
270 Taylor	South
2326 HARCOURT STREET	North
Friday, September 11th	
45/CENTRAL AT PACIFIC AVENUE (Northbound)	North
WOODALL RODGERS AT FIELD STREET	North
WOODALL RODGERS SERVICE ROAD-SOUTHBOUND AT 45/CENTRAL	North



City of Dallas



2021 EMPLOYEE BENEFITS



Open Enrollment for employees is September 14 – September 27, 2020.

Active Enrollment

- You must ACTIVELY enroll in benefits in order to have coverage for the 2021 plan year!
- If you do not enroll, your current benefit elections will end on December 31, 2020.
- REMINDER: If you choose to waive coverage, do so through EBC. If you do not enroll or waive coverage through EBC, the City will assume you do not want coverage for 2021.

This is the only time during the year you can make changes to your coverage unless you experience a qualifying life event

- Example: marriage, divorce, etc.
- Any changes to your benefit elections must be made within 31 days of the qualifying event.

How do I enroll?



City of Dallas

Must enter exact
address to
access site.



- **Online:** <https://standard.benselect.com/cityofdallas>
 - **Log in with your user name: first name.last name and your 4 digit birth year.**
 - (For example, if your name is John Smith and 4 digit birth year, your USER NAME would be john.smith1966)
 - **Your PIN is 6 digits, composed of the last 4 digits of your Social Security Number and the last two digits of your birth year.**
 - (For example, If the last 4 digits of your SSN are 1234 and you were born in 1966, your PIN would be 123466). You will be asked to change your PIN, after you log in for the first time. Be sure to make note of your new password for future use
 - **If you have logged in previously, you will use the credentials you created.**
 - **Having trouble accessing the system, contact EBC at 214-556-0971.**
- **By Phone with a Benefit Specialist**
 - **Call (214) 556-0971 Monday-Friday, 8:15 a.m. – 5:15 p.m.**
 - Benefit Specialists will be available starting September 14th

What do I need to enroll?



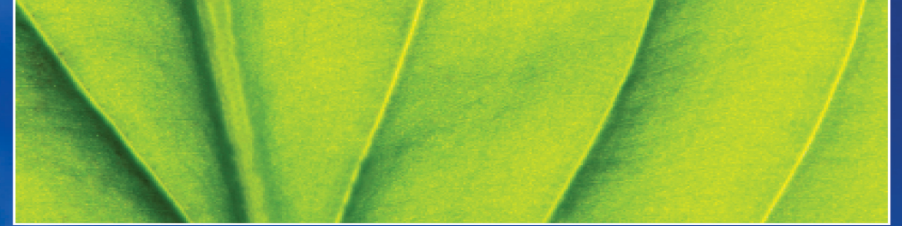
- **Supporting documentation required**
 - **If you add an eligible dependent who is not currently enrolled, you must provide supporting documentation (marriage license, birth certificate, etc.)**
 - Upload it from your computer during the online enrollment process (follow the on-screen instructions)
 - Send it from your Smartphone with the My Selerix app
 - Email it to yourenrollment@ebcoh.com
 - Fax it to (513) 371-5559
- **Questions about or assistance with enrollment?**
 - **Call (214) 556-0971 Monday-Friday, 8:15 a.m. – 5:15 p.m.**
 - Benefit Specialists will be available starting September 14th

Why Blue Cross Blue Shield of Texas?



The City of Dallas heard you and one of the many exciting changes the City wants to bring to you is medical coverage through Blue Cross Blue Shield of Texas (BCBSTX) effective January 1, 2021.

- **Greater network option choices**
- **Increased provider access**
- **Enhanced wellness & clinical resources**



Medical Benefits – Blue Cross Blue Shield of Texas (BCBSTX)



Blue Essentials PCP Plan



Network	Blue Essentials (In-Network Only)
Annual Deductible	
Individual	\$1,500
Family	\$3,000
Annual Out-of-Pocket Max	
Individual	\$6,350
Family	\$12,700
	You Pay
Preventive Care	\$0
Primary Care Physician	\$25 copay
Specialist	\$50 copay
X-Ray and Lab Work*	\$25 copay / \$50 copay
Urgent Care	\$40 copay
Emergency Room	\$300 copay plus 20% after deductible
Inpatient Hospital Care	20% after deductible
Outpatient Surgery	20% after deductible

Plan Highlights:

- **Copays for multiple services**
- **PCP must be selected to access benefits**
- **Referral needed for specialty care**

* For these services to be covered under your office visit copay, the lab or X-ray must be performed in and billed by your physician's office.

Blue Choice Copay Plan



Network	Blue Choice (In-Network Only)
Annual Deductible	
Individual	\$1,500
Family	\$3,000
Annual Out-of-Pocket Max	
Individual	\$6,350
Family	\$12,700
	You Pay
Preventive Care	\$0
Primary Care Physician	\$25 copay
Specialist	\$50 copay
X-Ray and Lab Work*	\$25 copay / \$50 copay
Urgent Care	\$40 copay
Emergency Room	\$300 copay plus 20% after deductible
Inpatient Hospital Care	20% after deductible
Outpatient Surgery	20% after deductible

Plan Highlights:

- Copays for multiple services
- Enhanced network option

* For these services to be covered under your office visit copay, the lab or X-ray must be performed in and billed by your physician's office.

Blue Choice HSA Plan



Network	Blue Choice (In-Network Only)
Annual Deductible	
Individual	\$3,000
Family	\$6,000
Annual Out-of-Pocket Max	
Individual	\$6,350
Family	\$12,700
	You Pay
Preventive Care	\$0
Primary Care Physician	20% after deductible
Specialist	20% after deductible
X-Ray and Lab Work	20% after deductible
Urgent Care	20% after deductible
Emergency Room	20% after deductible
Inpatient Hospital Care	20% after deductible
Outpatient Surgery	20% after deductible

Plan Highlights:

- You can open a health savings account (HSA).
- 2021 City of Dallas HSA contribution!
 - Individual: \$700
 - Family: \$1,700
- You pay all costs for care until your deductible is met.

NETWORK OPTIONS



Network	Blue Choice	Blue Essentials
Network Description	Blue Choice provides a broad network of providers and covers 80% of your eligible expenses after you have met the deductible. Out-of-network services are not covered.	Blue Essentials is a targeted, narrow network , with an emphasis on the most high-quality and cost-effective physicians. Out-of-network services are not covered.
Medical Plan	<u>Copay & HSA Plan</u>	<u>PCP Plan</u>

- **Blue Choice Copay and HSA plans include the enhanced benefit tier option**
 - Regular BCBS in-network facility - plan pays 80% of your facility charges (after deductible)
 - Enhanced benefit facility – plan pays 90% of your facility charges at Baylor or Methodist Health Systems (after deductible)
- **BE SURE TO CHECK IF YOUR DOCTOR IS IN-NETWORK.**
 - Go to www.bcbstx.com and click on the blue *Find a Doctor* box in the upper-middle portion of the screen.
 - Click on the *Search as Guest* box.
 - Click on *Search In-Network Providers* and answer the on-screen questions:

Active Employee Contributions



Blue Essentials PCP			
Salary Band	<\$44,000	\$44,000-\$66,000	\$66,001+
Employee Only	\$15.00	\$20.00	\$25.00
Employee + Spouse	\$209.00	\$221.50	\$234.00
Employee + Children	\$65.50	\$75.50	\$85.50
Employee + Family	\$229.00	\$244.00	\$259.00

Blue Choice Copay Plan			
Salary Band	<\$44,000	\$44,000-\$66,000	\$66,001+
Employee Only	\$32.50	\$37.50	\$42.50
Employee + Spouse	\$244.00	\$256.50	\$269.00
Employee + Children	\$100.50	\$110.50	\$120.50
Employee + Family	\$274.00	\$289.00	\$304.00

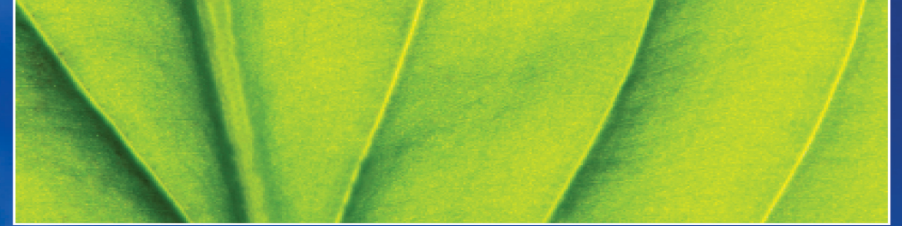
Full-time rates
Per paycheck (24 out of 26)
Rates Pending Council Approval

Blue Choice HSA Plan	
Employee Only	\$15.00
Employee + Spouse	\$209.00
Employee + Children	\$65.50
Employee + Family	\$229.00

30 Day Retail	Blue Essentials PCP Plan	Blue Choice Copay Plan	Blue Choice HSA Plan
Generic Medications	\$15 copay	\$15 copay	You pay 20% after medical deductible is met
Preferred Brand-Name Medications	\$40 copay	\$40 copay	You pay 20% after medical deductible is met
Non-Preferred Brand-Name Medications (Includes Specialty Drug Formulary)	\$75 copay	\$75 copay	You pay 20% after medical deductible is met

Additional Pharmacy Discounts

- **Free diabetes and hypertension medications for certain drug classes**
 - Available to **Blue Essentials PCP** and **Blue Choice Copay** plan members
- **Preventive Therapy Drug List (PTDL) also available for Blue Choice HSA plan members**



Pre-Tax Savings Accounts



Health savings account – Blue Choice HSA Plan Only



Coverage Level	Annual IRS Contribution Maximum	City Annual Contribution	Employee Contribution Maximum
Employee Only	\$3,600	\$700	\$2,900
Employee + Dependents	\$7,200	\$1,700	\$5,500
Catch-Up Contributions (age 55+)	\$1,000	-	\$1,000

TO BE ELIGIBLE FOR A HEALTH SAVINGS ACCOUNT:

- You must participate in an IRS-qualifying high deductible health plan (“HDHP”).
- You cannot be entitled to benefits under Medicare or “double-covered” under any other medical plan.
- You or your spouse cannot be enrolled in a Medical Spending FSA.
- You cannot be claimed as a dependent on another person's tax return.

NOTE: While you cannot participate in the City’s Medical Spending FSA, you *can* participate in the Limited Purpose FSA, which covers dental and vision expenses only.

Note: If you are currently enrolled in the Medical Spending FSA, all funds must be **completely exhausted** by December 31st to be eligible for a 2021 HSA.

*FUNDS ARE FULLY VESTED. PENALTIES APPLY IF USED FOR NON-QUALIFIED EXPENSES

Flexible Spending Accounts – HSA Bank



2021 Limited Purpose FSA

- Set aside pre-tax dollars for eligible dental and vision expenses only
- Contribute up to \$2,750 per year
- Members with an HSA are eligible for a Limited Purpose FSA
- **Eligible expenses:**
 - Dental expenses not covered by insurance (deductible, coinsurance)
 - Vision expenses not covered by insurance (copays, contacts, eyeglasses)
- Funds will not rollover year to year
- Must use funds by 03/15/21 grace period end date

2021 Medical FSA

- Pre-tax dollars for eligible medical expenses
- Contribute up to \$2,750 per year
- Those with an HSA are not eligible
- **Eligible expenses:**
 - Prescriptions
 - Deductibles
 - Co-payments
 - Coinsurance
 - Over-the-counter items with a doctor's prescription
- Funds will not rollover year to year
- Must use funds by 03/15/21* grace period end date
 - *Unless you are switching to the Blue Choice HSA plan, in which case you must use all funds by 12/31/21.

You must make FSA elections each year.

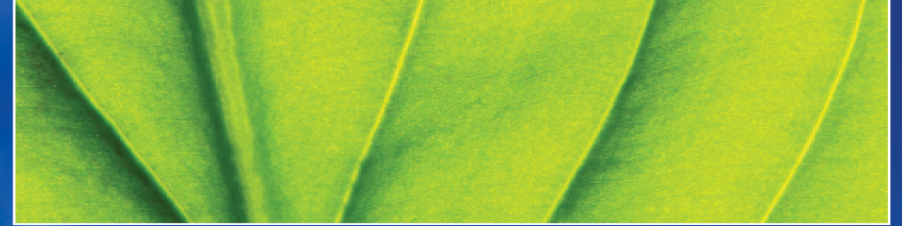
Flexible spending accounts – HSA Bank



2021 DEPENDENT CARE FSA

- Pre-tax dollars to pay for daycare and elder care expenses
- Contribute up to \$5,000 per year (or) \$2,500 if married filing separate returns
- Pay for certain expenses to care for dependents that live with you
- Covers childcare for children under age 13
- Can also be used for adult day care for senior citizen dependents that live with you, such as parents
- Excludes summer camps or long-term care for parents that live elsewhere, such as in a nursing home
- Funds will not rollover year to year - must use funds by 12/31/21
- If you have an HSA, you are also eligible for a Dependent Care FSA
- Must submit online or claim form for reimbursements

You must make FSA plan elections each year.



**Dental Benefits – Delta Dental
Vision Benefits – Davis Vision**



Dental



In-Network Benefits	Dental PPO (DPPO)	Dental HMO (DHMO)
Network	Plus Premier	DHMO Managed Care
Calendar Year Maximum (Does not apply to Diagnostic & Preventive Services)	\$1,750	Unlimited
Deductible (Applies to Basic and Major Services Only)	\$50 per person; \$150 per family	None
Preventive Services (Cleanings, Exams, Flouride, X-Rays)	100%	\$5 exam copay
Basic Services (Filling, Extractions, Anesthesia, Non-Surgical Periodontics)	80% after deductible	Per copay schedule
Major Services (Crowns, Dentures, Bridges, Endodontics, Surgical Periodontics)	50% after deductible	Per copay schedule
Orthodontia (Adult & Child)	50%	Per copay schedule
Orthodontia Maximum (Adult & Child)	\$1,750	\$1,750

Plan Highlights:

- **DPPO**

- If you use an out-of-network dentist, you are responsible for 100% of the amount the dentist charges that exceeds Delta Dental's network-negotiated fee.

- **DHMO**

- You **MUST** select a primary dental office to begin using your benefits.

- **LOCATE A PROVIDER AT:**

- **<https://www1.deltadentalins.com/individuals/find-a-dentist.html>**

Vision High Plan



Plan Feature	High Plan 2-Pair Benefit	Low Plan iDEALChoice
Benefits	2 pairs mix or match	Glasses or Contacts
Eye Exam Retinal Imaging	\$10 copay \$39 copay	\$10 copay \$39 copay
Frame Allowance OR Davis Vision Collection Frames	\$150 allowance plus 20% off balance OR covered-in-full frames at Visionworks locations	\$140 allowance plus 20% off balance OR covered-in-full frames at Visionworks locations
Lens Benefit		
Single Vision	Covered in full after \$10 copay	Covered in full after \$20 copay
Bifocal	Covered in full after \$10 copay	Covered in full after \$20 copay
Trifocal Lenticular	Covered in full after \$10 copay	Covered in full after \$20 copay
Contact Allowance		
Davis Vision Collection	\$10 copay, then covered in full up to 8 boxes	\$20 copay, then covered in full up to 4 boxes
Retail	\$130 allowance plus 15% off balance	\$130 allowance plus 15% off balance
Frequency Guidelines		
Exams	Once every January 1	Once every January 1
Frames	Once every January 1	Once every other January 1
Contacts or Lenses	Once every January 1	Once every January 1

Plan Highlights:

- **FREE frames at all Visionworks stores (excludes Maui Jim)**
- **In-Network Benefits online at Glasses.com, 1-800-Contacts, and Befitting**
- **Go to www.davisvision.com to find providers in your network (use client code 7955 for the High Plan or 9573 for the Low Plan).**



Say hello to our mobile app



Dental and Vision Rates



Per pay period rates (24 out of 26 checks)

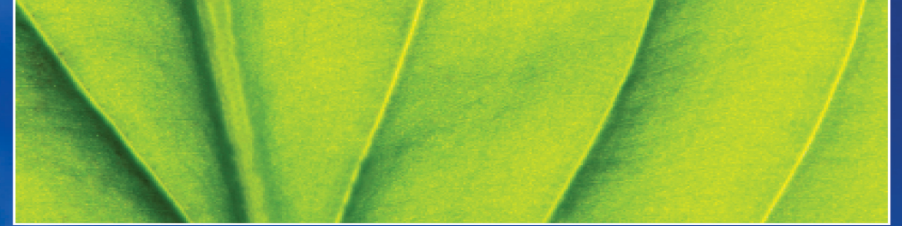
Rates Pending Council Approval

Dental HMO Plan	
Employee Only	\$6.17
Employee + Spouse	\$11.35
Employee + Child(ren)	\$11.41
Employee + Family	\$16.05

Vision High Plan	
Employee Only	\$3.32
Employee + Spouse	\$6.08
Employee + Child(ren)	\$6.37
Employee + Family	\$9.79

Dental PPO Plan	
Employee Only	\$22.27
Employee + Spouse	\$40.97
Employee + Child(ren)	\$41.50
Employee + Family	\$57.89

Vision Low Plan	
Employee Only	\$2.58
Employee + Spouse	\$4.71
Employee + Child(ren)	\$4.94
Employee + Family	\$7.59



Value Added Benefits at No Cost to You!





BlueCross BlueShield
of Texas

Blue365

Blue365 offers **premier health and wellness discounts** and is **free to join for medical plan members**. Members have access to discount programs in:

- Apparel & Footwear
- Fitness
- Hearing & Vision
- Home & Family
- Nutrition
- Personal Care

How to access? Visit:

<https://www.blue365deals.com/BCBSTX/>

BCBS Member Rewards Program



A program administered by Sapphire Digital that offers cash rewards when a lower-cost, quality provider is selected from several options.

How does it work?

- When a doctor recommends treatment, call a Benefits Value Advisor at the number on the back of your member ID card, or log into Blue Access for MembersSM at bcbstx.com and click the Doctors and Hospitals tab – then on Find a Doctor or Hospital
- Choose a Member Rewards eligible location, and you may earn a cash reward
- Complete your procedure and, once verified, you will receive a check within 4 to 6 weeks
Questions? Call the number on the back of your member ID card.

BVAs can help you save money on health procedures and tests. They can also help you understand and use your benefits more wisely.

You'll get guidance for all your health plan benefits so you only need one call to get support. BVAs can help you:

- Maximize your benefits to get better value
- Get cost estimates for various providers and procedures • Schedule appointments
- Find a doctor or facility
- Set up preauthorization



Want to know more? Watch a video.

You may text¹ keyword **MYBVA** to **33633** on your mobile phone to get more information and watch a video.

1 Message and data rates may apply. Terms, conditions and privacy policy at bcbstx.com/mobile/text-messaging.

One call can help you get the most from your benefits.

Call the number on the back of your member ID card before your next procedure.



Your life's journey—made easier

No matter where you are on your journey, there are times when a little help can go a long way. From checking off daily tasks to working on more complex issues, your program offers a variety of resources, tools and services available to you and your household members.

Key features:

- **Provided at no cost**
- **Confidential service provided by a third party**
- **Available 24/7/365**

Here's how to get started

-  Give us a call and we will connect you with the right resource or professional.
1-800-424-1729
-  Visit MagellanAscend.com to browse all of the services available.



CareATC Clinics – Closed until City Hall Re-opens



City Hall Onsite Clinic

- **Blue Essentials PCP and Blue Choice Copay plan members**
 - Free office visits (sick and preventive), onsite-dispensed medications, and onsite lab work
- **Blue Choice HSA plan members**
 - Free preventive office visits
 - \$25 fee for sick visits, onsite-dispensed medications, and onsite lab work
 - **Fee reduced to \$5 once the deductible has been met and \$0 once the out-of-pocket maximum has been met**

SERVICE	EXAMPLE
Acute Care (Treatment of common illnesses and minor injuries)	<ul style="list-style-type: none">• Flu• Sinus infections,• Sprains
Chronic Disease Evaluation, Monitoring and Care Management	<ul style="list-style-type: none">• Hypertension• Diabetes• Asthma
Minor Procedures and Wound Care	<ul style="list-style-type: none">• Simple biopsies• Skin tag/mole removal
Preventive Care and Comprehensive Physical Exams	<ul style="list-style-type: none">• Age appropriate physicals• Routine gynecological exams• prostate exams• kids sports/camp physicals,
Diagnostic Testing and Screenings	<ul style="list-style-type: none">• On-site lab work• EKGs

To make an appointment, call 1-800-993-8244, visit www.careatc.com, or use the CareATC mobile app.

Kannact Diabetes Management



Diabetes management supplies and support program

ALSO SUPPORTS HYPERTENSION AND CARDIOVASCULAR RISK

You receive:

- **Free glucometer and testing supplies delivered to your doorstep**
 - Option for a traditional glucometer or a smartphone-based glucometer
- **Dedicated, certified diabetes coach to help you self-manage your condition**
- **Personalized action plan**
- **Free blood pressure cuff (hypertension support)**

Talk to a Kannact representative today or sign up at:

WWW.KANNACT.COM/CITYOFDALLAS

2021 BENEFIT REWARDS PROGRAM: Simplified Steps and rewards!



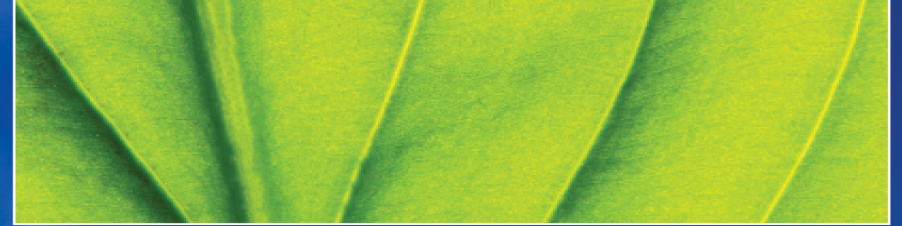
Participation rewards:

- **Extra \$500 in your payroll in December 2021.**

Available to Employees enrolled in a City-sponsored medical plan (09/01/20 – 08/31/21):

- **Complete the online Health Assessment.**
- **Get an annual physical or age-appropriate screening with your physician.**
- **Complete a biometric screening with at a City of Dallas onsite event or CareATC onsite clinic.**

You earn your wellness incentive at any point in the wellness year.



Life and AD&D Benefits



Basic Life Coverage

- Full-time employees - \$75,000 benefit paid for by the City

Supplemental Life Coverage

- **Must have employee coverage to elect dependent coverage**
- **Employees who previously elected supplemental life can increase their amount by one increment up to the Guarantee Issue without answering Evidence of Insurability**
- **Election Limits**
 - Employee – 1x, 2x, or 3x annual salary up to \$500,000
 - Spouse - \$15,000 or \$25,000
 - Child - \$5,000 or \$10,000

Remember to update your beneficiary information!

Accidental Death & Dismemberment (AD&D)



Voluntary AD&D

- **Must have employee coverage to elect dependent coverage**
- **Election limits**
 - Employee - \$25,000 increments up to \$250,000
 - **Cannot exceed 10x annual salary**
 - Spouse Only – 60% of employee coverage
 - Child Only – 20% of employee coverage up to \$50,000 per child
 - Spouse and Child
 - **Spouse - 50% of employee coverage**
 - **Child - 15% of employee coverage**

Remember to update your beneficiary information!



Other Voluntary Benefits



Voluntary Benefits



Voluntary Benefit Plan Highlights- Benefits Paid Directly to You!

Accident Insurance	<ul style="list-style-type: none"> • In the event of a covered benefit, this benefit will assist in paying your deductible, copays, and other medical bills or your daily expenses while you recover • Health screening benefit of \$75
Critical Illness Insurance	<ul style="list-style-type: none"> • Includes cancer care • Higher guarantee issue (GI) amounts and ongoing GI for future life events and future annual enrollments • Waived pre-existing conditions limitation • New \$50 health maintenance screening benefit
Hospital Indemnity Insurance	<ul style="list-style-type: none"> • Covers unexpected out-of-pocket expenses when you end up in the hospital • New \$50 health maintenance screening benefit • Guarantee Issue (GI) for employees and dependents during the 2020 enrollment and ongoing GI for future life events and future annual enrollments • Waived pre-existing condition limitation
Short-Term Disability Insurance	<ul style="list-style-type: none"> • No pre-existing condition limitation for short-term disability coverage • Provides up to 60% of your pre-disability income up to 6 months
Long Term Disability Insurance	<ul style="list-style-type: none"> • After 180 day waiting period, this benefit will provide up to 60% of your income if you were to become temporarily disabled on or off the job

Questions?



Enrollment reminder:

- **Online:** <https://standard.benselect.com/cityofdallas> ← Must enter exact address to access site.
- **By Phone with a Benefit Specialist: (214) 556-0971**
 - Benefit Specialists will be available starting September 14th
- **General benefits questions**
 - Call the City Hall Benefits Service Center at (214) 671-6947 option 1, e-mail hrbenefits@dallascityhall.com
- Monday-Friday, 8:15 a.m.- 5:15 p.m.

WELCOMING WEEK

September 12-20, 2020

CREATING HOME TOGETHER



SATURDAY
September

12

Welcoming Week Kickoff Livestream Event

2 p.m.

Kickoff Welcoming Week by attending Welcoming America's free livestream event, featuring exciting music, dance performances, inspiring personal stories and more!

Welcomingamerica.org/programs/welcoming-week - Registration Required

MONDAY
September

14

Virtual Salaam Supper with Refugee Services of Texas

5:30 - 7 p.m.

Join Refugee Services of Texas for a virtual Salaam Supper. Let's cook together with a special online cooking demo.

Bit.ly/salaamsupper - Registration Required

Votando Por Mi Familia: Enterate para que vas a votar (Presented in Spanish)

6 - 7 p.m.

Learn about the voting process and what will be on the next ballot! Hosted in partnership with Mi Familia Vota.

Facebook.com/MiFamiliaVota

TUESDAY
September

15

Hispanic Heritage Month Celebration

11 a.m.

District 5 Council Member Jaime Resendez will host a virtual program that celebrates Latinx art and culture. The event will feature a Proclamation, recognizing Hispanic Heritage Month read by Mayor Eric Johnson, an art exhibition and performances representing the diverse talents of performers and artists across Dallas.

Facebook.com/DallasCityCouncilDistrict5

Creating Welcoming Spaces for DACA Recipients

1 - 2 p.m.

Welcoming Communities and Immigrant Affairs (WCIA) will host a virtual panel discussing best practices to support Deferred Action for Childhood Arrivals (DACA) Recipients in higher ed and in work. Employers, social service providers and educators are encouraged to participate! Panelist speakers include: Juan Carlos Cerda, Texas Business Immigration Coalition; Michele Bobadilla, University of Texas – Arlington; Candy Marshall, theDream.US; Laura Collins, George Bush Presidential Center

Bit.ly/welcomingdaca

El Grito: Celebrating Mexican Independence Day

6 - 7:30 p.m.

Consul General Francisco de la Torre of the Mexican Consulate will host a virtual celebration in honor of Mexican Independence Day.

Facebook.com/ConsuladoGeneraldeMexicoenDallas

WEDNESDAY
September

16

Welcoming Week Proclamation

9 a.m.

Dallas Mayor Eric Johnson will read the 2020 Welcoming Week Proclamation during the City Council meeting.

Bit.ly/cityofdallastv

Virtual Zumba Dance Class

5:30 - 6:30 p.m.

Join Refugee Services of Texas' very own Marvin Jimu, Certified Zumba Instructor, as he leads us in a virtual Zumba class!

Bit.ly/virtualzumbaclass - Registration Required

THURSDAY
September

17

Immigrant Journey Awards and Welcoming Week Celebration

7 - 8 p.m.

Honoring DFW leaders who have championed immigrant inclusiveness.

Bit.ly/immigrantjourneyawards

SATURDAY
September

19

Citizenship Workshop

9 a.m.

Learn how to complete your N-400 application for citizenship successfully. Receive assistance from volunteer immigration attorneys and Department of Justice (DOJ) accredited representatives. For more information, contact Lourdes Vargas, lvargas@ccdallas.org, 469-822-1992. To volunteer, email Jessica Hernandez at jhernandez@ccdallas.org.

Ccdallas.org/citizenship

4 DAY EVENT
BE THE CHANGE:
SIGN UP TO
VOLUNTEER
FOR CENSUS
OUTREACH

Saturday
September 12
9 a.m. - Noon

Tuesday
September 15
11 a.m. - 1 p.m.
6 - 8 p.m.

Thursday
September 17
11 a.m. - 1 p.m.
6 - 8 p.m.

Saturday
September 19
9 a.m. - Noon

Sign up for an opportunity to volunteer for the Census! Activities include placing yard signs, poster hanging, placing door hangers and making calls to partners. T-shirts and hand sanitizers will be provided.

Bit.ly/dallascensusvolunteer

 @DallasWCIA

 @Dallas_WCIA

#creatinghometogether

#dallaswelcomes



Translation and interpretation are available in multiple languages; please contact christina.dasilva@cityofdallas.com to make arrangements.



SEMANA DE BIENVENIDA

12 al 20 de Septiembre de 2020

CREANDO UN HOGAR JUNTOS



SABADO
12
de Septiembre

Inicio de la Semana de Bienvenida: Evento de Transmisión en Vivo

2 p.m.

¡Comience la Semana de Bienvenida asistiendo al evento gratuito de transmisión en vivo de Welcoming America, que presenta música emocionante, presentaciones de baile, historias personales inspiradoras y más!

Welcomingamerica.org/programs/welcoming-week - Es necesario registrarse

EVENTO DE 4 DÍAS
SEA EL CAMBIO:
REGÍSTRESE PARA
SER VOLUNTARIO
PARA EL ALCANCE
DEL CENSO

LUNES
14
de Septiembre

Cena Virtual Salaam con Refugee Services of Texas

5:30 - 7 p.m.

Únase a Refugee Services of Texas para una Cena Salaam virtual. Cocinemos juntos con una demostración especial de cocina en línea.

Bit.ly/salaamsupper - Es necesario registrarse

Votando Por Mi Familia: Enterate para que vas a votar (Presentado en Español)

6 - 7 p.m.

¡Aprenda sobre el proceso de votación y lo que habrá en la próxima boleta! Patrocinado en asociación con Mi Familia Vota.

Facebook.com/MiFamiliaVota

Sabado
12 de Septiembre
9 a.m. - mediodía

Martes
15 de Septiembre
11 a.m. - 1 p.m.
6 - 8 p.m.

Jueves
17 de Septiembre
11 a.m. - 1 p.m.
6 - 8 p.m.

Sabado
19 de Septiembre
9 a.m. - mediodía

¡Regístrese para tener la oportunidad de ser voluntario para el censo! Las actividades incluyen colocar letreros en el patio, colgar carteles, colocar colgadores en las puertas y hacer llamadas a los socios. Se proporcionarán camisetas y desinfectantes para manos.

Bit.ly/dallascensusvolunteer

MARTES
15
de Septiembre

Celebración del Mes de la Herencia Hispana

11 a.m.

El concejal del Distrito 5, Jaime Resendez, presentará un programa virtual que celebra el arte y la cultura latinx. El evento contará con una Proclamación, en reconocimiento al Mes de la Herencia Hispana leída por el alcalde Eric Johnson, una exhibición de arte y actuaciones que representan los diversos talentos de los artistas de Dallas.

Facebook.com/DallasCityCouncilDistrict5

Creación de Espacios de Bienvenida para las personas que tienen DACA

1 - 2 p.m.

Welcoming Communities and Immigrant Affairs (WCIA) organizará un panel virtual que discutirá las mejores prácticas para apoyar a los beneficiarios de Acción Diferida para los Llegados en la Infancia (DACA) en educación superior y trabajo. Se anima a participar a empleadores, proveedores de servicios sociales y educadores. Los oradores panelistas incluyen: Juan Carlos Cerda, Texas Business Immigration Coalition; Michele Bobadilla, University of Texas – Arlington; Candy Marshall, theDream.US; Laura Collins, George Bush Presidential Center

Bit.ly/welcomingdaca

El Grito: Celebrando el Día de la Independencia de México

6 - 7:30 p.m.

El Cónsul General de la Torre del Consulado de México patrocinará una celebración virtual en honor al Día de la Independencia de México.

Facebook.com/ConsuladoGeneraldeMexicoenDallas

MIÉRCOLES
16
de Septiembre

Proclamación de la Semana de Bienvenida

9 a.m.

El alcalde de Dallas, Eric Johnson, leerá la Proclamación de la Semana de Bienvenida 2020 durante la reunión del Concejo Municipal.

Bit.ly/cityofdallastv

Clase de Baile Virtual de Zumba

5:30 - 6:30 p.m.

¡Únase al propio Marvin Jimu, Instructor Certificado de Zumba de Refugee Services of Texas, mientras nos guía en una clase virtual de Zumba!

Bit.ly/virtualzumbaclass - Es necesario registrarse

 @DallasWCIA

 @Dallas_WCIA

JUEVES
17
de Septiembre

Premios de Viaje de Inmigrantes y Celebración de la Semana de Bienvenida

7 - 8 p.m.

Honrando a los líderes del DFW que han defendido la inclusión de los inmigrantes.

Bit.ly/immigrantjourneyawards

SABADO
19
de Septiembre

Taller de Ciudadanía

9 a.m.

Aprenda a completar su solicitud N-400 para la ciudadanía. Reciba asistencia de abogados voluntarios de inmigración y representantes acreditados por el Departamento de Justicia (DOJ). Para obtener más información, comuníquese con Lourdes Vargas, lvargas@ccdallas.org, 469-822-1992. Para ser voluntario, envíe un correo electrónico a Jessica Hernandez a jhernandez@ccdallas.org.

Ccdallas.org/citizenship

#creandonuestrohogarjuntos #dallasdalabienvendida

La traducción y la interpretación están disponibles en varios idiomas. Comuníquese con christina.dasilva@cityofdallas.com 24 horas antes del evento para que la ciudad de Dallas pueda hacer arreglos.



Communications, Outreach & Marketing
Media Requests
Sept. 02 – Sept. 07

Date Submitted: 09/02/20

Topic: Botham Boulevard

Inquiry: NBC 5 Reporter Jack Highberger inquired about the push to rename Lamar Street to Botham Boulevard and the renaming process. COM provided the tentative schedule to allow for all notification requirements between hearings, which is SRC-September 03, CPC-October 15 and CC-December 09.

Submitted By: Deme Jackson (Sustainable Development and Construction)

Media Entity: Jack Highberger (NBC 5)

Date Submitted: 09/02/20

Topic: Scooters Halted in Dallas

Inquiry: Jacob Vaughn with the Dallas Observer asked about specific statistics regarding scooter use, how the temporary removal would make the city safer and if scooters were a factor in a shooting in Deep Ellum on Aug 28. In response, we connected Mr. Vaughn with DPD to answer certain public safety questions that they are the subject matter experts on.

Transportation shared the Dockless Vehicle ordinance with Mr. Vaughn and issued the following statement: There are issues with the Dockless Vehicle ordinance being obeyed. According to the ordinance, no one under 18 can rent scooters. From a safety standpoint, it is the vendor responsibility, ensure that and all other parts of the ordinance are followed.

Submitted By: Nichelle Sullivan (Transportation)

Media Entity: Jacob Vaughn, Reporter (Dallas Observer)

Date Submitted: 09/03/20

Topic: Council Amendments

Inquiry: Mr. Jaspers requested straw voting results of budget amendments Council voted on. He was referred to the City Secretary's Office & Office of the Budget as well as Council Memos when the document was ready for distribution. He was referred to the webpage below.

[https://dallascityhall.com/government/citymanager/Documents/FY19-20 Memos/FY-2020-21-Budget-Amendments-Results-of-Straw-Poll Memo_090420.pdf](https://dallascityhall.com/government/citymanager/Documents/FY19-20_Memos/FY-2020-21-Budget-Amendments-Results-of-Straw-Poll_Memo_090420.pdf)

Submitted By: Nichelle Sullivan (City Secretary/Budget)

Media Entity: Bret Jaspers, Reporter (KERA)

Date Submitted: 09/04/20

Topic: Dr. Marshal Isaacs interview request

Inquiry: Syeda Hasan with KERA requested to interview Dr. Marshal Isaacs, the medical director of Dallas Fire-Rescue, on the proposed expansion of the Dallas Police RIGHT Care team. COM looped in Dallas Fire-Rescue PIO Jason Evans, who coordinated the interview.

Submitted By: Catherine Cuellar (Dallas Fire-Rescue)

Media Entity: Syeda Hasan (KERA)



CITY OF DALLAS

Dallas Fire-Rescue Department
Media Requests: September 1st – 7th, 2020.

Wednesday, September 2nd: WFAA 8 (Maci Smith) - Putting in my usual request for wrecks/high water calls this morning between around 4am and 7am.

City Response - Dallas Fire-Rescue responded to at least 18 various types of accident in that time frame. There were no “High Water Incidents” in our response records.

Thursday, September 3rd: Fox 4 News (Rick Smith) – Can you please send us any details you have on an office building fire on Terre Colony Ct.? Thank you.

City Response – Just before Noon, Dallas Fire-Rescue units were dispatched to a 911 call for a structure fire at an office building, located at 1637 Terre Colony Court, after occupants in the building began noticing smoke coming from the vents in the building.

Firefighters discovered the source of the smoke to be an HVAC unit, which had suffered an unspecified electrical short, and sent smoke through the ventilation system and into the building itself.

The building was self-evacuated prior to DFR’s arrival; and even though there was no actual fire, crews stayed on scene to help clear smoke from the building.

Thursday, September 3rd: NBC 5 (Claire Cardona & Yona Gavino) – Does DFR have personnel staffing Marine 1 at Lake Ray Hubbard for the Labor Day holiday; and if so, what will they be looking for during their patrols?

City Response - DFR personnel from Station 39 will staff Marine 1, and Marine 1 reserve, on Saturday, September 5th - Monday, September 7th, from 10A – 10P.

DFR has no enforcement authority on the lake, but we work in conjunction with the Texas Game Wardens and DPD (who do) to try and keep the lake as safe as possible. There are certain locations that are more prone to emergency response, based on the things that lake-goers like to do in these locations, like water ski and operate jet skis.

The main reason we staff the units on the lake during these types of weekends is to cut down on the time it takes us respond to emergencies. Additionally, it influences the

attentiveness of everyone on the lake when a public safety presence is being prominently displayed.

Labor Day is among the busier holidays, because a lot of people view it as a last vacation before the end of the Summer.

Friday, September 4th: KERA Radio (Syeda Hassan) - I'm a reporter with KERA News, the local NPR station. I'm hoping to connect with Dr. Marshal Isaacs, the medical director of Dallas Fire-Rescue, for an interview on the proposed expansion of the Dallas Police RIGHT Care team. Would Dr. Isaacs be available to speak via Zoom or over the phone?

I'm available any time today as well as early next week. Please don't hesitate to contact my cell at 512-436-1359 with any questions. Thank you.

City Response – Coordinated a Teams Meeting with the reporter which included DFR's, EMS Deputy Chief, Tami Kayea, and MCHP/RIGHT Care Lieutenant, Isaac Gooch, along with DPD's Sergeant, Jennifer Wells and Parkland's Kurtis Young. The interview was done on the same day, at 1:00 p.m., but the air time is still TBD.

Saturday, September 5th: Sent the following information to all local news desks –
https://twitter.com/DallasFireRes_q/status/1302238047703101441?s=19

As of September 4th, @DallasFireRes_q is reporting that a total of 124 #firefighters and civilian employees have tested positive for #COVID19. 118 have fully recovered and returned to work, and 13 are in #quarantine for on and off-duty exposures.
@CityOfDallas #FlattenTheCurve

Saturday, September 5th: Sent the following information to all local news desks –
Good afternoon everyone,

Please see the following social media posts for information on DFR Wildland Firefighting Team members returning home from helping out with the fires in West Texas.

Please feel free to use the photos on Twitter and FB if you'd like to give it a mention.

Brief summary:

Went to Deep creek fire outside of Cisco, then reassigned to Smith Canyon Fire in Pecos county- approx 11300 acres. Sent 8 from DFD to work in a strike team with Members from Fort Worth, Cleburne, and Parker County ESD. Operations included

recon, fire control, mop up and patrol of fire area. Out for 7 days. Left Sunday, a very quick call out for assistance.

https://twitter.com/DallasFireRes_q/status/1302354793541890048?s=19

<https://www.facebook.com/340809029275626/posts/3418640771492421/?sfnsn=mo&xtid=3w8gWEIKX6VqhL23>

Monday, September 7th: WFAA 8 (Lance Conrad) - Good morning, I have been asked to find out if you know the response time for DFR to this in custody death call? Thanks, Lance



FOR IMMEDIATE RELEASE
September 6, 2020

FOR MORE INFORMATION CONTACT:
pio@dpd.dallascityhall.com

Deputy Chief Reuben Ramirez Discusses Andre Leshon Lee's Death in Custody Case (BWC Video Provided)

Police were called on August 28, 2020, at 10:54 p.m. to a home in the Pleasant Grove area after a man, Mr. Andre Leshon Lee jumped through the front window, grabbed a sharp object, threatened to kill the homeowner, and barricaded himself in one of the bedrooms. The police convinced the man to surrender and while waiting for DFR to transport him to a local hospital, Mr. Lee fell unconscious. Police administered CPR until DFR arrived. Mr. Lee's wife stated at the scene that her husband was high on cocaine. Mr. Lee passed away five days later on September 2, 2020, while at the hospital in police custody. The department is awaiting the toxicology report.

In compliance with the Dallas Police Department's new video release policy, we are releasing the video this afternoon. Tonya McClary of the Office of Community Police Oversight has reviewed the video in conjunction with the department and arrangements have been made for viewing by the family.

<https://youtu.be/gMtmWzDCEfs>

CAUTION: This email originated from outside of the organization. Please, do not click links or open attachments unless you recognize the sender and know the content is safe.

City Response - DFR's response time to the incident was 6 minutes and 43 seconds.

Monday, September 7th: Fox 4 News (Steven Young) - Jason: Do you know if the Dallas Fire Marshal shut down some Oak Cliff bar/restaurants Sunday night because of over capacity:

LC Lounge at 305 Centre Street, 2 one 6 Bar & Cocina at 212 S. Llewellyn and the Sunset Crab Shack at 534 Sunset Ave

City Response - DFR was checking for compliance with the executive order. These facilities were in violation of the order by operating under their current listed use; in addition the facilities were in excess of the listed occupant loads for the structures.

- **LC Lounge at 305 Centre Street**: The location has an occupant load of 68 (@100% occupancy) DFR counted 300 occupants inside the structure. The owner/operator received a citation.
- **2 one 6 Bar & Cocina at 212 S. Llewellyn**: The location has an occupant load of 145 (@ 100% occupancy) DFR counted 158 occupants inside the structure. The owner/operator received a citation.
- **Sunset Crab Shack at 534 Sunset Ave**: This location closed voluntarily, the owner owns both Sunset Crab shack & the 212 S. Llewellyn location.