

Memorandum



CITY OF DALLAS

DATE August 14, 2020

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – August 13, 2020**

Encampment Resolution Schedule August 10-14, 2020

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution the week of August 10-14. The schedule is attached.

Several new locations have been added for service after previous recurring encampment locations have been vacated due to repetitive service. All new sites will be included in OHS' strategy of repetitive cleaning of the known areas of the City with concentrations of encampments. Repetitive service to concentrations of encampments is a recognized strategy to ending the recurrence of encampments and to encourage encampment residents to accept shelter and services.

The OHS Street Outreach teams have continued to engage with individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization team will meet with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Please direct any questions to Kevin Oden, Interim Director of the Office of Homeless Solutions.

New Updates

Sign up to receive City of Dallas News Alerts right to your phone. Text **DALLAS NEWSENG** to **468311** to subscribe to Text News Updates in English or Text **DALLAS NOTICIAS** to **468311** to subscribe to Text News Updates in Spanish.

Resilient Dallas Strategy and Dallas Equity Indicator Webpages

Staff has completed the development of interactive webpages for the Resilient Dallas Strategy (https://dallascityhall.com/resilient_dallas) and the Dallas Equity Indicators (https://dallascityhall.com/equityIndicators_dallas). Each webpage allows users to explore each goal or indicator and review in-depth information as published in their respective documents, which are also readily available for download. The Resilient Dallas Strategy webpage provides the most current update on the status of action items and supplemental links to supporting documents. Staff is currently developing the plan to update the Dallas Equity Indicators to report the score for 2020 and will provide an update as information becomes available. Should you have any questions or concerns, please feel free to contact Genesis D. Gavino, Resilience Officer.

Funding Opportunity – Digital Navigators

The City of Dallas Office of Resilience is seeking non-profit agencies through an open application process to serve as subrecipients for the purpose of administering a Digital Navigators Program within the Dallas city limits to residents who have been impacted by

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COVID-19 and who are low income, which is defined as at or below 80% Area Median Income (AMI) under a short-term subrecipient agreement. Organizations should target populations that have been most impacted by COVID-19, including:

- Families with school-age children and adolescents
- Higher-education students
- Individuals who have lost employment or are otherwise income insecure
- Immigrant and refugee communities
- Residents living in the top 10 zip codes with highest percentage of households with no internet access (Zip Code information and map attached)
- Residents living in communities of concentrated poverty

Services will be administered using a lens that will advance racial equity whereby the organization considers specific community needs, historical and current lack of access or resources, and structural or institutional barriers that impact the targeted community. The application will close on August 24, 2020. To access this opportunity login or register on Bonfire, the City's online solicitation portal at: <https://dallascityhall.bonfirehub.com/login>. Should you have any questions or concerns specific to the RFA, please contact Gregory Hall (gregory.hall@dallascityhall.com), Senior Buyer, Office of Procurement Services. For general questions or concerns, please contact Genesis D. Gavino, Resilience Officer.

[Good Neighbor Meeting \(City of Dallas & The Bridge\):](#)

The City of Dallas and *The Bridge* resumed the monthly Good Neighbor Meetings as required by the Master Services Contract between the two entities. Staff from multiple departments and key partners participated in the call. Three residents were present on the call representing the Cedars Neighborhood Association. The Office of Homeless Solutions opened the meeting with an overview of recent accomplishments and recent service levels at the Kay Bailey Hutchison Convention Center Shelter location. *The Bridge* provided information on current service levels and compliance with the existing Good Neighbor Agreement, including the rehousing of 118 former guests of *The Bridge*, operating throughout COVID-19 at an 82% capacity level, and the redirection of 350 unsheltered homeless individuals within the Good Neighbor perimeter to the Kay Bailey Hutchison Convention Center Shelter for service. Additional updates were provided by Downtown Dallas Inc., the Stewpot, Dallas Police Department, and Dallas Code Compliance. Each entity provided current service availability and staffing levels to support persons experiencing homelessness in the downtown area. Should you have questions please contact Kevin Oden, Interim Director of Office of Homeless Solutions.

[MLK Back to School Event](#)

The Martin Luther King Jr. Community Center (MLKJCC, 2922 MLK Blvd.), will host its annual Back-to-School Drive on this Friday, August 14, from 10 am – 1 pm. More than 1,000 families have pre-registered to participate. Due to the ongoing COVID-19 pandemic and to ensure the safety of our community members and staff, the MLKJCC Back-to-School Drive will be drive-thru and touchless. Families of school-aged children will receive

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socks, underwear, t-shirts, uniforms, hygiene kits, masks, backpacks, prepackaged school supplies, ear buds, draw string bags, coloring books, folders, binders, water bottles, spiral notebooks, fresh produce, and more. For more information, contact Office of Community Care Director, Jessica Galleshaw.

[City of Dallas Emma Lazarus Resilience Fund – Cash Assistance for Immigrants and Refugees](#)

The Office of Welcoming Communities and Immigrant Affairs (WCIA) has partnered with the Open Society Foundations and Communities Foundation of Texas to establish the City of Dallas Emma Lazarus Resilience Fund, a public-private effort to provide \$500,000 in direct cash assistance to Dallas immigrant and refugee individuals and families who are ineligible for federal COVID-19 relief programs. Funding will be disbursed through selected non-profit organizations to provide one-time support of \$500 – \$1,000 per family. The non-profit application opened on August 3rd and will close on August 21st. Interested non-profits may apply for the funds at the following link: <https://www.cftexas.org/apply-for-a-grant>. Donations to the fund may be made at the following link: <https://portal.cftexas.org/emmalazarusresiliencefund>. More information can be found on WCIA's [webpage](#). Should you have any questions, please contact Liz Cedillo-Pereira, Chief of Equity and Inclusion.

[Bureau of Vital Statistics Now Offering Drive-Up Services](#)

The Bureau of Vital Statistics is now offering birth certificates and death records using a drive-up model. Clients seeking home birth registrations, birth records and death records can contact the Bureau of Vital Statistics team at 214-670-3092 or visit www.dallasvitalstatistics.com to access the application forms and directions on how to schedule an appointment. Clients can send in all required documentation electronically beforehand and then pick up their records at the designated time. Staff will safely deliver their requested documents to their vehicle in the Central Library parking garage. Clients who will not be arriving in a vehicle can communicate with staff for an alternative contactless pick up option.

In order for this model to work, it is critically important that clients communicate with Vital Statistics staff and submit required documentation prior to arriving at the library. Since the closure of City facilities due to COVID-19, Bureau of Vital Statistics has only serviced requests from funeral directors, online and those received in the mail. These service options will remain available. If you have any questions, please contact Office of Community Care Director, Jessica Galleshaw.

[Dallas Morning News reflects on Transformation of Dallas Animal Services](#)

As Dallas Animal Services (DAS) celebrates the annual “Clear the Shelters” promotion this August, Sharon Grigsby, of the Dallas Morning News, wrote an article about the fee-waived event and DAS in general. DAS will be waiving fees throughout the entire month of August for Clear the Shelters. Should you have any questions or concerns, please contact Ed Jamison, Director of Dallas Animal Services.

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To learn more and adopt online at dallasanimalservices.org. Read about this transformation at: <https://www.dallasnews.com/news/commentary/2020/08/06/i-once-called-clear-the-shelters-a-feel-good-gimmick-heres-what-changed-my-mind/>

Look Ahead

City Council Briefings

August 19, 2020

- FY 2020-21 Budget: One Dallas: Responsible Equitable Accountable Legitimate (R.E.A.L.) Change and R.E.A.L. Action, Part 2
- Update on the COVID-19 Budget

September 2, 2020

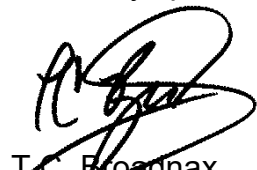
- 2020 CENSUS Briefing
- Dallas Housing Authority Annual Update
- Budget Workshop – Consider Amendments

Media Inquiries

As of August 10, 2020, the City has received media requests from various news outlets regarding the following topics:

- MRAP updates
- Property on 9500 S. Central Expressway
- Emma Lazarus fund
- DFR and DPD Pull Man from Bachman Lake
- DFR Pulls Body from Trinity River
- Firefighters Battle 3-Alarm Fire in Southwest Dallas
- Fire Destroys Northwest Dallas Business
- DFR and Game Warden Search for Missing Jet Skier in Lake Ray Hubbard
- Man Dies After Jumping Into Lake Ray Hubbard from Overpass

Please see the attached document compiling information provided to the media outlets for the August 4, 2020 – August 10, 2020 for your reference. Should you have any questions or concerns, please contact Kimberly Bizzor Tolbert, Chief of Staff.



T.C. Broadnax
City Manager

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c: Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizar Tolbert, Chief of Staff
Majed A. Al-Ghafry, Assistant City Manager
Jon Fortune, Assistant City Manager

Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Aleqresh, Chief Innovation Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

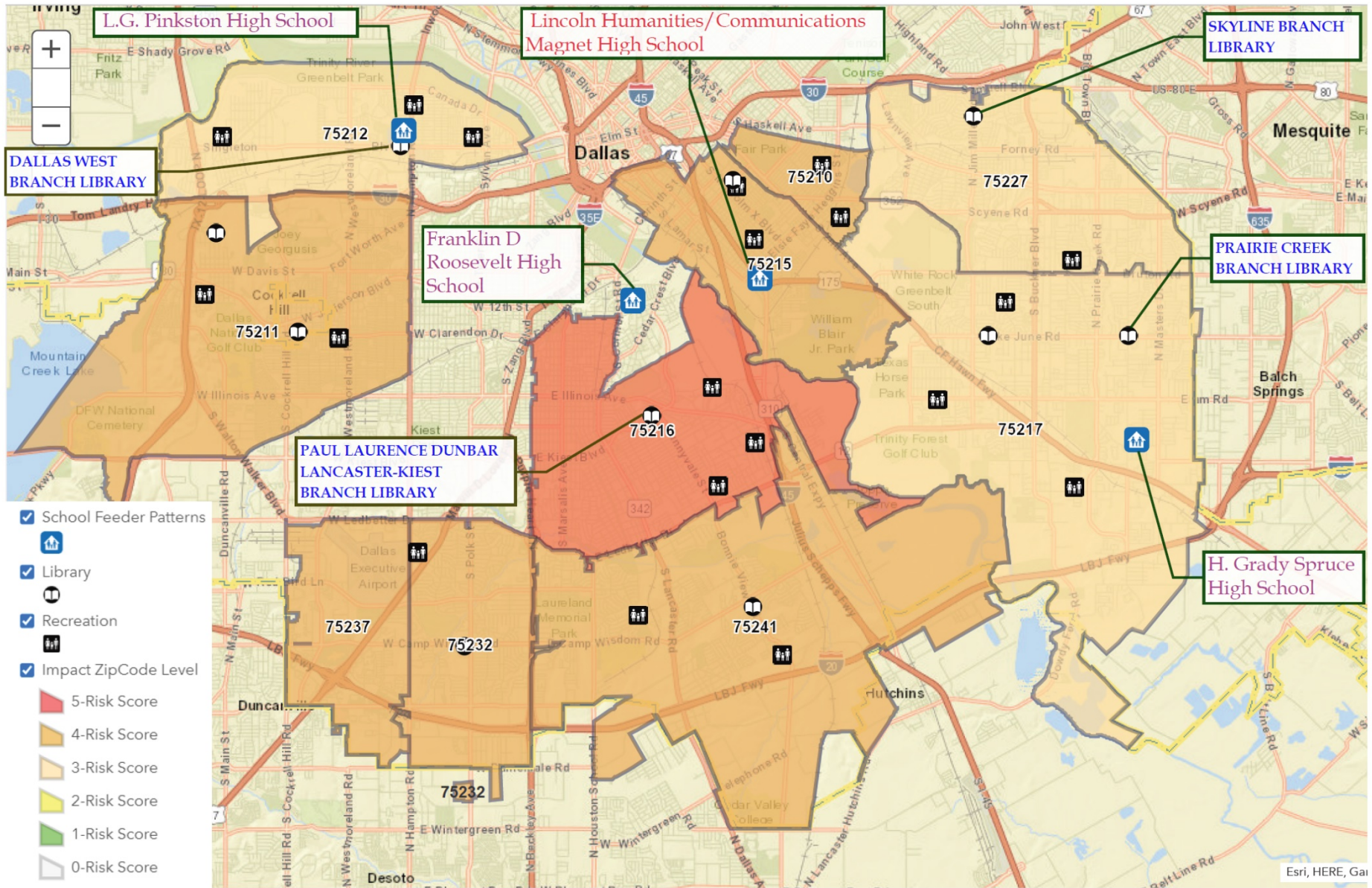
LOCATION	DIVISION
Monday, August 10th	
5600 LAMAR ST	South
1700 CHESTNUT ST	South
1700 BAYLOR ST	South
2600 DAWSON AVE	South
2600 LOUISE AVE	South
1800 SOUTH BLVD	South
75/N CENTRAL EXPRESSWAY AND 635/LBJ UNDERPASS (BOTH SIDES)	North
75/N CENTRAL EXPRESSWAY AT FOREST LANE	North
FRANKFORD AND STONEHOLLOW	North
FRANKFORD AND GIBBONS	North
Tuesday, August 11th	
None	South
E NORTHWEST HIGHWAY AND SHILOH ROAD	
635/LYNDON B JOHNSON AND TI BOULEVARD	North
75/N CENTRAL EXPRESSWAY AT ROYAL LANE	North
ROYAL LANE AT MANDERVILLE DRIVE	North
75/ N CENTRAL EXPRESSWAY AND FOREST LANE	
FOREST LANE AND STULTS ROAD	
Wednesday, August 12th	
1800 SOUTH BOULEVARD	South
2300 COOMBS St	South
I-30 & CESAR CHAVES (EAST BOUND)	South
ELSIE FAYE HEGGINS AND SOUTH CENTRAL EXPRESSWAY	South
1-20 AT BONNIE VIEW RD	South
W NORTHWEST HIGHWAY AT HARRY HINES	North
2300 W NORTHWEST HIGHWAY	North
Thursday, August 13th	
1500 S LAMAR	South
2530 COMMERCE	South
EAST RL THROXTON & S. MUNGER	South
500 S. HASKELL	South
500 S. PEAK	South
US 67 & POLK ST	South
35/STEMMONS AT ROYAL LANE	North
35/STEMMONS AT WALNUT HILL LANE	North
35/STEMMONS AT MOCKINGBIRD LANE	North
35/STEMMONS AT MEDICAL DISTRICT DRIVE	North
35/STEMMONS AT CONTINENTAL	North
183/ JOHN WEST CARPENTER AT MOCKINGBIRD LANE	North
WEST NORTHWEST HIGHWAY AND DENTON DRIVE	North

635/LYNDON B JOHNSON AT JOSEY LANE	North
635/LYNDON B JOHNSON AT WEBB CHAPEL ROAD	North
Friday, August 14th	
1500 HARWOOD ST	South
500 CONTINENTAL AVE	South
2700 CANTON ST	South
2600 TAYLOR ST	South
75/NORTH CENTRAL EXPRESSWAY AT HALL STREET	North
45/CENTRAL AT ROSS AVENUE	North
45/CENTRAL AT LIVE OAK STREET	North
45/CENTRAL AT PACIFIC AVENUE	North
WOODALL RODGERS AT FIELD STREET	North
WOODALL RODGERS SERVICE ROAD-SOUTHBOUND AT 45/CENTRAL	North

Data Related to Internet Needs

Zip	% of households with no internet access	Recreation Center	Library	HS Feeder Pattern
75216	53.96	CUMMINGS	PAUL LAURENCE DUNBAR LANCASTER-KIEST BRANCH LIBRARY	Franklin D Roosevelt High School
		FRUITDALE		South Oak Cliff High School
		JOHN C PHELPS		
75241	47.71	TOMMIE M ALLEN	HIGHLAND HILLS BRANCH LIBRARY	South Oak Cliff High School
		SINGING HILLS		Wilmer-Hutchins High School
75210	48.39	J J CRAFT		James Madison High School
		LARRY JOHNSON		Lincoln Humanities/Communications Magnet High Sch
75215	44.12	MARTIN LUTHER KING JR	MARTIN LUTHER KING JR LIBRARY/LEARNING CENTER	James Madison High School
		EXLINE		Lincoln Humanities/Communications Magnet High Sch
75237	44.12			David W Carter High School
75217	42.85	UMPHRESS	PLEASANT GROVE BRANCH LIBRARY	H Grady Spruce High School
		JANIE C TURNER	PRAIRIE CREEK BRANCH LIBRARY	Seagoville High School
		FIRESIDE		W W Samuell High School
75232	41.28	THURGOOD MARSHALL	POLK-WISDOM BRANCH LIBRARY	David W Carter High School
75212	39.34	ANITA MARTINEZ	DALLAS WEST BRANCH LIBRARY	L G Pinkston High School
		NASH DAVIS		
		JAYCEE ZARAGOZA		
75211	37.61	MARTIN WEISS	ARCADIA PARK BRANCH LIBRARY	Justin F Kimball High School
		ARCADIA	COCKRELL HILL PUBLIC LIBRARY	L G Pinkston High School
				Moises E Molina High School
				Sunset High School
75227	34.05	PLEASANT OAKS	SKYLINE BRANCH LIBRARY	Skyline High School
				W W Samuell High School

Libraries & Recreation Centers in zip codes having low Internet access



Communications, Outreach & Marketing
Media Requests
Aug 4 – Aug 10

Date Submitted: 8/05/2020

Topic: Univision- COVID-19 MRAP Inquiry

Inquiry: On August 5, 2020 Univision Reporter Rodolfo Maya asked if the city was accepting any new Mortgage and Rental Assistance Program applications. I advised him the City of Dallas' Mortgage and Rental Assistance Program closed in May. However, the City partnered with local nonprofits to provide funding for a new Emergency Short Term Rental Assistance program. Please watch tomorrow's COVID-19 Ad Hoc Committee meeting at bit.ly/cityofdallastv for more details about the forthcoming program.

Submitted By: Nichelle Sullivan (Housing and Neighborhood Revitalization)

Media Entity: Rodolfo Maya (Univision)

Date Submitted: 8/06/2020

Topic: 9500 S. Central Expressway Inquiry

Inquiry: On August 6, Julie Thibodeaux of Green Source DFW shared a query regarding the property at 9500 S. Central Expressway. We shared a previous press release the city distributed in June that would address concerns with Ms. Thibodeaux. The press release was entitled: City of Dallas statement regarding property on 9500 block of S. Central Expressway

Submitted By: Nichelle Sullivan (Office of Environmental Quality & Sustainability)

Media Entity: Julie Thibodeaux (Green Source DFW)

Date Submitted: 8/06/2020

Topic: Telemundo/NBC COVID -19 MRAP Inquiry

Inquiry: On August 6, Ariana Figuera with Telemundo/NBC shared a series of questions inquiring about current programs available for rental and mortgage assistance for those affected by the pandemic as well as data that can be shared about the quantity of people that are facing evictions and/or that have requested housing assistance. I advised her to view the COVID-19 Ad Hoc Committee presentation streamed on city channels to learn more about the city's upcoming assistance plans and referred her to contact local nonprofits that are offering assistance. I advised she may also refer to and download presentations on the City of Dallas' website.

Submitted By: Nichelle Sullivan (Housing and Neighborhood Revitalization)

Media Entity: Ariana Figuera (Telemundo/NBC)

Date Submitted: 8/6/2020

Topic: Emma Lazarus Resilience Fund

Inquiry: Univision reporter Cynthia Lemus wanted an update on the Emma Lazarus Resilience Fund program. COM send her the FAQs and forwarded her the email that Communities Texas of Foundation sent regarding the announcement of nonprofit application submissions and the deadline.

Submitted By: Demeshia Jackson (Welcoming Communities and Immigrant Affairs)

Media Entity: Cynthia Lemus (Univision)

Date Submitted: 8/6/2020

Topic: Building Permit Process Concerns

Inquiry: Dallas Morning News reporter, Steve Brown reached out regarding calls from builders and developers about problems with the building permit process at the city and wanted to know

if the City was aware of it and working to resolve it. Sustainable Development and Construction was aware of the issue and is diligently working on continued improvements and is adjusting staff resource assignments to meet the needs of residents and the construction industry.

Submitted By: Demeshia Jackson (Sustainable Development and Construction)

Media Entity: Steve Brown (Dallas Morning News)

Date Submitted: 8/06/2020

Inquiry: Affirmatively Furthering Fair Housing Rule cancellation

Topic: Dallas Morning News reporter, Ryan Sanders was interested in interviewing Chief Cedillo-Pereira regarding about HUD's recent decision to rescind the Affirmatively Furthering Fair Housing (AFFH) rule and how it will impact Dallas. The interview was cancelled due to the reporter's reassignment. COM will continue to work with Fair Housing and Human Rights to develop media talking points for future related media inquiries.

Submitted By: Demeshia Jackson (Office of Fair Housing and Human Rights)

Media Entity: Ryan Sanders (Dallas Morning News)

Date Submitted: 8/7/2020

Topic: Clear the Shelter event

Inquiry: KRLD Radio host, David Rancken inquired about an interview with Dallas Animal Services (DAS) to discuss the Clear the Shelter event. COM forward the request to DAS PIO Leah Backo who coordinated the interview.

Submitted By: Demeshia Jackson (Dallas Animal Services)

Media Entity: David Rancken (KRLD Radio); Nataly Keomoungkhoun (DMN)



CITY OF DALLAS

Dallas Fire-Rescue Department
Media Requests: August 4th – 10th, 2020.

Saturday, August 8th: All Local News Media – Do you have any information you can provide on a water rescue taking place near Bachman Lake?

City Response - At 16:41 Dallas Fire-Rescue responded to a 911 call for a water rescue, after someone called stating that an unidentified male walked into Bachman Lake, went under and never resurfaced.

The reported location was 2807 Bachman Drive. When firefighters arrived at the location they observed multiple police officers already pulling the man's unresponsive body from the water. Paramedics began life-saving measures on the man before transporting him to a local hospital where his current condition is unknown.

All follow-up questions regarding this incident, as well as the patient outcome, should be directed to DPD.

Saturday, August 8th: All Local News Media – Can you provide Information on a water rescue with a boat on Westmoreland and W. Mockingbird Ln?

City Response - At 17:47 Dallas Fire-Rescue responded to a 911 call after someone spotted what looked like a body floating in the Trinity River, at North Westmoreland Road and West Mockingbird Lane.

Crews were able to determine that it was in fact a dead body and began the process of extracting it. Firefighters removed the body from the water around 19:00 and transferred custody to the medical examiner.

Please direct all follow-up questions to DPD.

Sunday, August 9th: All Local News Media - What info can you share on this 2 alarm?

Dallas, TX (Dallas County)| 2 Alarm Fire| N Beckley St & 7th St| CMD request 2nd alarm for a vacant 2 story apartment building with fire showing.| 09:28

City Response - At 08:56 Dallas Fire-Rescue responded to a 911 call for a Smoke Odor in the area, surrounding the 400 block of North Beckley Avenue, in Southwest Dallas.

When firefighters arrived in the area, they found smoke coming from a vacant two-story commercial structure, at 421 North Beckley Avenue. Firefighters made their way inside the structure and conducted an extensive search for the source of the smoke. Using hand-tools they uncovered fire smoldering within the floor and wall spaces throughout the building. Unfortunately, the extent of the spread was far more than what could be visualized; and after second and third alarms were transmitted for manpower, flames became visible from the second floor of the structure.

Between 60 and 70 firefighters responded to the scene. Using ladder pipes and hand-lines, they worked for over three hours before declaring the fire extinguished just after Noon. Thankfully, there were no reported injuries, as DFR's Safety Officer incorporated measures, to include the response of the Box 4 Fire Buffs, to ensure personnel were properly monitored, cooled, hydrated and rotated throughout the course of the response.

According to investigators, the location was vacant with renovation plans reportedly in the future. Unfortunately, the damage to the building was so severe, that Incident Command deemed it unsafe for entry and requested heavy equipment to tear the remainder of the building down.

Investigators are working with building owners and possible witnesses to determine how the fire might have started, but the cause is currently undetermined.

Sunday, August 9th: Fox 4 (Steve Young), NBC 5 (Karen Ballesteros) and WFAA 8 (Lourdes Vazquez) - Can you provide Information on a 2 alarm fire at 3100 QUEBEC ST?

City Response - At 17:35 Dallas Fire-Rescue units were assigned to a 911 call for structure fire at a business, located on the 4800 block of Reading Street, in Northwest Dallas.

When firefighters arrived at the large one-story commercial structure, they observed fire coming through the roof. The fire was already in its advanced stages as a partial roof collapse resulted in suppression efforts going defensive early in the process. Approximately 40 – 45 firefighters are still in the process of extinguishing the fire; but thankfully, there have been no injuries reported.

The building is the home of multiple businesses. Investigators believe the fire originated in a furniture manufacturing business, but the exact cause is undetermined.

Sunday, August 9th: WFAA 8 (Lourdes Vazquez) - Can you provide Information on a water rescue at 600 Cooke Dr.?

City Response - At 19:17 Dallas Fire-Rescue responded to an 911 call for a Water Rescue, at Lake Ray Hubbard, after a group of jet skiers reported one of the individuals from the group missing after docking at John Paul Jones Park.

DFR and the Texas Game Wardens are searching the area where the man is believed to be; but will terminate search efforts when the sun goes down.

The Game Warden will take lead in search efforts going forward.

Monday, August 10th: WFAA 8 (Mike Pool) - What is the latest on the search for a possible drowning victim in LRH?

City Response – At 08:15 DFR, in coordination with the Game Warden resumed their search for the jet-skier who went missing on Sunday, August 9th. Crews conducted a grid search of the area, north of Interstate 30, between I-30 and George Bush, where the individual was last seen.

Sent the following response at 20:00 – The search went on until 18:00 with no success. DFR and the Game Wardens will resume search efforts tomorrow.

Monday, August 10th: NBC 5 (Cynthia Garcia and Don Peritz) - Just checking to see if you can tell me about this water rescue with boat at 600 Cooke Dr.

City Response – At 10:59 Dallas Fire-Rescue units were dispatched to a 911 call for a water rescue at Lake Ray Hubbard after a man was spotted in highway surveillance footage parking his car on the side of George Bush and jumping into the waters below. Marine 1, which was already helping conduct search efforts for a missing jet skier from the previous day, responded to the location and found the deceased man in the water. They recovered his body from the lake, and brought it back to shore where they turned him over to the proper authorities.