

Memorandum



CITY OF DALLAS

DATE September 18, 2020

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – September 17, 2020**

[Encampment Resolution Schedule September 14 - 18, 2020](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution the week of September 14-18th.

Several new locations have been added for service after previous recurring encampment locations have been vacated due to repetitive service. All new sites will be included in OHS' strategy of repetitive cleaning of the known areas of the City with concentrations of encampments. Repetitive service to concentrations of encampments is a recognized strategy to ending the recurrence of encampments and to encourage encampment residents to accept shelter and services.

The OHS Street Outreach teams have continued to engage with individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization will meet with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Please direct any questions to Kevin Oden, Interim Director of Office of Homeless Solutions.

New Updates

[California Wildfire Deployment](#)

DFR's Wildland team was assigned to the August Complex fire, West zone, the morning of September 14.. Due to the size of the area of the fire, there have been multiple fire camps established. Upon checking in, they assigned the DFRstrike team to division Tango Tango (TT) on the Fireline. Due to the steep grades and winding roads to get to the area, it takes approximately 2 hours or more to get from the fire camp to our assigned location. DFRworked the Fireline in the steep areas, conducted multiple operations simultaneously, positioned hose lines, and established a water shuttle operation to assist in holding the Fireline while putting out fires in critical areas. Our DFR team responded well and received very high and well-earned praises from Cal Fire, and the division supervisors, on the actions they performed. All are in good spirits and are ready for the next operational period. Please join me in thanking our DFR Wildland team for their hard work and efforts with this critical deployment.

[2021 Pre-Enrollment Benefit Information Sessions](#)

We have some exciting improvements and enhancements for our 2021 Health Benefits!

- New medical plans with BCBSTX
- New dental plan administrator, same dental coverage options
- New vision plan option offering improved coverage
- And more!

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This year, Open Enrollment is **ACTIVE**: You must elect or decline 2021 health benefits. Otherwise, your current benefit elections will end on December 31, 2020, and you will have no coverage in 2021. As a reminder, **enrollment for 2021 benefits kicked off this week on September 14 and will run through, September 27.**

We are offering pre-enrollment information sessions virtually via Microsoft Teams. Multiple meeting dates and times will be offered in both English and Spanish. Click [here](#) to view the schedule of information sessions.

See attached presentation for full details about our 2021 Health Benefits.

Contact the Benefits Service Center at 214-671-6947 (option 1) or hrbenefits@dallascityhall.com with questions or if you need assistance

[Procurement Opportunities](#)

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ1945	Brownwood Park-Erosion Control Improvements, by Park and Recreation Department
BXZ20-00014653	Executive Search Firm- Chief of Police
BR20-00013994	International Protocol Services
BQ20-00014532	Law Enforcement Equipment
BL20-00014537	Load and Haul Out of Shingles and Related Debris
BV20-00014531	Sale of Scrap Metal
BI20-00014578	Sand Trap, Grease Trap, Interceptor and Septic Tank Cleaning Service

For citywide opportunities for the current quarter, we invite you to review the [Procurement Quarterly](#), published on the OPS [website](#).

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/suppliers on open procurements. Should you have any questions, please contact Chhunny Chhean, Director of Procurement Services.

[Able Pump Station LEED Certification and 2020 Engineering News Record Award](#)

In addition to several national recognitions of Dallas Water Utilities' (DWU) Water and Wastewater Treatment plants this year, DWU's Able Stormwater Pump Station recently received LEED Certification and the 2020 Engineering News Record (ENR) Water/Environment Best Project Award for the Texas & Louisiana region

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(AR/LA/MS/OK/TX). LEED certification is obtained for facilities that demonstrate energy and water use conservation through sustainable design features and materials. The 2020 ENR Water/Environment Best Project Award announcement is the culmination of a year-long effort put forth by members of the construction industry to judge the various stages of the contest using five criteria, including safety, innovation and teamwork. The project winners represent the pinnacle of design and construction achievement in their respective categories from across the U.S. over the past year. As an award recipient, the project will be considered for ENR's national Best of the Best Awards and will be featured in the September 28 – October 5, 2020 issue of *ENR Texas & Louisiana*. Should you have any question, please contact Lowery Terry, Director of Dallas Water Utilities.

[ForwardDallas Neighborhoods Summit POSTPONED to October 17, 2020](#)

Note that this event has been rescheduled from September 19, 2020 to allow for greater inclusion. The Planning & Urban Design Department will now host this event on Saturday, October 17, 2020 from 10:00 am to 2:00 pm to kick off the year-long process of updating the ForwardDallas Comprehensive Land Use Plan. Dallas neighborhood leaders, aspiring leaders and residents interested in working together to make Dallas a better place are invited to learn about the planning process and how to get involved. The event will include a variety of sessions: Introduction to the Comprehensive Land Use Plan; Community Transformation Roadmap; Data is Power; Land Use Basics; Area Planning: From the City to Your Neighborhood; Homeowners Guide to the Property Tax System and; Protect Your Property Assets. It will feature speakers from City of Dallas, UNT College of Law and Dallas County Appraisal District. English and Spanish flyers are attached – we appreciate your assistance with spreading the word. For more information please visit the event [website](#) or contact Peer Chacko, Director of Planning and Urban Design.

[Juanita Craft House partnership with Junior League of Dallas](#)

The Junior League of Dallas (JLD) recently announced that its Centennial Anniversary project will be the restoration of the Juanita J. Craft Civil Rights House & Museum in South Dallas. Ms. Craft was one of the most significant civil rights figures in Texas and the second African American woman to serve on the Dallas City Council, and her house is under the care of the Office of Arts and Culture (OAC). Through the Centennial Anniversary project, JLD will partner with OAC to fundraise for much-needed renovations and reopening the museum to the public with educational programming and enhanced community partnerships. For more information, reach out to Director of the Office of Arts and Culture Jennifer Scripps.

[Dallas Police Department Starlight Locations](#)

On September 22, 2020, the Dallas Police Department in partnership Safer Dallas and Motorola will add the below four additional locations to the Starlight proof of concept. The Dallas Police Department has tentatively scheduled a press conference at Forest & Audelia on September 22, 2020 at 10:30AM regarding the new locations.

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New Starlight Locations:

[2944 N Buckner Blvd, Dallas TX](#) (Chevron) @ Peavy Road
[9770 Forest Lane, Dallas, TX](#) (American Dollar Plus store) Bent Creek Center
[9798 Forest Lane, Dallas, TX](#) (EZ Trip Food Store) at Bent Creek Center
[9791 Forest Lane, Dallas, TX](#) (Chevron Gas Station)

Look Ahead

City Council Briefings

October 7, 2020

- Community Transformation Roadmap
- Community Police Oversight Board Mid-Year Report
- Bond Program Update

October 21, 2020

- Convention Center Master Plan Update

November 4, 2020

- Infrastructure Management Plan

Media Inquiries

As of September 14, 2020, the City has received media requests from various news outlets regarding the following topics:

- DWU Unserved Water Inquiry
- Various topics regarding police
- Public works interview request
- COVID-19 Violations
- DMN - Code inspections in Deep Ellum
- Univision 23 - Electrical Permit
- WFAA - Aerial mosquito spraying
- Zoning Inquiry
- Man, and Child Safe After Being Swept Away in Rushing Waters
- DFR Sees Spike in Accidents and High-Water Calls During All Day Storms
- DFR Sends 13 to California to Help with Wildfires
- Annual 9/11 Remembrance Ceremony Held by DFR Fire Stations
- DFR and DPD Personnel Recue Woman from Trinity River
- Four Families Displace After Northeast Dallas Apartment Fire
- DFR Confirms 131 Members Total Have Tested Positive for COVID-19
- Fire Causes Evacuation, and Temporary Closure, of NorthPark Mall
- Letter Thought to Contain Unknown Substance Sends HazMat to City Hall

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Please see the attached document compiling information provided to the media outlets for September 8, 2020 – September 14, 2020 for your reference. Should you have any questions or concerns, please contact Kimberly Bizzor Tolbert, Chief of Staff.



T.C. Broadnax
City Manager

c: Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizzor Tolbert, Chief of Staff
Majed A. Al-Ghafry, Assistant City Manager
Jon Fortune, Assistant City Manager

Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Aleqresh, Chief Innovation Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

Encampment Resolution Schedule September 14-18, 2020

LOCATION	DIVISION
Monday, September 14th	
7401 Samuell Blvd	South
I-30 @ St Francis	South
I-30 @ Hunnicutt	South
5600 S Lamar St	South
2600 Hickory St	South
2600 Dawson St	South
1800 South Blvd	South
FRANKFORD AND GIBBONS	North
75/ N CENTRAL EXPRESSWAY AND FOREST LANE	North
75/ N CENTRAL EXPRESSWAY AND 635/ LYNDON B JOHNSON (Under Bridge)	North
75/ N CENTRAL EXPRESSWAY AND 635/ LYNDON B JOHNSON (Wooded Area)	North
Tuesday, September 15th	
1500 South Harwood	South
E R L Thornton & Munger	South
E R L Thornton & Peak	South
2500 Main	South
2500 Commerce	South
2600 Canton	South
2700 Taylor	South
675/ LYNDON B JOHNSON AND WALNUT HILL LANE	North
ROYAL LANE AT MANDERVILLE DRIVE	North
75/N CENTRAL EXPRESSWAY AT ROYAL LANE	North
E NORTHWEST HIGHWAY AND SHILOH RD	North
635/ LYNDON B JOHNSON AND TI BOULEVARD	Nor
Wednesday, September 16th	
175 @ St. Augustine Rd	South
2300 COOMBS Street	South
1700 Chestnut Street	South
I-20 @ Bonnie View	South
2600 Dawson Avenue	South
2600 Louise Avenue	South
35/STEMMONS AT ROYAL LANE	North
35/STEMMONS AT WALNUT HILL LANE	North
35/STEMMONS AT MOCKINGBIRD LANE	North
35/STEMMONS AT MEDICAL DISTRICT DRIVE	North
WEST NORTHWEST HIGHWAY AND DENTON DRIVE	North

635/LYNDON B JOHNSON AT JOSEY LANE	North
635/LYNDON B JOHNSON AT WEBB CHAPEL ROAD	North
35/ N STEMMONS FREEWAY AT EMPIRE CENTRAL	North
183/ JOHN WEST CARPENTER AT REGAL ROW	North
183/ JOHN WEST CARPENTER AT MOCKINGBIRD LANE	North
Thursday, September 17th	
Highway 67 & Polk	South
Highway 67 & Pentagon Parkway	South
E R L Thornton & Munger	South
2600 Canton	South
2700 Taylor	South
2326 HARCOURT STREET	North
Friday, September 18th	
45/CENTRAL AT PACIFIC AVENUE (Northbound)	North
WOODALL RODGERS AT FIELD STREET	North
WOODALL RODGERS SERVICE ROAD-SOUTHBOUND AT 45/CENTRAL	North



FORWARDDALLAS

NEIGHBORHOODS

SUMMIT

SATURDAY, OCT 17, 2020

10 A.M. - 2 P.M.

Virtual Event

Dallas Planning & Urban Design invites Dallas neighborhood leaders and residents to a virtual Summit to learn how to get involved in the ForwardDallas Comprehensive Land Use Plan Update. The way land is planned and used throughout the city affects the quality of all our lives.

Join us and Let's Plan Together!

Registration is required to attend:
forwarddallassummit2020.eventbrite.com

Questions? 214-671-8900 | pud@dallascityhall.com

Visit us online at **bit.ly/planningdallas**



FORWARDDALLAS

NEIGHBORHOODS SUMMIT

SÁBADO, 17 DE OCTUBRE

10 A.M. - 2 P.M.

Evento en línea

Planificación y Diseño Urbano invita a los líderes y residentes del vecindario de Dallas a aprender cómo participar en la Actualización del Plan Integral de Uso de la Tierra de ForwardDallas. La forma en que se planifica y utiliza la tierra en toda la ciudad afecta la calidad de todas nuestras vidas.

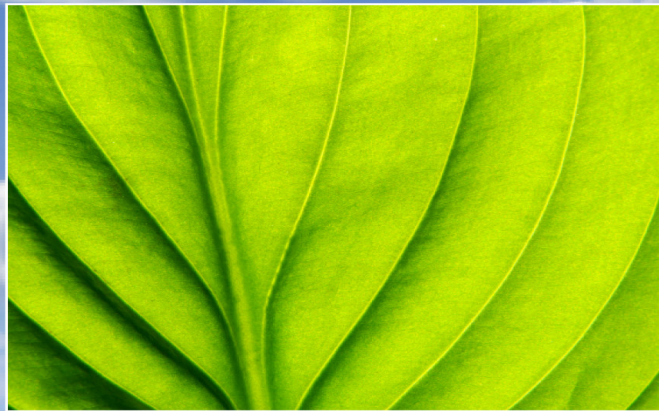
¡Únase a nosotros y planifiquemos juntos!

Es necesario registrarse para asistir:
fowarddallassummit2020.eventbrite.com

Preguntas? 214-671-8900 | pud@dallascityhall.com
Visítenos en línea en bit.ly/planningdallas



2021 EMPLOYEE BENEFITS



Open Enrollment for employees is September 14 – September 27, 2020.

Active Enrollment

- You must ACTIVELY enroll in benefits in order to have coverage for the 2021 plan year!
- If you do not enroll, your current benefit elections will end on December 31, 2020.
- REMINDER: If you choose to waive coverage, do so through EBC. If you do not enroll or waive coverage through EBC, the City will assume you do not want coverage for 2021.

This is the only time during the year you can make changes to your coverage unless you experience a qualifying life event

- Example: marriage, divorce, etc.
- Any changes to your benefit elections must be made within 31 days of the qualifying event.

How do I enroll?



City of Dallas

Must enter exact
address to
access site.



- **Online:** <https://standard.benselect.com/cityofdallas>
 - **Log in with your user name: first name.last name and your 4 digit birth year.**
 - (For example, if your name is John Smith and 4 digit birth year, your USER NAME would be john.smith1966)
 - **Your PIN is 6 digits, composed of the last 4 digits of your Social Security Number and the last two digits of your birth year.**
 - (For example, If the last 4 digits of your SSN are 1234 and you were born in 1966, your PIN would be 123466). You will be asked to change your PIN, after you log in for the first time. Be sure to make note of your new password for future use
 - **If you have logged in previously, you will use the credentials you created.**
 - **Having trouble accessing the system, contact EBC at 214-556-0971.**
- **By Phone with a Benefit Specialist**
 - **Call (214) 556-0971 Monday-Friday, 8:15 a.m. – 5:15 p.m.**
 - Benefit Specialists will be available starting September 14th

What do I need to enroll?



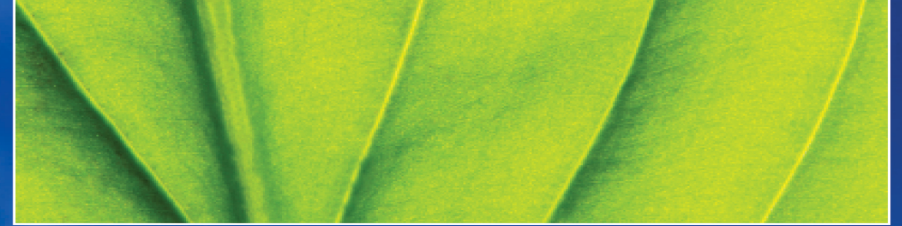
- **Supporting documentation required**
 - **If you add an eligible dependent who is not currently enrolled, you must provide supporting documentation (marriage license, birth certificate, etc.)**
 - Upload it from your computer during the online enrollment process (follow the on-screen instructions)
 - Send it from your Smartphone with the My Selerix app
 - Email it to yourenrollment@ebcoh.com
 - Fax it to (513) 371-5559
- **Questions about or assistance with enrollment?**
 - **Call (214) 556-0971 Monday-Friday, 8:15 a.m. – 5:15 p.m.**
 - Benefit Specialists will be available starting September 14th

Why Blue Cross Blue Shield of Texas?



The City of Dallas heard you and one of the many exciting changes the City wants to bring to you is medical coverage through Blue Cross Blue Shield of Texas (BCBSTX) effective January 1, 2021.

- **Greater network option choices**
- **Increased provider access**
- **Enhanced wellness & clinical resources**



Medical Benefits – Blue Cross Blue Shield of Texas (BCBSTX)



Blue Essentials PCP Plan



Network	Blue Essentials (In-Network Only)
Annual Deductible	
Individual	\$1,500
Family	\$3,000
Annual Out-of-Pocket Max	
Individual	\$6,350
Family	\$12,700
	You Pay
Preventive Care	\$0
Primary Care Physician	\$25 copay
Specialist	\$50 copay
X-Ray and Lab Work*	\$25 copay / \$50 copay
Urgent Care	\$40 copay
Emergency Room	\$300 copay plus 20% after deductible
Inpatient Hospital Care	20% after deductible
Outpatient Surgery	20% after deductible

Plan Highlights:

- **Copays for multiple services**
- **PCP must be selected to access benefits**
- **Referral needed for specialty care**

* For these services to be covered under your office visit copay, the lab or X-ray must be performed in and billed by your physician's office.

Blue Choice Copay Plan



Network	Blue Choice (In-Network Only)
Annual Deductible	
Individual	\$1,500
Family	\$3,000
Annual Out-of-Pocket Max	
Individual	\$6,350
Family	\$12,700
	You Pay
Preventive Care	\$0
Primary Care Physician	\$25 copay
Specialist	\$50 copay
X-Ray and Lab Work*	\$25 copay / \$50 copay
Urgent Care	\$40 copay
Emergency Room	\$300 copay plus 20% after deductible
Inpatient Hospital Care	20% after deductible
Outpatient Surgery	20% after deductible

Plan Highlights:

- **Copays for multiple services**
- **Enhanced network option**

*** For these services to be covered under your office visit copay, the lab or X-ray must be performed in and billed by your physician's office.**

Blue Choice HSA Plan



Network	Blue Choice (In-Network Only)
Annual Deductible	
Individual	\$3,000
Family	\$6,000
Annual Out-of-Pocket Max	
Individual	\$6,350
Family	\$12,700
	You Pay
Preventive Care	\$0
Primary Care Physician	20% after deductible
Specialist	20% after deductible
X-Ray and Lab Work	20% after deductible
Urgent Care	20% after deductible
Emergency Room	20% after deductible
Inpatient Hospital Care	20% after deductible
Outpatient Surgery	20% after deductible

Plan Highlights:

- You can open a health savings account (HSA).
- 2021 City of Dallas HSA contribution!
 - Individual: \$700
 - Family: \$1,700
- You pay all costs for care until your deductible is met.

NETWORK OPTIONS



Network	Blue Choice	Blue Essentials
Network Description	Blue Choice provides a broad network of providers and covers 80% of your eligible expenses after you have met the deductible. Out-of-network services are not covered.	Blue Essentials is a targeted, narrow network , with an emphasis on the most high-quality and cost-effective physicians. Out-of-network services are not covered.
Medical Plan	<u>Copay & HSA Plan</u>	<u>PCP Plan</u>

- **Blue Choice Copay and HSA plans include the enhanced benefit tier option**
 - **Regular BCBS in-network facility - plan pays 80% of your facility charges (after deductible)**
 - **Enhanced benefit facility – plan pays 90% of your facility charges at Baylor or Methodist Health Systems (after deductible)**
- **BE SURE TO CHECK IF YOUR DOCTOR IS IN-NETWORK.**
 - Go to www.bcbstx.com and click on the blue *Find a Doctor* box in the upper-middle portion of the screen.
 - Click on the *Search as Guest* box.
 - Click on *Search In-Network Providers* and answer the on-screen questions:

Active Employee Contributions



Blue Essentials PCP			
Salary Band	<\$44,000	\$44,000-\$66,000	\$66,001+
Employee Only	\$15.00	\$20.00	\$25.00
Employee + Spouse	\$209.00	\$221.50	\$234.00
Employee + Children	\$65.50	\$75.50	\$85.50
Employee + Family	\$229.00	\$244.00	\$259.00

Blue Choice Copay Plan			
Salary Band	<\$44,000	\$44,000-\$66,000	\$66,001+
Employee Only	\$32.50	\$37.50	\$42.50
Employee + Spouse	\$244.00	\$256.50	\$269.00
Employee + Children	\$100.50	\$110.50	\$120.50
Employee + Family	\$274.00	\$289.00	\$304.00

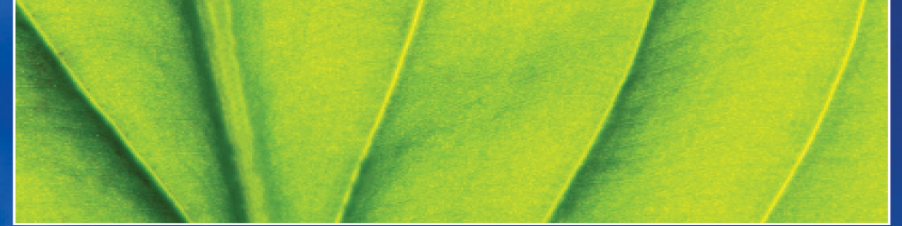
Full-time rates
Per paycheck (24 out of 26)
Rates Pending Council Approval

Blue Choice HSA Plan	
Employee Only	\$15.00
Employee + Spouse	\$209.00
Employee + Children	\$65.50
Employee + Family	\$229.00

30 Day Retail	Blue Essentials PCP Plan	Blue Choice Copay Plan	Blue Choice HSA Plan
Generic Medications	\$15 copay	\$15 copay	You pay 20% after medical deductible is met
Preferred Brand-Name Medications	\$40 copay	\$40 copay	You pay 20% after medical deductible is met
Non-Preferred Brand-Name Medications (Includes Specialty Drug Formulary)	\$75 copay	\$75 copay	You pay 20% after medical deductible is met

Additional Pharmacy Discounts

- **Free diabetes and hypertension medications for certain drug classes**
 - Available to **Blue Essentials PCP** and **Blue Choice Copay** plan members
- **Preventive Therapy Drug List (PTDL) also available for Blue Choice HSA plan members**



Pre-Tax Savings Accounts



Health savings account – Blue Choice HSA Plan Only



Coverage Level	Annual IRS Contribution Maximum	City Annual Contribution	Employee Contribution Maximum
Employee Only	\$3,600	\$700	\$2,900
Employee + Dependents	\$7,200	\$1,700	\$5,500
Catch-Up Contributions (age 55+)	\$1,000	-	\$1,000

TO BE ELIGIBLE FOR A HEALTH SAVINGS ACCOUNT:

- You must participate in an IRS-qualifying high deductible health plan (“HDHP”).
- You cannot be entitled to benefits under Medicare or “double-covered” under any other medical plan.
- You or your spouse cannot be enrolled in a Medical Spending FSA.
- You cannot be claimed as a dependent on another person's tax return.

NOTE: While you cannot participate in the City’s Medical Spending FSA, you *can* participate in the Limited Purpose FSA, which covers dental and vision expenses only.

Note: If you are currently enrolled in the Medical Spending FSA, all funds must be **completely exhausted** by December 31st to be eligible for a 2021 HSA.

*FUNDS ARE FULLY VESTED. PENALTIES APPLY IF USED FOR NON-QUALIFIED EXPENSES

Flexible Spending Accounts – HSA Bank



2021 Limited Purpose FSA

- Set aside pre-tax dollars for eligible dental and vision expenses only
- Contribute up to \$2,750 per year
- Members with an HSA are eligible for a Limited Purpose FSA
- **Eligible expenses:**
 - Dental expenses not covered by insurance (deductible, coinsurance)
 - Vision expenses not covered by insurance (copays, contacts, eyeglasses)
- Funds will not rollover year to year
- Must use funds by 03/15/21 grace period end date

2021 Medical FSA

- Pre-tax dollars for eligible medical expenses
- Contribute up to \$2,750 per year
- Those with an HSA are not eligible
- **Eligible expenses:**
 - Prescriptions
 - Deductibles
 - Co-payments
 - Coinsurance
 - Over-the-counter items with a doctor's prescription
- Funds will not rollover year to year
- Must use funds by 03/15/21* grace period end date
 - *Unless you are switching to the Blue Choice HSA plan, in which case you must use all funds by 12/31/21.

You must make FSA elections each year.

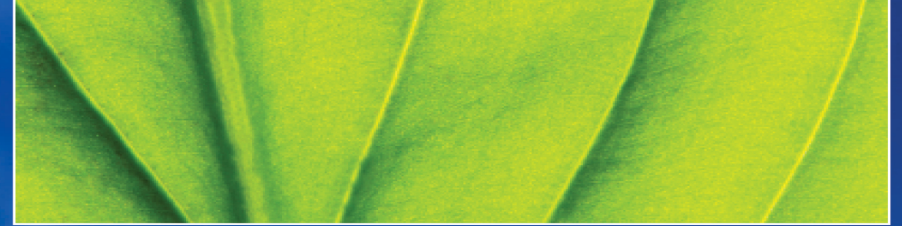
Flexible spending accounts – HSA Bank



2021 DEPENDENT CARE FSA

- Pre-tax dollars to pay for daycare and elder care expenses
- Contribute up to \$5,000 per year (or) \$2,500 if married filing separate returns
- Pay for certain expenses to care for dependents that live with you
- Covers childcare for children under age 13
- Can also be used for adult day care for senior citizen dependents that live with you, such as parents
- Excludes summer camps or long-term care for parents that live elsewhere, such as in a nursing home
- Funds will not rollover year to year - must use funds by 12/31/21
- If you have an HSA, you are also eligible for a Dependent Care FSA
- Must submit online or claim form for reimbursements

You must make FSA plan elections each year.



**Dental Benefits – Delta Dental
Vision Benefits – Davis Vision**



Dental



In-Network Benefits	Dental PPO (DPPO)	Dental HMO (DHMO)
Network	Plus Premier	DHMO Managed Care
Calendar Year Maximum (Does not apply to Diagnostic & Preventive Services)	\$1,750	Unlimited
Deductible (Applies to Basic and Major Services Only)	\$50 per person; \$150 per family	None
Preventive Services (Cleanings, Exams, Flouride, X-Rays)	100%	\$5 exam copay
Basic Services (Filling, Extractions, Anesthesia, Non-Surgical Periodontics)	80% after deductible	Per copay schedule
Major Services (Crowns, Dentures, Bridges, Endodontics, Surgical Periodontics)	50% after deductible	Per copay schedule
Orthodontia (Adult & Child)	50%	Per copay schedule
Orthodontia Maximum (Adult & Child)	\$1,750	\$1,750

Plan Highlights:

- **DPPO**

- If you use an out-of-network dentist, you are responsible for 100% of the amount the dentist charges that exceeds Delta Dental's network-negotiated fee.

- **DHMO**

- You **MUST** select a primary dental office to begin using your benefits.

- **LOCATE A PROVIDER AT:**

- **<https://www1.deltadentalins.com/individuals/find-a-dentist.html>**

Vision High Plan



Plan Feature	High Plan 2-Pair Benefit	Low Plan iDEALChoice
Benefits	2 pairs mix or match	Glasses or Contacts
Eye Exam Retinal Imaging	\$10 copay \$39 copay	\$10 copay \$39 copay
Frame Allowance OR Davis Vision Collection Frames	\$150 allowance plus 20% off balance OR covered-in-full frames at Visionworks locations	\$140 allowance plus 20% off balance OR covered-in-full frames at Visionworks locations
Lens Benefit		
Single Vision	Covered in full after \$10 copay	Covered in full after \$20 copay
Bifocal	Covered in full after \$10 copay	Covered in full after \$20 copay
Trifocal Lenticular	Covered in full after \$10 copay	Covered in full after \$20 copay
Contact Allowance		
Davis Vision Collection	\$10 copay, then covered in full up to 8 boxes	\$20 copay, then covered in full up to 4 boxes
Retail	\$130 allowance plus 15% off balance	\$130 allowance plus 15% off balance
Frequency Guidelines		
Exams	Once every January 1	Once every January 1
Frames	Once every January 1	Once every other January 1
Contacts or Lenses	Once every January 1	Once every January 1

Plan Highlights:

- **FREE frames at all Visionworks stores (excludes Maui Jim)**
- **In-Network Benefits online at Glasses.com, 1-800-Contacts, and Befitting**
- **Go to www.davisvision.com to find providers in your network (use client code 7955 for the High Plan or 9573 for the Low Plan).**



Say hello to our mobile app



Dental and Vision Rates



Per pay period rates (24 out of 26 checks)

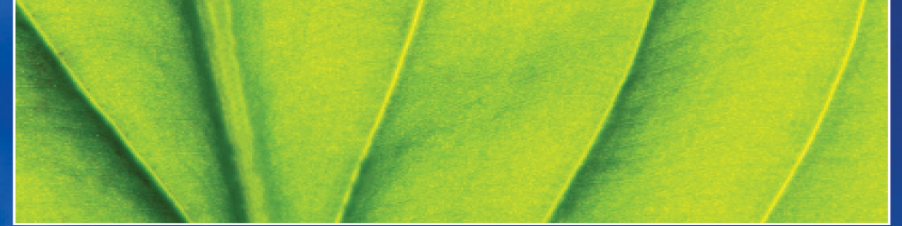
Rates Pending Council Approval

Dental HMO Plan	
Employee Only	\$6.17
Employee + Spouse	\$11.35
Employee + Child(ren)	\$11.41
Employee + Family	\$16.05

Vision High Plan	
Employee Only	\$3.32
Employee + Spouse	\$6.08
Employee + Child(ren)	\$6.37
Employee + Family	\$9.79

Dental PPO Plan	
Employee Only	\$22.27
Employee + Spouse	\$40.97
Employee + Child(ren)	\$41.50
Employee + Family	\$57.89

Vision Low Plan	
Employee Only	\$2.58
Employee + Spouse	\$4.71
Employee + Child(ren)	\$4.94
Employee + Family	\$7.59



Value Added Benefits at No Cost to You!





BlueCross BlueShield
of Texas

Blue365

Blue365 offers **premier health and wellness discounts** and is **free to join for medical plan members**. Members have access to discount programs in:

- Apparel & Footwear
- Fitness
- Hearing & Vision
- Home & Family
- Nutrition
- Personal Care

How to access? Visit:

<https://www.blue365deals.com/BCBSTX/>

BCBS Member Rewards Program



A program administered by Sapphire Digital that offers cash rewards when a lower-cost, quality provider is selected from several options.

How does it work?

- When a doctor recommends treatment, call a Benefits Value Advisor at the number on the back of your member ID card, or log into Blue Access for MembersSM at bcbstx.com and click the Doctors and Hospitals tab – then on Find a Doctor or Hospital
- Choose a Member Rewards eligible location, and you may earn a cash reward
- Complete your procedure and, once verified, you will receive a check within 4 to 6 weeks
Questions? Call the number on the back of your member ID card.

BVAs can help you save money on health procedures and tests. They can also help you understand and use your benefits more wisely.

You'll get guidance for all your health plan benefits so you only need one call to get support. BVAs can help you:

- Maximize your benefits to get better value
- Get cost estimates for various providers and procedures • Schedule appointments
- Find a doctor or facility
- Set up preauthorization



Want to know more? Watch a video.

You may text¹ keyword **MYBVA** to **33633** on your mobile phone to get more information and watch a video.

1 Message and data rates may apply. Terms, conditions and privacy policy at bcbstx.com/mobile/text-messaging.

One call can help you get the most from your benefits.

Call the number on the back of your member ID card before your next procedure.



Your life's journey—made easier

No matter where you are on your journey, there are times when a little help can go a long way. From checking off daily tasks to working on more complex issues, your program offers a variety of resources, tools and services available to you and your household members.

Key features:

- **Provided at no cost**
- **Confidential service provided by a third party**
- **Available 24/7/365**

Here's how to get started

-  Give us a call and we will connect you with the right resource or professional.
1-800-424-1729
-  Visit MagellanAscend.com to browse all of the services available.



CareATC Clinics – Closed until City Hall Re-opens



City Hall Onsite Clinic

- **Blue Essentials PCP and Blue Choice Copay plan members**
 - Free office visits (sick and preventive), onsite-dispensed medications, and onsite lab work
- **Blue Choice HSA plan members**
 - Free preventive office visits
 - \$25 fee for sick visits, onsite-dispensed medications, and onsite lab work
 - **Fee reduced to \$5 once the deductible has been met and \$0 once the out-of-pocket maximum has been met**

SERVICE	EXAMPLE
Acute Care (Treatment of common illnesses and minor injuries)	<ul style="list-style-type: none">• Flu• Sinus infections,• Sprains
Chronic Disease Evaluation, Monitoring and Care Management	<ul style="list-style-type: none">• Hypertension• Diabetes• Asthma
Minor Procedures and Wound Care	<ul style="list-style-type: none">• Simple biopsies• Skin tag/mole removal
Preventive Care and Comprehensive Physical Exams	<ul style="list-style-type: none">• Age appropriate physicals• Routine gynecological exams• prostate exams• kids sports/camp physicals,
Diagnostic Testing and Screenings	<ul style="list-style-type: none">• On-site lab work• EKGs

To make an appointment, call 1-800-993-8244, visit www.careatc.com, or use the CareATC mobile app.

Kannact Diabetes Management



Diabetes management supplies and support program

ALSO SUPPORTS HYPERTENSION AND CARDIOVASCULAR RISK

You receive:

- **Free glucometer and testing supplies delivered to your doorstep**
 - Option for a traditional glucometer or a smartphone-based glucometer
- **Dedicated, certified diabetes coach to help you self-manage your condition**
- **Personalized action plan**
- **Free blood pressure cuff (hypertension support)**

Talk to a Kannact representative today or sign up at:

WWW.KANNACT.COM/CITYOFDALLAS

2021 BENEFIT REWARDS PROGRAM: Simplified Steps and rewards!



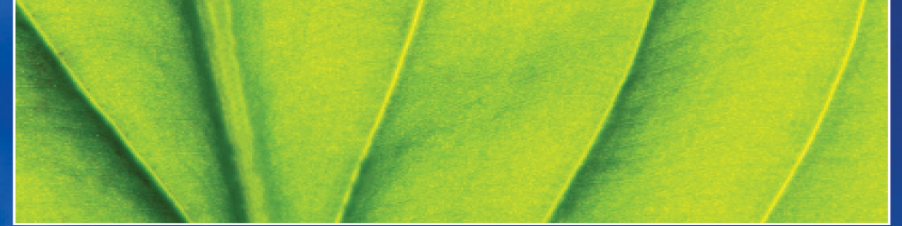
Participation rewards:

- **Extra \$500 in your payroll in December 2021.**

Available to Employees enrolled in a City-sponsored medical plan (09/01/20 – 08/31/21):

- **Complete the online Health Assessment.**
- **Get an annual physical or age-appropriate screening with your physician.**
- **Complete a biometric screening with at a City of Dallas onsite event or CareATC onsite clinic.**

You earn your wellness incentive at any point in the wellness year.



Life and AD&D Benefits



Basic Life Coverage

- Full-time employees - \$75,000 benefit paid for by the City

Supplemental Life Coverage

- **Must have employee coverage to elect dependent coverage**
- **Employees who previously elected supplemental life can increase their amount by one increment up to the Guarantee Issue without answering Evidence of Insurability**
- **Election Limits**
 - Employee – 1x, 2x, or 3x annual salary up to \$500,000
 - Spouse - \$15,000 or \$25,000
 - Child - \$5,000 or \$10,000

Remember to update your beneficiary information!

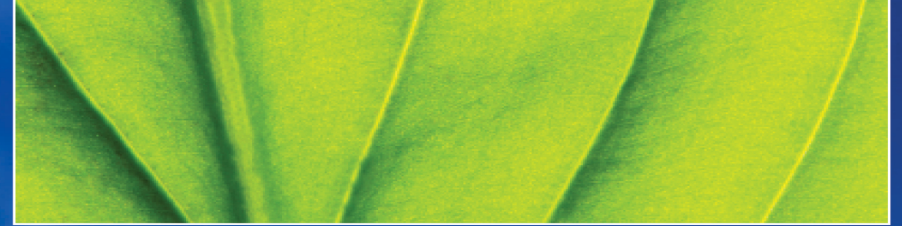
Accidental Death & Dismemberment (AD&D)



Voluntary AD&D

- **Must have employee coverage to elect dependent coverage**
- **Election limits**
 - Employee - \$25,000 increments up to \$250,000
 - **Cannot exceed 10x annual salary**
 - Spouse Only – 60% of employee coverage
 - Child Only – 20% of employee coverage up to \$50,000 per child
 - Spouse and Child
 - **Spouse - 50% of employee coverage**
 - **Child - 15% of employee coverage**

Remember to update your beneficiary information!



Other Voluntary Benefits



Voluntary Benefits



Voluntary Benefit Plan Highlights- Benefits Paid Directly to You!

Accident Insurance	<ul style="list-style-type: none"> • In the event of a covered benefit, this benefit will assist in paying your deductible, copays, and other medical bills or your daily expenses while you recover • Health screening benefit of \$75
Critical Illness Insurance	<ul style="list-style-type: none"> • Includes cancer care • Higher guarantee issue (GI) amounts and ongoing GI for future life events and future annual enrollments • Waived pre-existing conditions limitation • New \$50 health maintenance screening benefit
Hospital Indemnity Insurance	<ul style="list-style-type: none"> • Covers unexpected out-of-pocket expenses when you end up in the hospital • New \$50 health maintenance screening benefit • Guarantee Issue (GI) for employees and dependents during the 2020 enrollment and ongoing GI for future life events and future annual enrollments • Waived pre-existing condition limitation
Short-Term Disability Insurance	<ul style="list-style-type: none"> • No pre-existing condition limitation for short-term disability coverage • Provides up to 60% of your pre-disability income up to 6 months
Long Term Disability Insurance	<ul style="list-style-type: none"> • After 180 day waiting period, this benefit will provide up to 60% of your income if you were to become temporarily disabled on or off the job

Questions?



Enrollment reminder:

- **Online:** <https://standard.benselect.com/cityofdallas> ← **Must enter exact address to access site.**
- **By Phone with a Benefit Specialist: (214) 556-0971**
 - Benefit Specialists will be available starting September 14th
- **General benefits questions**
 - Call the City Hall Benefits Service Center at (214) 671-6947 option 1, e-mail hrbenefits@dallascityhall.com
- Monday-Friday, 8:15 a.m.- 5:15 p.m.

Communications, Outreach & Marketing
Media Requests
Sept 7 – Sept 14

Date Submitted: Sept. 8, 2020

Topic: DWU Unserved Water Inquiry

Inquiry: Ken Kaltoff, a reporter with NBC 5, asked about the Mesquite Heights Neighborhood, an area identified by the City for utility service. He wanted to know what development plan there is for this area and if there is contact information for Iliyan Development Corporation. The City responded as such:

The department of Sustainable Development and Construction was recently approached by a property owner with plans of building a single-family residential home in Mesquite Heights. In addition, DWU was recently approached by a developer inquiring about service for a potential retail development in the neighborhood. Also, during the construction of a water main extension in Mesquite Heights earlier this summer, DWU personnel were approached by a few property owners inquiring if they could connect to the newly installed water main.

To the best of our knowledge, nobody from Sustainable Development & Construction or Dallas Water Utilities have been in communication with Iliyan Development Corporation regarding any proposed development in the Mesquite Heights neighborhood.

Submitted by: Nichelle Sullivan (Dallas Water Utility)

Media Entity: Ken Kalthoff, Reporter (NBC 5)

Date Submitted: Sept. 8, 2020

Topic: Various topics regarding police

Inquiry: Tom Lawrence, a reporter with the Dallas City Wire, asked a number of questions regarding "defunding the police," the potential the riots in Dallas akin to Portland as well as a question regarding campaign funding from companies associated with George Soros. CM Atkins responded with a statement affirming his support for the RIGHT Care program and commitment to delivering a balanced budget to Dallas residents.

Submitted by: Nichelle Sullivan (Mayor & City Council)

Media Entity: Tom Lawrence, Reporter (Dallas City Wire)

Date Submitted: Sept. 8, 2020

Topic: Public works interview request

Inquiry: CBS 11 Reporter Ken Molestina was interested in interviewing Public Works Director Robert Perez about the conditions of streets and on-going projects to fix them. COM scheduled a virtual interview on 9/09/20 with Ken and Robert.

Submitted by: Demeshia Jackson (Public Works)

Media Entity: Ken Molestina, Reporter (CBS 11)

Date Submitted: Sept. 9, 2020

Topic: COVID-19 Violations

Inquiry: Lauren Larson with Texas Monthly wanted general information about COVID-19 violations so shared the Office of Innovation's COVID-19 Dashboard with her. She was encouraged to reach out again as she shapes her story and reiterated more information would require an Open Records Request.

Submitted by: Nichelle Sullivan (Dallas 311)

Media Entity: Lauren Larson, Reporter (Texas Monthly)

Date Submitted: Sept. 9, 2020

Topic: DMN - Code inspections in Deep Ellum

Inquiry: Sarah Blaskovich with the Dallas Morning News asked for details regarding inspections made related to COVID-19 regulations at 505 Good Latimer Expy (Bottled Blonde). The City shared details for six inspections made by Code Compliance Services and Dallas Fire Rescue between April and August and also confirmed the locations certificate of occupancy as a commercial amusement inside with dual main use of a restaurant without drive thru service since 8/10/2018.

Submitted By: Roxana Rubio (Code Compliance Services)

Media Entity: Sarah Blaskovich (DMN)

Date Submitted: Sept. 9, 2020

Topic: Univision 23 - Electrical Permit

Inquiry: Laura Cruces with Univision 23 asked about an electrical permit for a residence on the 4900 block of La Rue St. We let Laura know an electrical permit was applied for that location on Sept. 9 and an inspection was scheduled for Sept. 10.

Submitted By: Roxana Rubio (Sustainable Development and Construction)

Media Entity: Laura Cruces (Univision 23)

Date Submitted: Sept. 14, 2020

Topic: WFAA - Aerial mosquito spraying

Inquiry: Lourdes Vazquez with WFAA asked if the City has had any discussions on aerial spraying for West Nile Virus. The City said Dallas County would have to make the recommendation.

Submitted By: Roxana Rubio (Code Compliance Services)

Media Entity: Lourdes Vazquez (WFAA)

Date Submitted: Sept.14, 2020

Topic: Zoning Inquiry

Inquiry: Dallas Observer inquired about permit and zoning information at 1849/1850 Empire Central. Sustainable Development and Construction provided a copy of the zoning application, which is under review and the case number.

Submitted By: Demeshia Jackson (Sustainable Development and Construction)

Media Entity: Jacob Vaughn (Dallas Observer)



CITY OF DALLAS

Dallas Fire-Rescue Department
Media Requests: September 8th – 14th, 2020.

Wednesday, September 9th: CBS 11 (Giles Hudson) and NBC 5/Telemundo (Joanna Molinero) - I am reaching out for information on this Swift Water Rescue on 9700 Walnut Hill Lane.

City Response – According to on-scene personnel, a step-father and child were swept into the water, but were able to get out after being taken downstream for an unknown distance.

Units were dispatched to the call at 17:56. Despite the 15 units that were originally assigned, only 4 of them actually made it to the scene before everyone else was disregarded.

Everyone was checked by medics, but no one was taken to the hospital.

Wednesday, September 9th: Univision 23 (Sandy Moncada) - Hope you are well. I wanted to see if you have any numbers on accidents and or water rescues?

City Response – Between 3:00 p.m. and 9:30 p.m. DFR responded to 59 different types of accidents, 3 High Water Incidents and 1 Swift Water Rescue.

Thursday, September 10th: Fox 4 News (Allison Harris) – Is DFR sending firefighter to California; and if so, can we set up an interview with one of them.

City Response – By request of the State of California, through a State of Texas Assistance Request (STAR) DFR will be sending 13 members, with 3 rigs, from its Wildland Urban Interface Team. These members are part of a larger contingent consisting of firefighters from Arlington, Ft. Worth, McKinney, Flower Mound, Allen and a number of other cities from the region.

We arranged an interview with DFR Deputy Chief, Scott Pacot, which aired that evening as well as the following day at the following link:

<https://www.fox4news.com/news/north-texas-firefighters-heading-to-california-to-help-battle-wildfires>

Friday, September 11th: Sent the following social media posts out to all the local news desks regarding the department's 9/11 Remembrance Ceremony –

Instagram - <https://www.instagram.com/p/CFACd0GB0fh/?igshid=n7vsc08vy7t1>

Facebook - <https://www.facebook.com/340809029275626/posts/3436953372994494/>

Twitter - https://twitter.com/DallasFireRes_q/status/1304426402339581952?s=19

Friday, September 11th: Sent the following out to all the local news desks –

Today, at approximately 13:00, Dallas Fire-Rescue deployed 13 members of its Wildland Urban Interface (WUI) team, more commonly known as wildland firefighters, to assist with the wildfires in the State of California.

They are expected to arrive in three days, at which point they'll receive their assignment. The deployment is expected to last no less than 14 days, and could be longer depending on how much progress has been made, and what the overall circumstances are, when that initial period expires.

Dallas Fire-Rescue is only a small part of a regional contingent going to California. Firefighters from Arlington, Ft. Worth, Lewisville, Flower Mound, Allen and other surrounding cities have also been deployed to assist in this effort that has called on firefighters from across the country.

https://twitter.com/DallasFireRes_q/status/1304529234854121477?s=19

Friday, September 11th: All the local news desks - What can you tell us about the woman supposedly swept into the water off Great Trinity Way?

City Response - At 16:01 Dallas Fire-Rescue units were dispatched to the 4600 block of Great Trinity Forest after a female (of unknown age) somehow became stuck, on a bank at the Loop 12 boat ramp, in the Trinity River.

At some point, while units were still en route, the female was swept downstream by the powerful current. Approximately, 200 yards from her original point of entry, DPD Officers spotted the female after she ran into somewhat of an eddy, which stopped her momentum. The officers threw her a rope, and she hung onto it until a DFR boat arrived at her location and pulled her safely from the river.

She was evaluated by medics, but was not taken to the hospital.

Friday, September 11th: All the local news desks - Do you have any information on a structure fire at 9800 Whitehurst Drive?

City Response - At 19:51 Dallas Fire-Rescue responded to a 911 call for a structure fire at an apartment complex, located at 9850 Whitehurst Drive, near the Lake Highlands area of Dallas.

Multiple reports indicated heavy fire coming from the first floor of a two-story apartment building; matching reports from first arriving fire companies. Several residents were still in the process of evacuating the building when firefighters arrived, so attack teams moved in to assist in those efforts while simultaneously looking to extinguish the flames.

After the transmitting of a second alarm, firefighters were able to contain the blaze and declare it extinguished in just over an hour and a half.

There were no injuries reported as a result of this fire, but the America Red Cross was notified to assist with the needs of an unknown number of displaced residents from 4 apartments that suffered fire damage. The cause of the fire is undetermined.

Saturday, September 12th: Sent the following Tweet about DFR's COVID 19 numbers to all the local news desks –

https://twitter.com/DallasFireRes_q/status/1304540504772804609?s=19

As of September 11th, @DallasFireRes_q is reporting that a total of 131 #firefighters and civilian employees have tested positive for #COVID19. 121 have fully recovered and returned to work, and 15 are in #quarantine for on and off-duty exposures. @CityOfDallas #FlattenTheCurve

Saturday, September 12th: All the local news desks - Any information regarding the one alarm fire at Northpark Mall this afternoon?

City Response - DFR units were assigned to this fire at Northpark Mall (8687 North Central Expressway), at 13:45. First arriving companies reported out with smoke coming from the 3rd floor of the commercial structure.

According to on-scene personnel, there was a small fire in the area of an escalator belt. The area was evacuated prior to DFR arrival, allowing attack teams to suppress the flames relatively fast.

There were no injuries reported as a result of the fire. Investigators determined the cause to be accidental in nature, and the result of combustible materials, covering an out-of-service escalator belt, that were ignited by sparks from hot work that was being done nearby.

The fire generated a lot of smoke, and DFR is in the process of helping clear that smoke out.

Tuesday, September 15th: All the local news desks – Can you please provide information on a white substance that was delivered to Dallas city hall?

City Response - At 16:40, Dallas Fire-Rescue's Hazardous Materials (HazMat) Team was dispatched to a 911 call at Dallas City Hall, located at 1500 Marilla Street, after an employee opened an letter they believed to have an unknown substance in/on it.

The department will not be releasing any details about the letter. However, HazMat examined and ran tests on it, and found no trace of a substance of any kind; and it was therefore determined to be non-hazardous.

The employee who opened the letter was isolated, and checked out by DFR medics, but exhibited no signs of a hazardous exposure.

The letter has been transferred into the custody of law enforcement, and DFR is in the process of clearing the scene.