



Agenda

1. Call to Order – 3:05pm

2. Roll Call (see attachment)

A quorum was determined.

Chair Webb announced the two-year commission terms are ending in the month of September. The following commission members have submitted their resignation letters to end their term: Tanya Ragan, District 6; Casey McManemin, District 13; Sam Merten, District 10; Chase Headley, District 9. He publicly thanked each member for their service to the Citizens Homelessness Commission and contribution to the community. Resignations have put pressure on the subcommittees, please keep in mind new members will need to repopulate the subcommittees. The short-term committee has no members and the housing committee has one member.

3. Approval of August 8, 2019 Minutes

Commissioner Alan Tallis made a motion to approve the minutes of the August meeting. Commissioner Chad Crews seconded. Motion passed unanimously.

4. Public Comment

5. D-ONE Strategic Plan

- Carol Falconer, President & CEO of Metro Dallas Homeless Alliance (MDHA), provided an overview of the MDHA D-ONE strategic plan.
- MDHA Vision to end homelessness in Dallas and Collin counties, by becoming the top performing Housing and Urban Development (HUD) Continuum of Care (CoC) in the country.
- MDHA's D-ONE strategic plan is designed to construct from multiple strategic plans; developed to help meet MDHA vision to end homelessness; and needs community wide effort.
- Housing- barriers of insufficient supply of affordable housing, housing discrimination, lack of support and resources and lack of coherent policy.
- Housing addressed by D-ONE Plan- Increase Affordable Housing Supply by creating housing policies, maximize development opportuneness, expand housing policy preference, evaluate alternative housing options, increase rapid rehousing and covert to more project-based assistance. Improve and expand coordinated access and prioritization processes by expand capacity and coverage of Coordinated Access System (CAS) and Documentation of Priority Status (DOPS); prioritize homeless people on Housing Authorities' waiting lists; and decrease time to enter housing. Increase landlord participation by develop and implement landlord outreach strategy; secure funding for flex fund pool; and create housing navigator network.
- Support- barriers of insufficient behavioral health resources, inadequate coordination, lack of access to treatment, lack of connection to community support and cultural competency.
- Support addressed by D-ONE Plan- Implement SPARC recommendations; supportive partnerships for anti-racist communities' report. Improve Street Outreach Efforts by increase behavioral health services, create universal approach with complete coverage, and develop system for groups to provide immediate needs to homeless individuals. Improve Emergency

Shelter by creating respite facilities, increasing transition from shelters to housing, increase shelter capacity and develop inclement weather system. Implement Diversion and Prevention by creating effective crisis response system, develop methods for homelessness prevention and test shelter diversion models.

- Data- barriers are considered unreliable, incomplete, not enough to support data driven decision, lack of buy-in and absence of cross-system data.
- Data addressed by D-ONE Plan- Close the gap between current system and system needs by gaining 100% participation in HMIS, increasing participation from privately funded organizations, creating an open HMIS system able to connect with multiple data systems and reducing provider time entering data. Creating system capacity by real-time bed managements and electronic transfer of client information for seamless continuity of care. Customizing and creating reports and dashboards to better utilize the available data sets, identify additional source of data and providing quality system level reports on usage and service touch points.
- Developing the work plans by buy-in from major stakeholders, roundtable amongst leaders, stakeholders choose their objectives, agreement of objective goals and timelines, MDHA creates strategic work plan, and quarterly progress updates.
- Chair Webb congratulated Metro Dallas Homeless Alliance on identifying the needs and the development for the implementation of the HMIS system. Data warehouse not included in the PowerPoint, everyone can share data with different entities.
- Commissioner LeTitia Owens questioned the number of staff members as a barrier, MDHA has 14 staff members and will need a Data/ System Analyst to generate reports and reach out stalk holders.
- Commissioner Chad Crews mentioned AT&T taking the lead to organize the business community and asked where the Office of Homeless Solutions could take part.

6. Review of 2nd Supplement Agreement for the Bridge Management Service Contract

- Dr. David Woody, III , President and CEO of the Bridge Steps provided an update of The Bridge Steps program.
- The Bridge address 1818 Corsican Street, Dallas Tx for over 11 years and is not just a shelter but a resource for helping the guests overcome homelessness.
- Dr. Woody announced the 9 percent increase in the homeless population in the City of Dallas.
- All services provided are free to the guest, the Bridge offers a kennel service to its residents with the capacity to hold at least 18 dogs.
- The Bridge is a 24/7 Homeless Recovery Center that offers day and night shelter services. Serving up to 1,000 individuals during the day and offering 300 individuals' nightly shelter.
- Since opening in 2008, the Bridge provides service to 39,600 individuals and serving over 4 million + meals per year. The Bridge offers over 287,850 hygiene kits for showers, 23,000 + haircuts, and providing over 60,400 loads of laundry.
- Since October 2018, the Bridge has seen over 605 pay to stay guests, guest provided night shelter 2,061, guest provided behavioral health care 1,229, 456 guests assisted with DOPS, 302 guest attained employment, 447 guest attaining benefits and 300 guest acquiring housing.
- Chair Webb thanked Dr. Woody for his contribution and request information on average length of stay and the rate in which individuals return to homelessness.
- The Bridge does not have an answer in regard to the reduction of average length of stay, individuals may have reconnected with family, or gained access to resources through case management.
- Commission Brandon Vance suggested online or digital maps to determine the space availability. Requested information on jobs available to the guest with the shelter. Guest who

- graduate the Bridge program, can apply for a position at the Bridge one year after graduating.
- Monica Hardman, Director of Homeless Solutions provided an update on the Bridge Steps Management Service Contract.
 - Agenda item requests City Council authorization for supplemental agreement No. 2 to the amended and restated Management Service Contract, Phase II, with the Bridge for the continued operation, program and services The Bridge for the period October 1, 2019 through September 30, 2020.
 - Funding from the City of Dallas General Fund in an amount not to exceed \$4,443,847.00 for the period of October 1, 2019 through September 30, 2020. Funding from the City of Dallas General Fund in an amount not to exceed \$200,000.00 for up to 50 pay-to-stay shelter beds for stays up to 90 days per person at a rate of \$12.00 per person per night for the period of October 1, 2019 through September 30, 2020 and Texas Department of Housing and Community Affairs (TDHCA) Homeless Housing and Services program (HHSP) Grant Funds in the amount not to exceed \$843,421.00 from FY 2020. TDHCA- Homeless Housing and Service Program 19-20 fund for the period September 1, 2019 through August 31, 2020- total not to exceed \$5,487,268.00. financing : General Fund and Texas Department of Housing and Community Affairs Grant Funds.
 - An Interlocal Agreement with Dallas County to accept \$1,000,00.00 for the homeless assistance service to be provide at The Bridge for the period of October 1, 2019 through September 30, 2020.
 - Good Neighbor Enhancement Contract includes a good neighbor boundary – in which Bridge staff make daily rounds for engaging with unsheltered persons and for trash pick-up. Boundaries are Canton Street to the north, Griffin Street to the South, Harwood Street to the East and Ervay Street to the West. Contract includes good neighbor expectations
 - Community engagement participation with neighborhood bodies and representatives; facilitation of regular clean-up events; internal operations : appropriate diversion of patrons to other shelters; culture of “no trash” and “no harassment”; drop-off procedures for other shelters and external operations dedicated phone/email for neighbors; communication with outside entities when Bridge is at capacity.
 - HMIS enhancements are currently inefficiency and increased cost due to data re-entry between Pieces Iris and Client Track software. In October 2019 the CoC will migrate to Client Track as the local HMIS system. Overall system performance improvement with the ability to have accurate data from data-driven evaluation.

7. Temporary Inclement Weather Shelter Program Update

- After the May 15th City Council briefing, Council instructed OHS to move forward with the creation of a new use in Chapter 51A for temporary inclement weather shelters.
- Staff started the process of working with Department of Sustainable Development and Construction. The recommendations were taken to the Zoning Ordinance Advisory Committee (ZOAC) on June 20th. The process can take anywhere between 4 and 6 months. ZOAC has several questions and OHS presented on August 15th to answer questions.
- Sustainable Development and Construction will present a revised recommendation to ZOAC on September 19, 2019.

8. Upcoming Events

9. Meeting adjourned at 5:53PM