

## **Dallas Park & Recreation**

## Southern Skates Roller Rink Program and Facility Update

Park and Recreation Board November 7, 2019

# Overview

- Hours of Operation
- Program Highlights
- Attendance History
- Revenue Comparison
- DFW Roller Skating Market
- Advertising and Marketing Strategies
- New Initiatives
- Next Steps





**Park and Recreation Department Mission Statement** - Champion lifelong recreation and serve as responsible stewards of the city's parks, trails and open spaces.

**Southern Skates Roller Rink** – Operates to uphold the mission and vision of the Dallas Park and Recreation Department through the daily management and programming of a family friendly entertainment venue that places an emphasis on roller skating as its primary function.

# Hours of Operation

## **Open Skate Sessions**

Thursday	9:30pm – 1:00am (Adult Night)
Saturday	1:00pm – 5:00pm (Open Matinee)
	7:00pm – 9:30pm (Teen Night)
Sunday	2:00pm – 6:00pm (Open Matinee)

### **Additional Summer Seasonal Hours**

Tuesday through Friday 11:00am to 4:00pm

### Available for Private Rental or Group Reservation

Monday	9:00am to 12:00am
Tuesday	9:00am to 12:00am
Wednesday	9:00am to 12:00am
Friday	9:00am to 12:00am
Sunday	6:00pm to 12:00

# **Program Highlights**





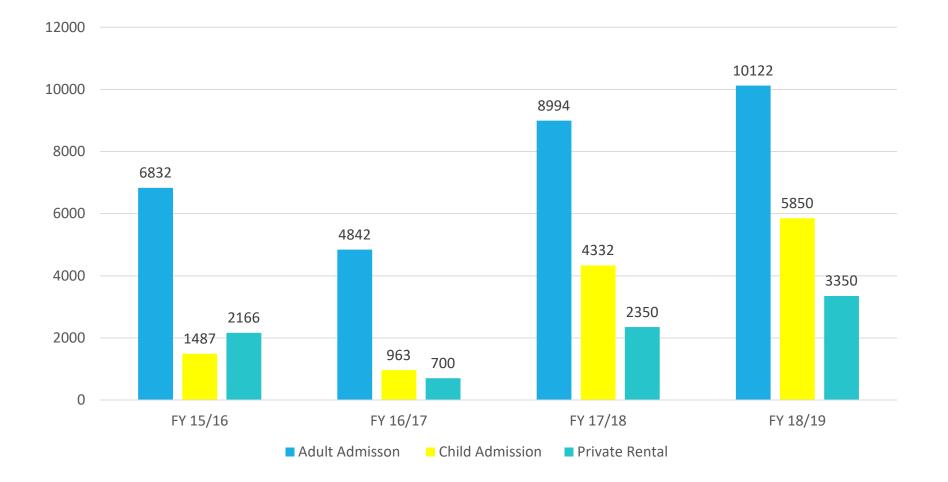


- Weekly Skate Sessions
- Birthday Parties
- Private Events
- Summer Programming

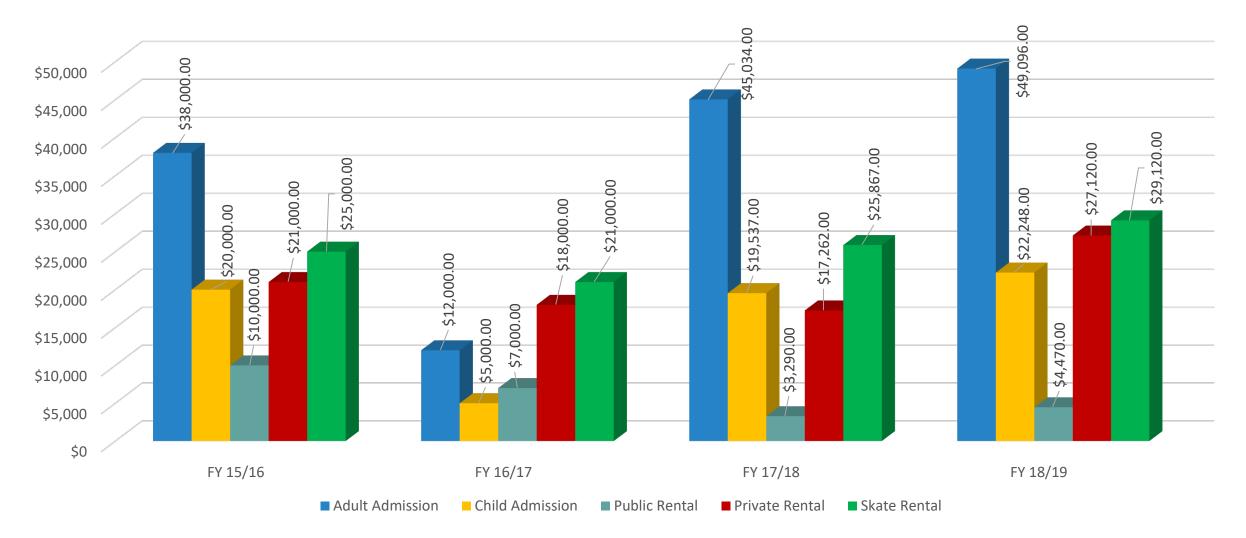


- Community Engagement
- Teen Programming
- Special Events
- Skating Lessons

## **Attendance History**



## **Revenue Comparison**



Skating Rink	Peak Admission	Skate Rental	Private Party	Skate Lesson
Southern Skates Roller Rink	<b>\$5</b>	<b>\$</b> 3	<b>\$8</b>	<b>\$450</b>
Redbird Skateland	\$3	\$8	N/A	\$275
Dad's Broadway Skate	\$7	\$1	N/A	\$450
Texas Skatium	\$7	\$3	N/A	\$400
Arlington Skatium	\$5	\$3	N/A	\$300

## FY 2019-2020 Goals

- Increase Community Engagement
- Family Friendly Entertainment Venue
- Enhance Public Image
- Develop Staffing Plan







# New Programming Initiatives

- Youth DJ Academy
  - Workshop for kids 10+ to learn what is takes to become a professional DJ
- Fitness/Dance Classes
  - Zumba, Hip Hop Fitness, Swing Out
- Adaptive Skate Night
- Teen Programming
- Home School Skate
  - Toddler Skate
  - Homeschool PE options



## Advertising and Marketing Strategies



## **Customer Reviews**



#### ★★★★★ 3 weeks ago

Took my family here a couple months ago and it was a nice experience to get out for a change and get together. Rentals are affordable and the place is a decent size. Thanks for to the staff who had to deal with us changing sizes constantly

4.5 234 ratings



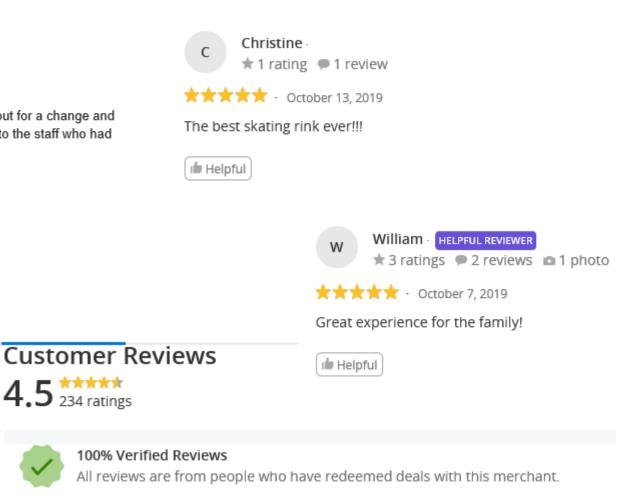


#### ★★★★★ 2 months ago

Great experience! Spacious! Wonderful Staff! Plenty of activities for kids!



Like



## 20/20 Vision

- Community Engagement and Marketing Plan
- Additional Programming Options
- Facility Improvements
  - Concession Stand
  - Skate Floor Resurfacing
  - Sound and Lighting Enhancements



