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CITY SECRETARY
DALLAS, TEXAS



City of Dallas

**CITIZEN HOMELESS COMMISSION (CHC)
MONTHLY MEETING
DALLAS CITY HALL, 1500 MARILLA ST., 6ES
Thursday, August 24, 2017
4:00 PM**

Agenda

- Call to Order **Kenn Webb, Chair**
- Roll Call
- CHC's Chair's Report **Kenn Webb, Chair**
- Office of Homeless Solutions Report (*Information Only*) **OHS Staff**
 - Overview of Office of Homeless Solutions
- Presentation from the Corporation for Supportive Housing (*Information Only*) **Jane Bilger**
- Future Agenda Items
- Announcements
- Adjourn

Upcoming Events:

- 9/5/17 – Human & Social Needs Committee Meeting (11:00am @ Dallas City Hall/6ES)
- 9/26/17 - Continuum of Care General Assembly Meeting (9:00am @ United Way of Metropolitan Dallas)
- Community Development Commission Meeting (6:00pm @ Dallas City Hall/6ES)
- Dallas Area Partnership Meeting (Time and Location TBD)

A closed executive session may be held if the discussion of any of the above agenda items concerns one of the following:

1. Contemplated or pending litigation, or matters where legal advice is requested of the City Attorney. Section 551.071 of the Texas Open Meetings Act.
2. The purchase, exchange, lease or value of real property, if the deliberation in an open meeting would have a detrimental effect on the position of the City in negotiations with a third person. Section 551.072 of the Texas Open Meetings Act.

3. A contract for a prospective gift or donation to the City, if the deliberation in an open meeting would have a detrimental effect on the position of the City in negotiations with a third person. Section 551.073 of the Texas Open Meetings Act.
4. Personnel matters involving the appointment, employment, evaluation, reassignment, duties, discipline or dismissal of a public officer or employee or to hear a complaint against an officer or employee. Section 551.074 of the Texas Open Meetings Act.
5. The deployment, or specific occasions for implementation of security personnel or devices. Section 551.076 of the Texas Open Meetings Act.
6. Deliberations regarding economic development negotiations. Section 551.087 of the Texas Open Meetings Act.

NOTICE: Handgun Prohibition Notice for Meetings of Governmental Entities

"Pursuant to Section 30.06, Penal Code (trespass by license holder with a concealed handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a concealed handgun."

"De acuerdo con la sección 30.06 del código penal (ingreso sin autorización de un titular de una licencia con una pistola oculta), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingresar a esta propiedad con una pistola oculta."

"Pursuant to Section 30.07, Penal Code (trespass by license holder with an openly carried handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a handgun that is carried openly."

"De acuerdo con la sección 30.07 del código penal (ingreso sin autorización de un titular de una licencia con una pistola a la vista), una persona con licencia según el subcapítulo h, capítulo 411, código del gobierno (ley sobre licencias para portar pistolas), no puede ingre

Office of Homeless Solutions

Citizen's Homeless Commission

August 24, 2017

Nadia Chandler Hardy
Chief of Community Services

Charletra Sharp
Interim Managing Director
Office of Homeless Solutions



Presentation Overview

- Background
- Mission & Overview
- Budget Summary
- General Fund Activities
- Grant Fund Activities
- Encampment Strategy and Reclamation



Background

- Previous Structure
 - Homeless Services Division
 - Housing & Community Services Department
 - Housing Council Committee reporting
- City re-organization in March 2017
 - Established Homeless Services
 - Reorganized into City Manager's Office
 - Human & Social Needs Council Committee reporting
- FY2018 Proposed Name
 - Homeless Services Office is proposed to be renamed Office of Homeless Solutions (OHS)

Office of Homeless Solutions

Mission

- To prevent and intervene in homelessness in the City of Dallas and address its impact on the public's health and safety by providing leadership, resources, coordination, and community mobilization



Office of Homeless Solutions

Overview

- Systems oriented, *based on Collective Impact Model*
- Increased accountability
 - Best practices
 - Data-informed decisions
 - Prescribed performance outcome expectations
- Enhanced, housing-focused street outreach
- Community Mobilization

Office of Homeless Solutions

Budget Overview

- FY2016-17 Actual Budget - \$24.7M
 - General Fund: \$8,241,767 (33%)
 - Grant Funds \$16,515,999 (67%)
- FY2017-18 Proposed Budget- \$24.2M
 - General Fund: \$10,281,328 (42%)
 - Grant Funds: \$13,959,822 (58%)
- 46 employees

General Fund

- Provides the following through City staff:
 - Crisis Intervention and Encampment Clean-Up
 - Street Outreach and Supportive Services
 - Case Management
 - Administration
- Provides the following by contract:
 - Emergency Shelter – The Bridge
 - Homeless Continuum of Care Planning & HMIS – MDHA
 - Job Readiness & Recidivism Data – Unlocking DOORS

CoC Grant Budget

Activity	FY16-17 Actual	FY17-18 Actual
Shelter Plus Care (serves a minimum of 150 homeless individuals and families through tenant-based rental assistance, with chronically homeless prioritized)	\$1,540,810	\$1,463,770
My Residence Program (Rapid Re-Housing) (serves a minimum of 37 homeless families through tenant-based rental assistance)	\$491,080	\$421,215
Gateway to Permanent Supportive Housing (serves a minimum of 70 chronically homeless individuals through project-based rental assistance)	\$802,120	\$692,063
Shelter Plus Care Operation Relief Center (serves a minimum of 10 homeless veterans with disabilities through sponsor-based rental assistance)	\$101,408	\$101,408
Hillcrest House (grant transferred to subrecipient, AIDS Services of Dallas, effective 5/1/2017)	\$288,401	\$0
Total	\$3,223,819	\$2,678,456

ESG Grant Budget

Activity	FY16-17 Actual	FY17-18 Proposed
Emergency Shelter (includes Operations and Essential Services, as well as Renovation proposed for FY2017-18)	\$676,451	\$1,587,807
Street Outreach	\$50,428	\$69,072
Rapid Re-Housing (includes Financial Assistance/Rent and Housing Relocation & Stabilization)	\$292,452	\$1,065,784
HMIS Data Collection	\$40,000	\$69,000
ESG Administration	\$90,735	\$155,877
OHS Total	\$1,150,066	\$2,947,540
Homelessness Prevention	\$61,400	\$170,000
ESG Total	\$1,211,466	\$3,117,540

ESG Partners & Budgets

Partner Agency & Service	FY16-17 Actual	FY17-18 Proposed*
Austin Street Shelter (Shelter Essential Services & Operations)	\$22,000	TBD
Family Gateway (Shelter Essential Services & Operations)	\$50,000	TBD
Family Place (Shelter Essential Services & Operations)	\$63,167	TBD
Bridge Steps (Shelter Operations)	\$378,279	TBD
Legal Aid of Northwest Texas (Shelter Essential Services)	\$15,000	TBD
Shared Housing (Rapid Re-Housing)	\$124,050	TBD
Wilkinson Center (Rapid Re-Housing)	\$34,691	TBD
CitySquare (Rapid Re-Housing)	\$133,711	TBD
Metro Dallas Homeless Alliance (HMIS Data Services)	\$40,000	\$45,000
City of Dallas (Street Outreach, Essential Services, Homelessness Prevention, Grant Administration)	\$350,568	\$492,954

*FY17-18 ESG partners are pending the completion of the formal procurement process. In addition to services listed above, the competitive bid will include funds for homeless prevention, one-time shelter renovation, and HMIS funds for new users

10

HOPWA Grant Budget

Activity	FY16-17 Actual	FY17-18 Proposed
Emergency/Tenant Based Rental Assistance (Financial Assistance)	\$2,430,204	\$2,130,000
Emergency/Tenant Based Rental Assistance (Housing Services/Staff)	\$557,000	\$577,000
Housing Facilities Operations	\$876,000	\$753,615
Supportive Services	\$1,355,170	\$1,238,313
Housing Facilities Rehab/Repair	\$500,000	\$704,345
Housing Information/Resource Id	\$168,480	\$151,212
Program Administration/City	\$192,270	\$172,980
Program Administrator/Project Sponsor	\$330,000	\$272,880
OHS Subtotal	\$6,019,124	\$6,000,345
Emergency/Tenant Based Rental Assistance (Financial Assistance)	\$390,000	\$470,000
HOPWA Total	\$6,409,124	\$6,470,345

HOPWA Partners & Budgets

HOPWA Partner Agency & Service	FY16-17 Actual	FY17-18 Proposed
Dallas County Health & Human Services (Tenant Based Rental Asst, Emergency Short-Term Rent/Mortgage/Utility Asst)	\$1,900,855	\$1,900,855
Health Services of North Texas (Tenant Based Rental Asst, Emergency Short-Term Rent/Mortgage/Utility Asst)	\$580,000	\$580,000
AIDS Services of Dallas (Permanent Housing Facility)	\$1,220,775 \$478,550*	\$1,220,775
Legacy Counseling Center (Transitional Hospice/Respite Facility, Master Leasing & Housing Info Services)	\$882,151 \$21,450*	\$882,151
My Second Chance (Transitional Recovery Housing Facility)	\$180,961	\$180,961
Open Arms, Inc. dba Bryan's House (Child Care)	\$53,625	\$53,625
Metro Dallas Homeless Alliance (HMIS Data Services)	\$26,730	\$21,859
City of Dallas (Tenant Based Rental Asst, Emergency Short-Term Rent/ Mortgage/Utility, Permanent Housing Placement, Outreach, Grant Administration)	\$1,064,027	\$925,774
TBD - Competitive Bid (Housing Facilities Rehabilitation/Repair/Acquisition)	\$0	\$704,345

*One-time rehabilitation/repair/acquisition funds

State Grant: Health Community Collaborative (HCC)

- Grantor: Texas Health and Human Services Commission (HHSC), formerly Texas Department of State Health Services (TDSHS)
- Purpose: For individuals who are homeless and who suffer from mental illness or co-occurring psychiatric and substance use disorders
- Budget:
 - FY2016-17 - \$4,113,607 (includes FY2015-16 allocation of \$2.6M)
 - FY2017-18 - \$1,500,000
- Current Partners: Bridge Steps, Austin Street Shelter, City Square, and Association of Persons Affected by Addiction
- Contract renewals for FY2017-18; to be re-bid for FY2018-19
- 100% private match required

13

HCC Partners & Budgets

Partner Agency & Service	FY16-17 Actual	FY17-18 Proposed
Association of Persons Affected by Addiction (Coordinated Assessment & Recovery Peer Support Services)	\$150,000	\$0
Bridge Steps (Coordinated Assessment, Shelter Services, Street Outreach, Mental Health Services & Employment Services)	\$2,145,819	\$504,201
CitySquare (Coordinated Assessment, Street Outreach, Housing, Substance Abuse/Detoxification Services)	\$757,725	\$491,598
Shelter Ministries of Dallas dba Austin Street Center (Coordinated Assessment & Shelter services)	\$854,383	\$504,201

State Grant: Homeless Housing and Services Program (HHSP)

- Grantor: Texas Department of Housing and Community Affairs (TDHCA)
- Purpose: To provide for the construction, development, or procurement of housing for homeless persons, and to provide local programs funding to prevent and eliminate homelessness
- Budget
 - FY2016-17 - \$811,130
 - FY2017-18 - \$833,481
- Current Partner: Bridge Steps
- Contract renewal for FY2017-18
- No match required

Office of Homeless Solutions

Operations

- To build systems through contract management
- Targeted Street Outreach
- Enhanced Encampment cleanup strategy
- Staff liaison to the Citizen's Homeless Commission
- Implement proposed 2017 \$20M bond for permanent supportive housing and rapid rehousing *(if approved)*
- Share the role of implementation partner with the county for the Dallas Area Partnership

16

Encampment Cleanups

- Create a public safety concern
 - exposure to human waste, drug paraphernalia and/or inclement weather
- Cost between \$2,000 and \$50,000
 - based on the square footage and presence of hazardous material located at the site
- The City of Dallas has approximately 200 unduplicated encampments ranging from 5 persons to 100 persons
- **FY2018 Proposed Budget- \$1.6M enhancement**
 - Five prioritized encampments

17

The Process

- City staff proactively identify or are notified of an encampment site through 311.
- Site assessment and prepare action plan
- Mobilize community partners to explore and plan reclamation
- Notices issued over two week period
- City will clean up the site, through contracted partner to meet Dallas Municipal Code standards for public health and safety.
- Site Reclamation or hardening occur once the site has been cleaned to help prevent the encampment from returning

Site Reclamation & Hardening

- **Site Reclamation** is the process of making public and private spaces safer and more welcoming for people who live or work in the area to be, while discouraging criminal activity and loitering
 - Dog parks, trails, public art, etc.
- **Site Hardening** is the placing of natural or manmade barriers to create a less appealing environment for encampments to occur
 - Boulders, trees, lighting, etc.
- **Crime Prevention through Environmental Design (CPTED)**
Lower or prevent environmental factors from creating an opportunity for crime and unwanted behavior.

Community Mobilization

- Community mobilization is centered on the premise that the City and the Community will work together to activate a cleaned site, coordinate program efforts and/or build the necessary public private partnerships to keep the site attractive, clean, and safe.
- As part of the cleanup process, staff from the Office of Homeless Solutions will facilitate a community meeting of interested partners to discuss and plan reclamation efforts.

Important Dates

- In August and September:
 - **August 9, 2017**
 - Adopted HUD Budget (ESG & HOPWA Grant Funds)
 - **September 2017**
 - Accept Continuum of Care Grant Funds
 - Accept State HHSP Grant Funds
 - Adopt General Fund Budget
 - Approve OHS contracts
 - **October 1, 2017 - Implement Projects**

Office of Homeless Solutions

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